



GCloud 15 Service Definition

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About us.

Catapult is a software engineering and delivery partner for government organisations.

Trusted by government departments for over a decade, our teams specialise in projects and complex transformations that stand up to audit, assurance, security and operational scrutiny.

Proven to accelerate time to value, we help departments implement AI, modernise legacy platforms, remove delivery bottlenecks and build scalable, secure and resilient digital services that operate inside public sector constraints.

From modernising core services to building AI platforms designed for regulated environments, Catapult combines deep engineering expertise with a delivery model built for speed, reliability and long-term control, all delivered on a fixed-price, outcome-based basis, with no vendor lock-in and guaranteed delivery.

Our Services.

Lot 2b: Software as a Service (SaaS)

- Atlassian Configuration
- Atlassian Licensing Jira, Confluence, Service Management, BitBucket
- Identity and access management Okta & Auth0
- KnowledgeAgent
- Microsoft Dynamics 365 Configuration

Lot 3: Cloud Support

- Agent and RAG customisation
- Atlassian Config and Administration
- Application Programme Interface Build and Support
- CI/CD pipeline optimisation
- Cloud Application Scaling
- DevOps Support and Optimisation
- Infrastructure Performance and Scaling
- KnowledgeAgent
- Legacy systems cloud migration
- ML Ops
- Monitoring analytics and alerting
- Okta and Auth0 Config and Administration

How?

Our ways of working focus on reducing risk while delivering meaningful outcomes. We work in small, cross-functional teams, favouring incremental change over large, high-risk transformations. We start by understanding the problem, existing constraints, and desired outcomes, then design practical solutions grounded in strong engineering practices. We prioritise working software, short feedback loops, and evidence-based decisions, ensuring stakeholders can see progress early and often. Where appropriate, we build capability within client teams through collaboration, clear documentation, and handover, leaving organisations better equipped to own and evolve their services.

We follow best practice engineering and comply with the Technology Code of Practice, National Cyber Security Centre guidance and the Government Digital Standard.

Why Choose Catapult?

Guaranteed delivery with fixed price & outcome

We commit to outcomes, not hours. With fixed-price, fixed-scope delivery & dedicated teams, you can be confident that critical work will land on time, on budget & without surprises.

Trusted by regulated & performance-critical organisations

From government departments to tier-one banks, we are trusted in sectors where system failure isn't an option. Our track record includes complex legacy modernisation, secure identity solutions & DevOps at enterprise scale.

Real engineers solving real problems

Our team are hands-on software engineers. We bring deep technical skill & business process awareness to every engagement, surfacing risk early & aligning delivery to strategic goals.

We challenge convention

We're straight-talking & challenge assumptions to build software that isn't just functional, it's resilient, secure & built to scale, with the performance & engineering needed for complex, high-stakes environments.

Proven to accelerate time to value

Whether it's reducing release cycles from 90 days to 15, or onboarding 10,000 users in 12 weeks, we consistently compress timelines & deliver faster outcomes, without sacrificing quality. We succeed whether others have failed.

No vendor lock-in. You stay in control

We are technology-agnostic & IP-respectful. You retain ownership of your platforms and code. We ensure solutions are designed for long term adaptability, not proprietary dependence.