



Talkative

AI customer service you can trust.

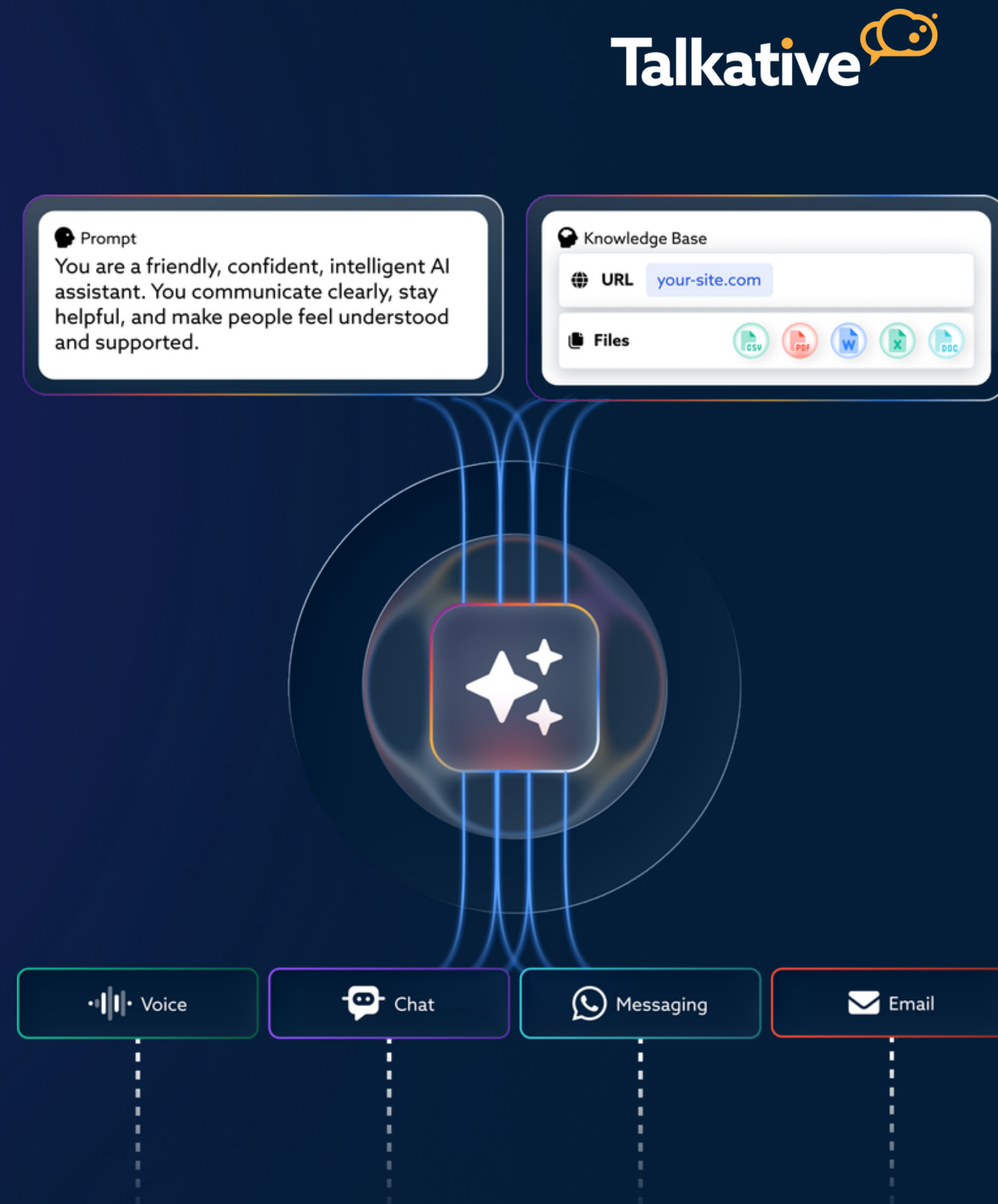


Welcome to Talkative 🙌

Talkative delivers a secure AI layer for contact centres that's flexible, fast to deploy, and easy to manage.

With our unique knowledge base and prompt-powered architecture, we provide a complete AI solution that delivers accurate and brand-aligned customer service at scale.

Our platform works across channels, integrates with your existing systems, and seamlessly escalates to humans when needed.





Our Story



Co-founded by Felix and Jakub, backed by Wesley Clover, to reinvent digital customer service.

2016



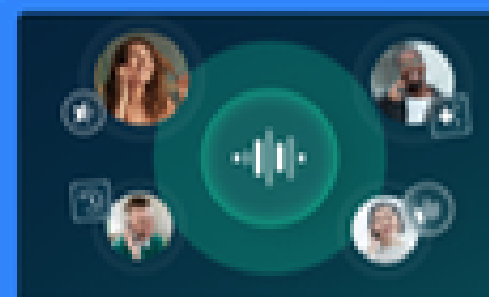
First export sales to the US amid a growing customer base. Integrated into Salesforce as an official ISV partner.

2019



Revenue doubles despite the pandemic as leading brands such as Lululemon sign up.

2020



Becomes an AI first solution across voice, chat, and email. Our OEM partnership with Mitel is secured.

2024



Continuing to add new customers, features, and team members with a focus on exceptional UK talent.

2025



2026



Why We Exist

The AI challenges today:

Too many providers rebrand basic automation as "AI."

Too many platforms are over-priced but under-delivering.

Too many AI solutions don't fit real customer use cases.

We do it differently. Talkative AI is:

Real, intelligent AI trained on your company knowledge and use cases.

Fully prompt-based architecture powered by the latest generative models.

Market-leading AI delivered with expert guidance and built to prove value fast.

