

Pricing for Life Stories

G-Cloud 14



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1. About Life Stories

Life Stories is a digital communication and software solution, designed to help people to connect and communicate through creating and sharing their stories, memories, and experiences securely and confidentially – enhancing life experiences.

Each Life Story book is unique and enables users, their families, clinicians and/or volunteers and carers to explore the past, present and future through a personalised user centric solution that can be used within a therapeutic or non-therapeutic setting.

Once the Life Story Book has been created it has become a valuable resource for the individual and everyone involved in their integrated care.

Key features

- Secure registration process
- Personal Profile based on “This is Me,” developed by the Alzheimer’s Society.
- Expert lead pre-configured templated chapters
- Ability to create additional chapters and pages.
- Upload rich media content – text, images, video, audio (including recording your own voice).
- Secure and selected sharing of part (or all) of the life story
- Ability to export as PDF, produce a slideshow and print, part (or all) of your Life Story
- Accessibility checked to WCAG 2.2 AA standards
- Responsive design, works on any device
- Ability to integrate with other care and digital assistant systems.

1. Solution costs

	Gold	Platinum	Platinum+	Diamond
Books per user	1	2	5	20
Pages per book	50	75	100	200
Book Viewers (per book)	5	10	Unlimited	Unlimited
Book Editors (per book)	1	5	10	Unlimited
Book Managers (per book)	Not available	1	2	3
Video Upload	Not available	Not available	Yes	Yes

	Gold	Platinum	Platinum+	Diamond
Disk space	500MB	1GB	2GB	4GB
Max users per installation (min 50 for all tiers)	250	500	10,000	Unlimited
Annual platform fee (includes support, maintenance and managed services)	£2,500	£4,500	£6,500	£15,000
Tier upgrade fee		£2,000	£2,000	£8,500
Annual fee per user	£60	£60	£60	£60
Equates to a monthly fee per user (charged annually)	£5	£5	£5	£5

All prices are exclusive of VAT

Please note that per calendar month pricing is provided for convenience, but that billing is performed on an annual basis.

Volume discounts available depending on size of organisation and tier purchased.

2. Onboarding services

While VerseOne offers quotes tailored to your precise requirements, we have outlined some typical onboarding services below, based on the deployment of Life Stories within the public sector. For full details of our professional services see “*Design & build services for VerseOne*” on G-Cloud.

VerseOne will work with you to provide the exact onboarding services required to match your requirements.

Onboarding services include:

- Set up of installation, including url and ssl certificate
- Inclusion of organisation logo
- Colour “paint” customisations graduated inline with requirements
- Uploading of organisations Terms and Conditions of use
- Uploading of the organisations Privacy and Accessibility Policy
- Configuration of the secure registrations process
- Training for Life Stories administration and support team

Tier	Typical onboarding costs
Gold	£4,500
Platinum	£5,500
Platinum +	£7,000
Diamond	P.O.A

3. Summary

VerseOne Group Ltd is a market-leading supplier of award-winning digital transformation solutions that provide real ROI to its customers.

We are dedicated to providing our customers with innovative Digital Transformation solutions across multiple channels that deliver outstanding Customer Engagement and User Experiences. We bring to bear over 20 years of successfully blending Creative and Digital knowhow with online and mobile technologies to connect customers and users with the business content of an organisation. This derives the most commercial value from this vital business asset providing our customers with a real competitive edge.

Our prime focus is solutions that deliver real value and return on investment (ROI), whilst being incredibly easy to deploy and a low and predictable cost of ongoing ownership. This approach has been validated through a loyal and growing customer base over 120 organisations, as well as a number of independent recognitions and awards. These have clearly established VerseOne group as a market leader across a number of private and the public sectors, such as Social Housing, the NHS and the broader commercial sector.



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