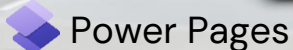
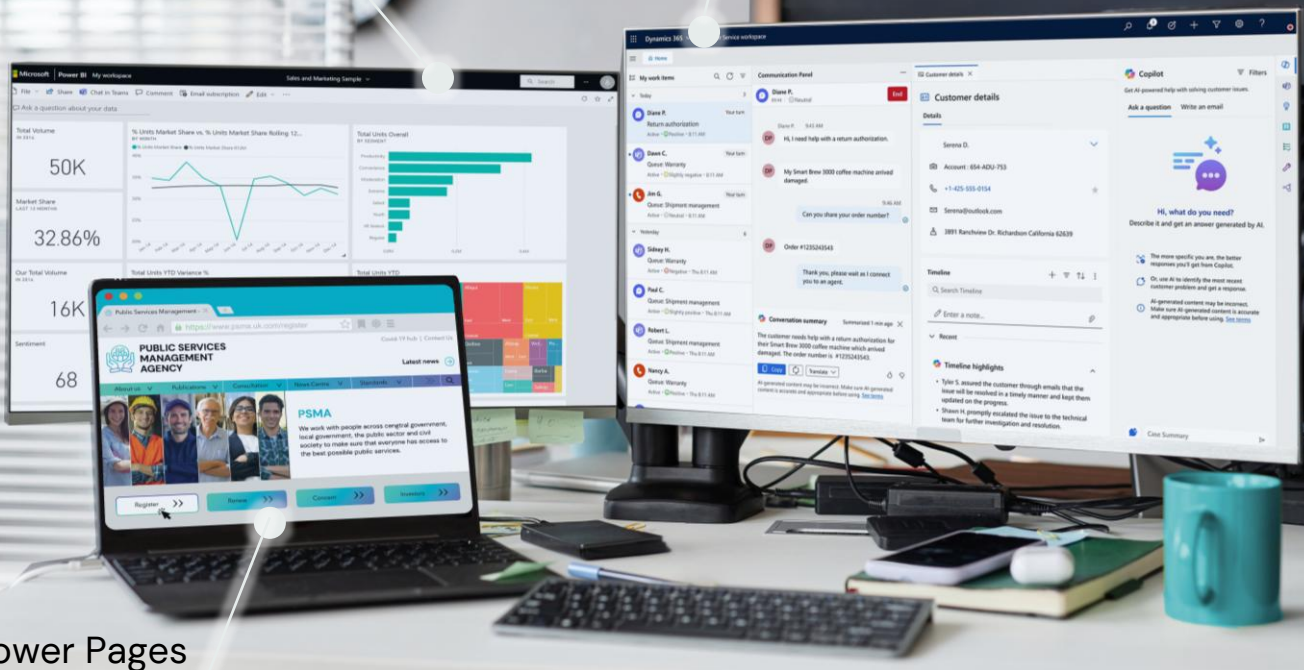
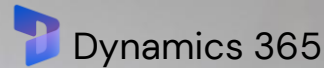




Putting people at the heart of digital evolution



| G-Cloud 15

Digital, Data and Technology (DDaT) Discovery

Accelerating digital transformation and empowering public sector organisations with Microsoft cloud technology

CloudSource brings clarity and confidence to the public sector transformation



CloudSource is an award-winning GovTech business, trusted by UK & EU Central Government, Agencies, and Regulatory Organisations to deliver **Digital Transformation, Strategy, and Delivery Services**, bringing deep sector knowledge to modernise operating models and drive lasting results.

Working solely within the public sector, our domain knowledge of **Regulatory, Compliance and Transparency** business processes is our differentiator in the business and technology ecosystem.

We're a thought leader and Microsoft champion, enabling our clients to drive value through cutting-edge Microsoft cloud platforms, business applications, data, and AI that meet today's digital expectations of citizens.

For over a decade, we've been a results-driven SME partner, putting customer success at the heart of everything we do and consistently delivering results above and beyond.

What makes us different?



Domain Knowledge & Expertise



Digital, Data & Technology SME



Microsoft Solutions Partner



Referenceable Programme Successes



Agile and Flexible Delivery Model



Located in London, Edinburgh & Dublin



Service Description: Digital, Data and Technology (DDaT) Discovery

Technology offers an opportunity to digitally transform and innovate public services. Through a collaborative workshop assessment programme, our consultants will analyse technology platforms, line-of-business applications, and data to quantify the organisation's technical debt and identify transformation hotspots.



Empowering public bodies with Microsoft Cloud technology

With citizen demands evolving at an unprecedented pace, leveraging DDaT is no longer an option but an imperative.

For a future where every citizen is catered to with intelligence and innovation, the UK public sector must embed DDaT at its core.



Digital

Surfacing Self-Service business processes to citizens through externally facing portals and apps is essential for public organisations striving to meet today's digital expectations.



Data

Becoming a data-driven organisation involves recognising the inherent value of data and leveraging it to drive growth and innovation. Data is more than just an operational asset; it is a strategic resource.



