

Pricing for Vocoll

G-Cloud 14



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Table of Contents

- 1. About Vocoll3
- 2. Services3
- 3. Training4
- 4. Summary.....4

1. About Vocoll

Vocoll is a secure digital communication and software platform, designed for the needs of your organisation. Vocoll is a productivity tool that can be integrated with the applications that you use every day, whether that is Office365 or your business-critical systems – designed by people with a deep knowledge of the public sector.

When exploring your Vocoll options, you'll need to consider these elements to complete a purchase:

- Live Support - the number of concurrent user licences for Live Support
- AI-Driven Knowledge Bot – provide intelligent responses to customer enquiries, while learning the most relevant answers and giving you the ability to 'be in while you're out' and offer out of office digital support.
- Connected Team to enhance staff collaboration and to assist in managing Live Support interactions
- Experience Manager - to enhance your teams' and customers' experience by delivering Vocoll through a native Android or iOS mobile application, enabling true on-the-go interactions via push notifications, biometric authentication, and more.

2. Services

The inclusion of these Core Modules ensures that Vocoll is functional online from day one.

	Vocoll
Bandwidth	100GB
Storage	20GB
TLS Secure Certificate	Yes
Vocoll - Live Support (pcm) (excl. VAT)	£60 /agent
Vocoll - Knowledge Bot (pcm) (excl. VAT)	£100 /installation
Vocoll - Experience Manager (enablement fee - Excl. VAT)	£3,500.00 per annum
Vocoll - Experience Manager (pcm) (Excl. VAT)	£3.5 /user

Please note that per calendar month pricing is provided for convenience, but that billing is performed on an annual basis.

Volume discounts available depending on size of organisation and modules purchased.

3. Training

Course Name	Course Details	Cost
		ex. VAT
Onboarding	1 day onboarding training -provided remotely	Included
User Training (train the trainer course)	On client site, up to 8 delegates per delivery	£2,000
System Admin Training	On client site, up to 8 delegates per delivery	£2,000

4. Summary

VerseOne Group Ltd is a market-leading supplier of award-winning digital transformation solutions that provide real ROI to its customers.

We are dedicated to providing our customers with innovative Digital Transformation solutions across multiple channels that deliver outstanding Customer Engagement and User Experiences. We bring to bear over 15 years of successfully blending Creative and Digital knowhow with online and mobile technologies to connect customers and users with the business content of an organisation. This derives the most commercial value from this vital business asset providing our customers with a real competitive edge.

Our prime focus is solutions that deliver real value and return on investment (ROI), whilst being incredibly easy to deploy and a low and predictable cost of ongoing ownership. This approach has been validated through a loyal and growing customer base over over 120 organisations, as well as a number of independent recognitions and awards. These have clearly established VerseOne group as a market leader across a number of private and the public sectors, such as Social Housing, the NHS and the broader commercial sector.



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