

differentis



CLARITY

**Generative AI Readiness
Service**

Service Description, Features & Benefits

Your Generative AI readiness and proof of value assessments

Key deliverable artefacts: prioritised use cases; guardrails (governance/ethics); security and risk assessment; reference architecture options; pilot plan with success measures.

Features

1. Prioritised GenAI use cases with rationale and success criteria
2. Guardrails for governance and ethics (responsible AI)
3. Security and risk assessment for GenAI usage
4. Information governance and access controls review
5. Reference architecture options and tooling considerations
6. Pilot plan (scope, controls, onboarding and evaluation)
7. Success measures and KPIs for the pilot
8. Stakeholder engagement and transparency plan
9. Training and enablement plan for safe adoption
10. Readiness report and decision pack for leadership

Benefits

1. Faster focus via prioritised use cases and rationale
2. Reduced risk via governance/ethics guardrails
3. Improved security posture via security and risk assessment
4. Improved control via information governance and access review
5. Confident design choices via reference architecture options
6. Safer experimentation via controlled pilot plan
7. Clear success definition via success measures and KPIs
8. Improved trust via transparency and engagement plan
9. Higher adoption readiness via training and enablement plan
10. Decision-ready output via the readiness report and pack



Service Constraints & Support



Constraints

Consultancy engagement delivered to an agreed scope and timetable. Delivery requires timely access to relevant stakeholders and information. Ongoing managed support is not included unless separately contracted.

Support

During the engagement, users contact the named delivery lead via agreed channels (meetings and email). Queries and actions are recorded in the action log/RAID (as appropriate) and reviewed at the agreed governance cadence, with escalations managed by the delivery lead. Email/online ticketing, phone and web chat are not provided as standard. Post-engagement support can be agreed separately.

Support Availability

Support is provided during agreed working hours by the named delivery lead. Queries and actions are managed through the agreed governance cadence (meetings, action log/RAID as appropriate). Email/online ticketing, phone and web chat support are not provided as standard. Post-engagement support can be agreed separately.



Service Planning, Setup & QA



Planning

We plan generative AI adoption by assessing readiness across data, security, governance, ethics and skills; identifying and prioritising use cases; and defining operating guardrails. Outputs include readiness report, risk controls, reference architecture options, pilot plan and success measures.

Setup

Where required, we support safe mobilisation by establishing governance and roles, defining access and information controls, preparing a controlled pilot environment plan and onboarding steps, and aligning stakeholders on transparency and adoption.

Quality Assurance

Not applicable for this service. This engagement is readiness assessment and planning and does not include quality assurance or performance testing of implemented AI solutions.

Not applicable for this service. We provide readiness and risk assessment outputs rather than testing implemented solutions.



Service Training and Social Value



Training

Training is focused on responsible use: role-based briefings on governance, data protection, security and ethical guardrails, plus practical enablement on safe ways of working and adoption planning. Templates and guidance are provided.

Social Value

We align delivery to PPN 06/20 Social Value themes. We minimise travel through remote-first delivery where appropriate, transfer skills through joint working and reusable templates, design inclusive training and communications, and support wellbeing through clear ways of working and manageable delivery cadences.



Case Study: **Amnesty International**

Summary

Amnesty sought to modernise information practices and staff capability through structured training and governance, laying the groundwork for safe adoption of advanced digital capabilities.

Problem

Teams required consistent skills, controls and guidance to use emerging digital tools responsibly across sensitive data contexts.

Approach

We delivered targeted training, governance and operating-model guidance mapped to GenAI readiness pillars: data protection, ethics, security, skills, change and guardrails—creating reusable templates and a controlled approach to future pilots.

Outcomes

- Improved digital literacy and a clearly governed approach to adopting new tools
- Reusable controls and guidance to support responsible experimentation

Social Value

Capacity building for a UK charity workforce; improved inclusion via accessible training and templates.

Relevance to this service

Demonstrates GenAI readiness across governance, security, ethics and skills, creating a controlled foundation for safe piloting.



The Complex Challenges We Solve



Strategic Questions

- How could technology transform or disrupt our business?
- What digital strategy will deliver competitive advantage?
- How do we unlock value from data and AI initiatives?
- What capabilities will we need for the future?

Execution Challenges

- How do we rescue failing programmes worth millions?
- How can we deliver results faster without sacrificing quality?
- How do we ensure change sticks and benefits are realised?
- How do we integrate technology, people, and process seamlessly?

We tackle the problems that don't fit neatly in boxes, the ones that span people, process, data and technology. From strategy through execution to real outcomes.

Some of Our Clients



25+ Years of Evolution & Impact

2000: Founded

Bridging strategy and delivery from day one. Early showcase: flawless IT separation for global engineering firm—2,500 users, 165 sites, zero downtime.

2024: Differentis 2.0

Unified three firms into single brand.
ISO certified in AI Management.
Positioned as leading Intelligent Transformation consultancy for the next decade.



2010s: Expansion

Built Data & AI practice ahead of the curve. Developed proprietary Differentis Way methodology. Expanded from IT consultancy to full transformation partner.

Today: AI-Augmented

Human consultants paired with AI co-pilots. Delivering faster insights, smarter decisions, and measurable outcomes across healthcare, finance, higher education.



AI + Consultants = Amplified Results

We embrace AI as a co-worker, not a gimmick. Our consultants are paired with AI "personas" that handle data-heavy lifting and routine tasks—freeing our humans to focus on strategy, creativity, and innovation.



Pathfinder

Strategic options analyser evaluating multiple scenarios in minutes: comparative outcomes with assumptions and risks for informed decision-making.



Synth

Insight synthesis scours hundreds of documents, summarising findings with cited references: weeks of research compressed into an afternoon.



Operator

Process automation executing cross-system workflows via APIs: eliminating hours of manual work and providing real-time performance data.



Sentinel

Risk watchdog monitoring project metrics for potential issues: flagging scope creep and compliance gaps before they become problems.

The result? **Faster insights, smarter decisions, and solutions delivered at speed**, with AI and experts working in tandem under rigorous human oversight



Our Secret? Intelligent Transformation



Breaking down silos

One integrated team. No hand-offs where knowledge or intent is lost. Strategy translates to execution seamlessly.



Human + AI Integration

Real Intelligence from combined human expertise and machine efficiency. AI enhances every stage; with human judgment guiding ethical application.



Outcome-Focused Delivery

Not just plans or systems, but measurable business results. We own accountability end-to-end, adapting as needed to ensure promised outcomes are achieved.

Intelligent Transformation isn't a buzzword. It's the natural evolution of 25 years solving complex problems. It's how we ensure transformations don't just succeed, but keep yielding value into the future

