

G-CLOUD 15

ZDX (Zscaler Digital Experience)



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FullProxy's Zscaler Digital Experience (ZDX) service helps network operations and service desk teams monitor and optimise digital experiences from the end-user perspective. Delivered as a cloud-native, AI-powered service, ZDX provides end-to-end visibility across applications, networks, and devices, regardless of user location.

As organisations adopt cloud-first strategies and hybrid working models, traditional, data-centre-centric monitoring tools no longer provide the visibility required to diagnose performance issues. ZDX fills this gap by continuously measuring real user experience, enabling IT teams to rapidly identify, isolate, and resolve issues impacting productivity.

FullProxy's accredited Zscaler specialists design and deploy ZDX to give organisations the insight needed to ensure consistently high-quality digital experiences for every user, on any device, anywhere.

Benefits include:

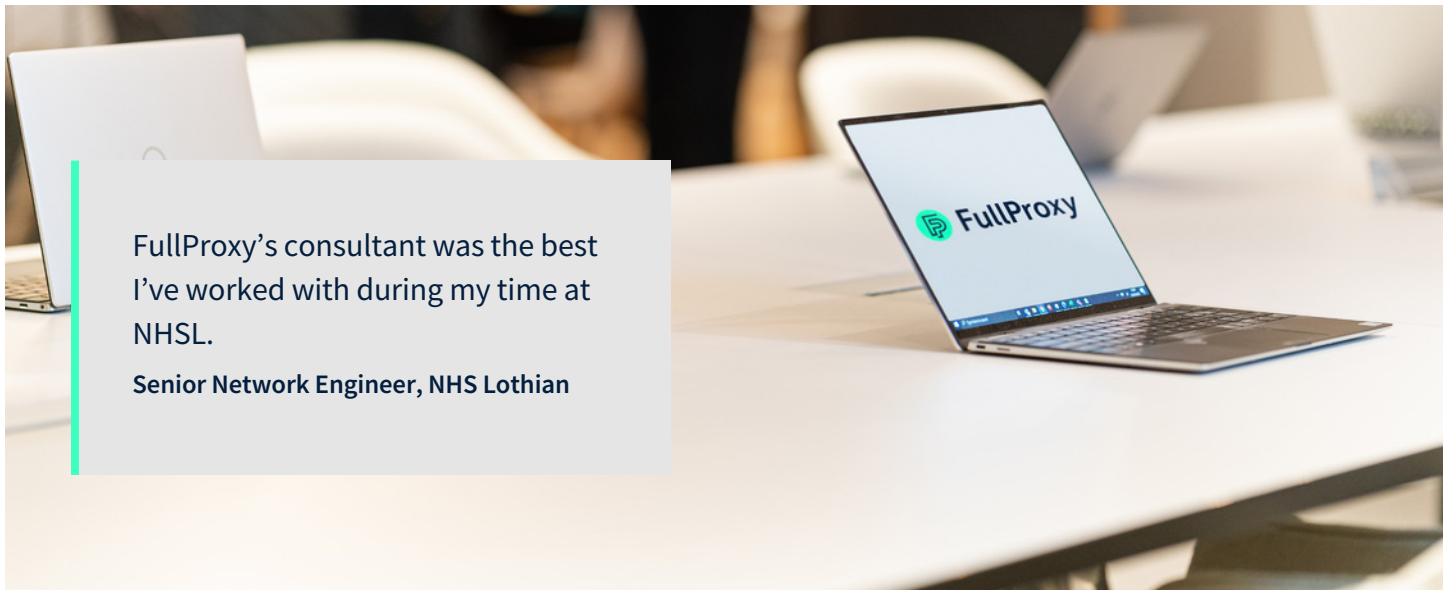
- End-to-end visibility into real user digital experiences.
- Faster isolation and resolution of application, network, and device issues.
- Reduced mean time to resolution (MTTR) for service desk teams.
- Improved productivity for hybrid and remote workers.
- Elimination of monitoring silos and fragmented tooling.
- Proactive detection of performance degradation before users are impacted.
- Support for Zero Trust visibility and operational resilience.



ZDX (Zscaler Digital Experience) features:

- AI-powered digital experience monitoring delivered from the Zscaler cloud.
- Continuous monitoring from the end-user device perspective.
- Visibility across applications, network paths, and endpoint health.
- Monitoring for SaaS, internet, private, and UCaaS applications.
- Digital Experience Scores to quantify user satisfaction.
- AI-driven diagnostics and root-cause analysis.
- Centralised dashboards and reporting for IT and operations teams.
- Seamless integration with Zscaler Client Connector and Zero Trust Exchange.

Your Cyber Security Specialists



FullProxy are specialists in Cyber Security and Web Application consultancy. We optimise, install & manage premium cyber security solutions to minimise your security risk and maximise your return on investment.

Why work with FullProxy?

Our highly experienced consultants are Scotland's most certified F5 and Fortinet advisors, ensuring your implementation is seamless, your team is supported, and you achieve ROI from your implementation as soon as possible.

We also provide bespoke cyber security and web application strategy, with a curated portfolio of partner technologies to suit your needs.

FullProxy's size means we're agile and independent, so we can work alongside you to optimise the right solution for your organisation.

Our experience

Our extensive experience in delivering Public Sector projects means we have a deep understanding of your challenges and can therefore provide you with a better and more relevant service.

With a proven track record specifically in Healthcare, Education, Local Government, Financial Services and Critical Infrastructure we are trusted and recommended by people like you.

G-Cloud Service Directory



Infrastructure Software as-a-service

- F5 BIG-IP Virtual Edition, Standalone/ELA/Subscription
- Networking (Network as-a-service and SD-WAN)



Software as-a-service

- AI Delivery and Security (F5)
- AppViewX - Certificate Management
- AppViewX PKI
- AppViewX PQC
- Authentication Software (FortiAuthenticator, FortiToken)
- AWS Marketplace
- AWS Marketplace - F5
- Bot Defense (F5)
- Cloud Services
- Cloudflare
- Content Delivery Network (F5 Distributed Cloud)
- DDoS Mitigation - F5
- DDoS Protection
- Endpoint security (FortiClient & EMS)
- F5 Distributed Cloud API Security
- F5 Distributed Cloud - Client-side Defense
- Firewall as-a-service (Fortigate)
- FortiManager
- Infrastructure and Platform security
- Load Balancing
- Log Management
- NIOS-X as-a-service (Infoblox)
- Pen Testing - Application Security
- Proactive Monitoring
- Security as-a-service (FortiCloud)
- WAF - Application Security
- ZDX (Zscaler)
- ZIA (Zscaler)
- ZPA (Zscaler)
- Zscaler Services



Cloud Support

- Certificate Management Consultancy
- Cloud Migration Planning
- Cyber Health Check
- Cyber Security Professional Services
- F5 Consultancy
- Fortinet Consultancy
- Managed Services
- Web Application Security consultancy
- Zero Trust Consultancy

CONTACT US

For more information and to find out how FullProxy can help, talk to us today:

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