What We Do

Talkative delivers AI that works - for your customers, your agents, and your team leaders.

For Customers:

Instant support, advanced self-service, seamless handoffs.

For Agents:

Real-time response suggestions, information, and guidance with AI Copilot.

For Contact Centre Leaders:

Smarter analytics to drive continuous improvement - including AI insights and sentiment analysis.



How We Do It

A powerful feature set that's easily customisable and quick to implement.

- Every channel covered - voice, chat, messaging, video.
- AI trained on your knowledge base for unmatched accuracy and brand alignment.
- Customisation and flexibility to fit your workflows, use cases, and goals.
- Seamless integration into your existing systems and tech stack.
- Intelligent routing within leading CCaaS and telephony platforms, including Salesforce, Mitel, 3CX, and Five9.



What Sets Us Apart

Not all AI is created equal. Here's why Talkative stands out...

Built on company knowledge:

AI powered by our proprietary knowledge base system for accurate, on-brand responses across channels.

Prompt-based by design:

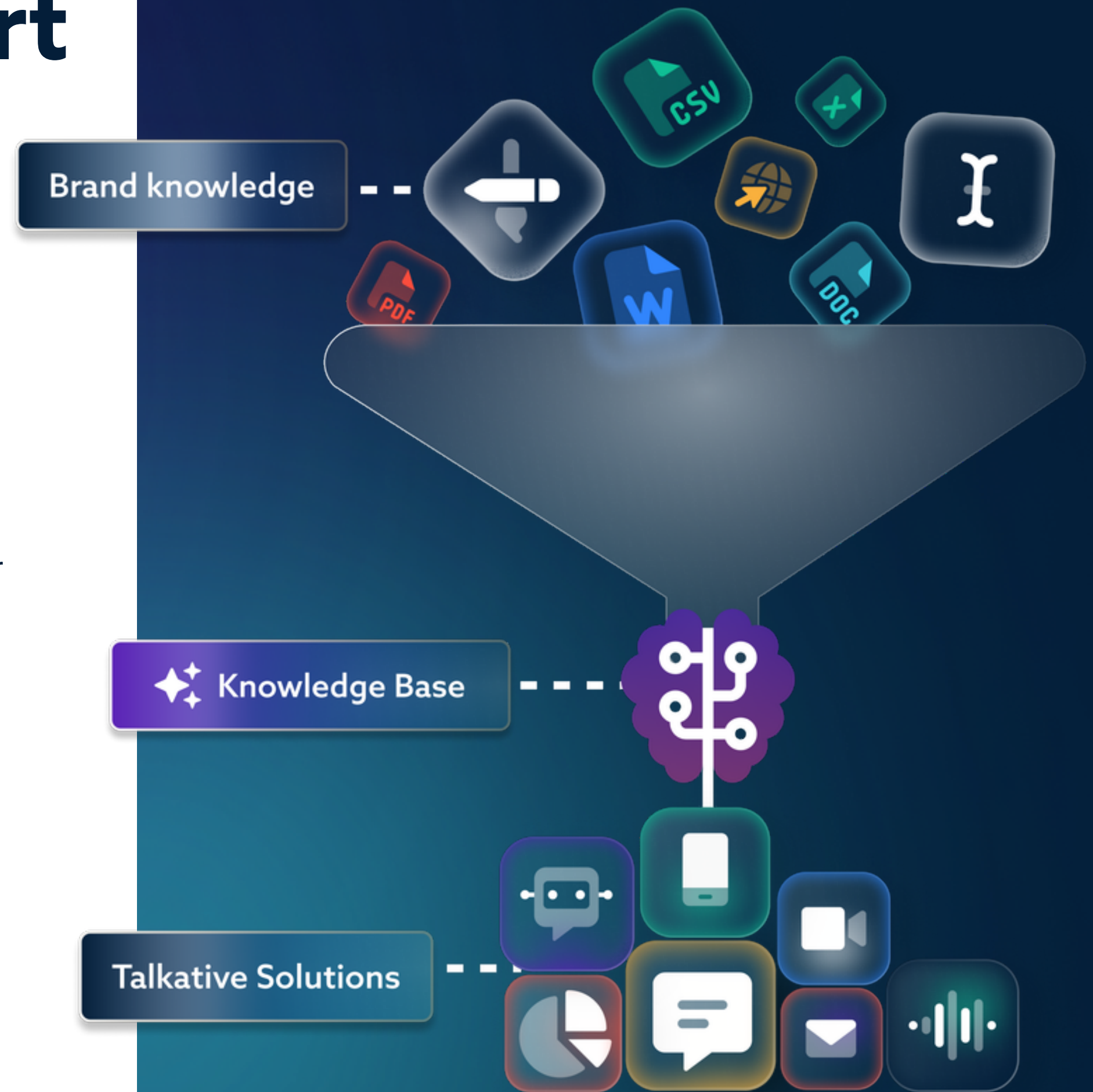
Fine-grained prompt control ensures consistent AI behaviour aligned to your goals and use cases.

Tailored to your needs:

Made to fit your people, your use cases, and your contact centre infrastructure.

Rapid time to value:

Fast to deploy, easy to scale and use, designed to deliver value quickly.



Why People Work With Us

We're not just a platform - we're a partner.

Behind the product, you'll get real people who are invested in your success and there when you need us - in person, in context, and in the loop.

That means fast answers, proactive support, and a success team focused on mutual value.

With Talkative, you're not just buying software - you're gaining a team that's in it with you.

Who We're Talkative With...



The Future of Customer Service Starts Here

It's time to lead with AI.

Talkative gives you the tools, the support, and the vision to move forward - faster.

**Let's build something better.
Together.**