Technology

Empowering employees with cutting-edge technology to drive efficiency and enable them to deliver their best work and drive forward strategic goals.

Features:

Mapping of Technical Infrastructure Landscape	Transformation Hotspot Identification
Line of Business Applications Portfolio Assessment	Core business process review
Business Data Asset Evaluation	Change Impact Assessment
Systems Interoperability & Data Governance assessment	High-Level Programme Costing

Benefits:

Framing the “As Is” DDaT Estate and Constraints	Identify Digital Transformation Hotspots
Identify the Complexity and Influences introduced by ‘afterthought’ Technology Evolution	Resolution Planning to Mitigate Technical Risk
Surface the Value held in Business Data	Shape Future Digital Services
Quantify the Organisational Technical Debt	DDaT Roadmap Planning

How we plan the service

CloudSource provides a flexible, collaborative approach to Digital Transformation Feasibility Assessment Planning.

Our dedicated project management office specialises in delivering Digital Transformation projects. Our team has extensive experience in all DDaT planning stages, including supporting System access and Data access request processes.

Our methodology follows a best-practice, GDS-aligned process. It delivers Agile Scrum with an overarching waterfall governance framework that can serve as the foundation for an Alpha project stage.

Throughout the timeboxed assessment, we collaborate with customers and partners using a one-team, one-goal approach.

A Project plan and milestones are aligned with deliverables. Highlight Reports (HLR) are delivered regularly to provide a clear view of the project’s progress and activity status, fostering high confidence in achieving the desired outcome.

Professional Services Portfolio

CloudSource professional services include, but are not limited to:

Advisory



Transformation Advisory

Establish your vision, strategic goals, and future business models.

Delivery



Systems Architecture

Design “to be” technical architecture required by your future organisation.

Continuity



24/7 Helpdesk

Omnichannel Support and engagement that guarantees business continuity.



Programme Mobilisation

Implement governance, programme structure, and align stakeholders for a successful outcome.



Functional/ Business Analysis

Reimagine, rethink and redesign business processes and the ways of delivering business services.



Software Release Management

Future-proof your development investment and continuously improve your digital services.



Programme Management

Coordinate workstreams, oversee governance boards and control Budget & Risk.



Application Development

Extend and develop applications to meet the unique requirements of your organisation.



Environments Management

Implementation of Software Development Life Cycle (SDLC) infrastructure and data management.



Project Management

Maintain Plans, RAID, Stakeholders and product delivery, aligned to the Agile SCRUM framework.



Data and AI Engineering

Unlock intelligence, automate repeatable tasks and surface deep business insights & Data visualisation.



Licensing and storage

Cloud platform, software licensing, and storage optimisation and guidance.

Credibility



We are proud to partner with a range of public sector organisations, government departments, agencies, regulatory bodies, and local authorities.

Our technology and services support critical public services, helping drive innovation, efficiency, and digital transformation.

- Service, License Applications and Registrations
- Complaints and Enquiry Handling
- Casework, Concerns and Triage
- Transparency (FOI, DPA, EIR & GDPR)
- Fitness & Authorisation /Practice/Teach
- Disputes and Appeals

Recognition

CloudSource is proud to be recognised across multiple dimensions, from driving digital transformation to championing diversity and inclusion in tech. Our awards reflect the strength of our people, the impact of our solutions, and our commitment to building a smarter future. Whether it's delivering change or empowering underrepresented voices, we're honoured to be leading the way.



Impact

Social value is integral to our culture and purpose. We are committed to supporting local communities and delivering real impact through everything we do.

 **HumanWise** is our social value initiative, a reflection of two of our core values: Human and Wise. Together, they define how we give back to society and create sustainable impact.

CloudSource holds the **Social Value Quality Mark Bronze Award**, recognising our commitment to delivering meaningful impact through HumanWise.



This is to certify that

CloudSource

has been successfully awarded the Quality Mark



Terms and Conditions:

All services provided are governed by the G-Cloud 15 Framework Terms and Conditions. Additional Terms may apply, dependent upon the service being purchased; these may include:

- **Software as a Service (SaaS) & Cloud Storage Subscription**
All software license purchases and subscriptions are the client's responsibility.
- **Data Processing**
Data processing may be subject to an additional Data Protection Agreement.

Client Obligations:

For CloudSource to deliver our service to the highest possible standards, we may ask our clients to:

- **During the Onboarding Phase**
Make an agreement on the most suitable governance model to meet the requirements of the engagement.
- **Engage Business Stakeholders**
Communicate the expectations of project involvement to key business stakeholders.
- **Provide Access to Technology**
Line-of-business Applications, Technology Estate & Data.

Contact Details:



With a strong background in business development and strategic growth within the Microsoft ecosystem, Rob guides public sector organisations to unlock value and deliver meaningful transformation.

Rob Bragg  

Business Development Director



Crown
Commercial
Service
Supplier



HM Government
G-Cloud
Supplier



Digital Outcomes
& Specialists



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