

Copilot Adoption Framework

Don't just roll out Copilot licences. Make sure it has real impact.



True Copilot adoption doesn't happen by assigning licences and letting people experiment. It comes from understanding exactly how staff are working, and identifying the areas where Copilot can make the most impact.

As part of the Copilot Adoption Framework, we will:



- ✓ Start by **baselining AI maturity** across the organisation
- ✓ Generate **personal Copilot 'profiles'** for members of staff, delivered via **Adaptive Cards** in Microsoft Teams
- ✓ Develop **personas** based on insights gathered, identifying the key **use cases** for Copilot and areas where it can **make the most impact**
- ✓ Suggest, plan, and deliver a **Copilot learning programme** based on the personas, use cases, and insights gained



info@hable.co.uk | hable.co.uk

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