



Service Description

ContentHub

Omniplex Learning
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1 What is ContentHub

Expertly curated content for workplace training and professional development

Welcome to ContentHub, your one-stop-shop all things learning.

Choose from multiple course libraries to solve your most pressing learning content challenges. Where individual growth and organisational success go hand in hand!

Our specially curated libraries have courses covering risk and compliance, health and safety, and personal and professional development.

Designed for flexibility, the courses allow employees to learn through microlearning, videos, quizzes, factsheets and workbooks, ensuring rapid improvement in knowledge, productivity and engagement.

If your need is technical certification, we provide an extensive selection of courses in IT, DevOps, Project Management, and Business Transformation, aimed at upskilling employees. With over 80 industry recognised certifications, including PRINCE2®, ITIL®, Agile PgM®, and TOGAF®, learners can advance their careers and achieve professional growth

2 Key Features

2.1 Options for Course Delivery

Off-the-Shelf Training (Hosted on Omniplex Learning Platform)

What is it?

Access ready-to-use eLearning courses on a learning platform managed and hosted by Omniplex Learning, offering immediate deployment and full-scale management .

Benefits

- Start training immediately with no setup required, as we handle all onboarding and management.
- Enjoy a fully managed learning environment that allows your organisation to focus on learning outcomes.
- Benefit from advanced reporting tools that monitor learner progress and the effectiveness of training programs.
- Scale your training solutions effortlessly to meet organisational needs without concern for infrastructure.

Content Library (Self-Hosted by Customer)

What is it?

Choose greater control and integration by hosting Omniplex Learning content on your existing learning platform in the form of SCORM packages.

Benefits

- Leverage your existing IT infrastructure by hosting content internally, optimising your cost base.
- Centralise learning management in a familiar environment to streamline user experiences.
- Easily integrate our content libraries with your existing training materials to enrich and diversify learning options.
- Maintain complete control over data privacy and security by managing all aspects of the content hosting environment.

2.2 Course Libraries

GEL Certification Library

Delivery Options: Off-the-Shelf Training (hosted) only

A comprehensive collection of over 80 self-paced eLearning courses designed for professional certification. Our courses cover globally-recognised certifications including ITIL, TOGAF, DevOps, PRINCE2, MSP, AgilePM, Change Management, and more. Developed by subject-matter experts and accredited by industry bodies, each course is crafted to provide an engaging and effective learning experience equivalent to 2-3 days of foundational or 4-5 days of practitioner-level classroom instruction. All courses include an exam voucher for online certification testing, ensuring learners can achieve and validate what they have learned.

Workplace eLearning Library

Delivery Options: Content Library (self-hosted)

Access to hundreds of eLearning courses, written by experts, designed to improve compliance and professional development in the public sector.

Our courses support continuous professional development (CPD) programs and contribute to creating a safer, more knowledgeable workplace. Categories include Compliance and Corporate Social Responsibility, Workplace Skills, Mental Health & Wellbeing & Cyber Awareness & Resilience.

Available for flexible delivery either as hosted (off-the-shelf) or self-hosted (content library), these courses are licensed per category on a per-user, per-annum basis, ensuring tailored learning paths for diverse organisational needs.

Cyber Security & GDPR Awareness Library

Delivery Options: Off-the-Shelf Training (hosted) or Content Library (self-hosted)

- Designed specifically for public sector staff, this library addresses critical areas of cyber security and GDPR compliance.
- Supports mandatory training requirements to satisfy Information Commissioner's Office (ICO) regulations and the NHS Data Security & Protection Toolkit, ensuring that organizations meet legal and regulatory standards.
- Features engaging content known for its high completion and success rates, facilitating effective learning and retention among users.
- Includes NCSC (National Cyber Security Centre) Assured Training, providing validated content that adheres to national security standards.

3 Technical Details

3.1 Off-the-Shelf Training

- Delivered on a cloud-based learning platform, ensuring high availability and performance across geographic locations.
- Adheres to stringent security protocols including data encryption, regular audits, and compliance with relevant standards such as GDPR and ISO 27001.
- Fully compatible with all standard web browsers and mobile platforms, ensuring access from any device, anywhere.
- Engineered to scale to accommodate an increasing number of users or sudden spikes in demand without impacting performance.

3.2 Content Library

- Courses are available in SCORM v1.2 format, ensuring compatibility with a wide range of Learning Management Systems..
- Includes documentation to support upload and course configuration, including course naming, images and metadata.

4 Support Services

4.1 Off-the-Shelf Training:

- Comprehensive support for user setup and onboarding, ensuring a seamless start for all learners.
- Maintenance of platform and courses with the latest features and security updates for uninterrupted service.
- Dedicated end-user support to assist with technical issues, course navigation, and learning inquiries.
- Tutor support and exam voucher provisioning (for certification courses) to facilitate certification process

4.2 Content Library:

- Course content SCORM dispatch service to ensure organised and timely delivery of training.
- Notifications of course content updates and enhancements to keep customer training materials current.

