

Change Desk



Business change can be a complex, often long process. Keep the momentum going. Make sure the lights don't go out. Provide both proactive guidance and reactive support with a Hable Change Desk.

The Change Desk is an 'always on' place for people to ask those "how do I" questions, with Workplace Coaches on hand to answer them. Helping to embed change, improve confidence, and boost digital skills.

What you can expect from a Change Desk:

-  Dedicated Microsoft 365 support for staff impacted by the change, to improve ways of working
-  Reactive support and proactive guidance from Workplace Coaches, running regular masterclasses & sharing top tips
-  Review, feedback and in-depth analysis of question, trends, and themes explored to improve understanding of digital skills gap
-  Monthly round up of new features, tools, and announcements coming to Microsoft 365
-  Engagement from anywhere between 3 and 12 months, depending on the support required