

differentis



PROPEL

**Cloud Project Management &
PMO Service**

Service Description, Features & Benefits

Providing you control over your value delivery

Key deliverable artefacts: integrated plan; RAID/dependency log; governance reporting dashboard; readiness gates; cutover plan; compliance evidence pack.

Features

1. Integrated programme plan and milestone control
2. RAID and dependency log with ownership and actions
3. Governance reporting dashboard (status, risks, finances)
4. Readiness gates and stage-check criteria
5. Cutover plan and transition/hypercare approach
6. Compliance evidence pack (decisions, approvals, artefacts)
7. Supplier coordination and deliverables tracking
8. UAT coordination and defect/action tracking
9. Stakeholder communications and reporting cadence
10. Handover documentation and lessons learned

Benefits

1. Clear delivery control via an integrated programme plan
2. Reduced risk via RAID/dependency log and actions
3. Better sponsor visibility via governance reporting dashboard
4. Higher quality via readiness gates and stage-check criteria
5. Safer transitions via cutover plan and hypercare approach
6. Stronger assurance via compliance evidence pack
7. Improved coordination via supplier deliverables tracking
8. Reduced defects via UAT and defect/action tracking
9. Consistent decisions via documented governance cadence
10. Improved continuity via handover documentation



Service Constraints & Support



Constraints

Consultancy engagement delivered to an agreed scope and timetable. Delivery requires timely access to relevant stakeholders and information. Ongoing managed support is not included unless separately contracted.

Support

During the engagement, users contact the named delivery lead via agreed channels (meetings and email). Queries and actions are recorded in the action log/RAID (as appropriate) and reviewed at the agreed governance cadence, with escalations managed by the delivery lead. Email/online ticketing, phone and web chat are not provided as standard. Post-engagement support can be agreed separately.

Support Availability

Support is provided during agreed working hours by the named delivery lead. Queries and actions are managed through the agreed governance cadence (meetings, action log/RAID as appropriate). Email/online ticketing, phone and web chat support are not provided as standard. Post-engagement support can be agreed separately.



Service Planning, Setup & QA



Planning

We plan PMO support by agreeing scope and controls, baselining the delivery plan, dependencies and risks, and establishing governance and reporting. Outputs include mobilisation plan, integrated schedule, RAID approach and measurable checkpoints.

Setup

We set up PMO tools, templates and cadence (dashboards, reporting, RAID, action tracking), align suppliers to governance, and establish readiness checkpoints for go/no-go and handover decisions.

Quality Assurance

QA is provided through quality management and stage-gate readiness. We define quality criteria, coordinate reviews and UAT readiness, track defects and actions, and provide evidence for go/no-go and handover decisions.

We define a quality plan; schedule reviews and readiness gates; coordinate test/UAT activities; manage issues/defects; report status and exceptions; and confirm sign-off and handover documentation are complete.



Service Training and Social Value



Training

Training and coaching on PMO controls, reporting cadence, RAID discipline and ways of working (Agile/hybrid). Includes templates and hands-on onboarding so internal PMO staff can sustain controls.

Social Value

We align delivery to PPN 06/20 Social Value themes. We minimise travel through remote-first delivery where appropriate, transfer skills through joint working and reusable templates, design inclusive training and communications, and support wellbeing through clear ways of working and manageable delivery cadences.



Case Study: **BBC TV Licencing**

Summary

The BBC TV Licensing programme (delivered via Capita) required robust PMO and transition leadership to move critical IT services between integrators without disrupting operations.

Problem

A high-risk supplier transition with complex dependencies and limited client-side capacity needed tight planning, RAID control, governance and readiness milestones.

Approach

We embedded a central PMO and transition office, applying hybrid governance (PRINCE2/Agile), dependency and risk management, and readiness checkpoints across environments and cutovers—maintaining executive transparency throughout the programme.

Outcomes

- Service transfer executed within the 13-month window and to budget with continuity maintained
- Standardised PMO controls adopted by the client for subsequent work

Social Value

Transition governance built internal capability; hybrid/remote delivery reduced travel footprint.

Relevance to this service

Demonstrates PMO mobilisation, hybrid governance, RAID/dependency control and transition readiness checkpoints.



The Complex Challenges We Solve



Strategic Questions

- How could technology transform or disrupt our business?
- What digital strategy will deliver competitive advantage?
- How do we unlock value from data and AI initiatives?
- What capabilities will we need for the future?

Execution Challenges

- How do we rescue failing programmes worth millions?
- How can we deliver results faster without sacrificing quality?
- How do we ensure change sticks and benefits are realised?
- How do we integrate technology, people, and process seamlessly?

We tackle the problems that don't fit neatly in boxes, the ones that span people, process, data and technology. From strategy through execution to real outcomes.

Some of Our Clients



25+ Years of Evolution & Impact

2000: Founded

Bridging strategy and delivery from day one. Early showcase: flawless IT separation for global engineering firm—2,500 users, 165 sites, zero downtime.

2024: Differentis 2.0

Unified three firms into single brand.
ISO certified in AI Management.
Positioned as leading Intelligent Transformation consultancy for the next decade.



2010s: Expansion

Built Data & AI practice ahead of the curve. Developed proprietary Differentis Way methodology. Expanded from IT consultancy to full transformation partner.

Today: AI-Augmented

Human consultants paired with AI co-pilots. Delivering faster insights, smarter decisions, and measurable outcomes across healthcare, finance, higher education.



AI + Consultants = Amplified Results

We embrace AI as a co-worker, not a gimmick. Our consultants are paired with AI "personas" that handle data-heavy lifting and routine tasks—freeing our humans to focus on strategy, creativity, and innovation.



Pathfinder

Strategic options analyser evaluating multiple scenarios in minutes: comparative outcomes with assumptions and risks for informed decision-making.



Synth

Insight synthesis scours hundreds of documents, summarising findings with cited references: weeks of research compressed into an afternoon.



Operator

Process automation executing cross-system workflows via APIs: eliminating hours of manual work and providing real-time performance data.



Sentinel

Risk watchdog monitoring project metrics for potential issues: flagging scope creep and compliance gaps before they become problems.

The result? **Faster insights, smarter decisions, and solutions delivered at speed**, with AI and experts working in tandem under rigorous human oversight



Our Secret? Intelligent Transformation



Breaking down silos

One integrated team. No hand-offs where knowledge or intent is lost. Strategy translates to execution seamlessly.



Human + AI Integration

Real Intelligence from combined human expertise and machine efficiency. AI enhances every stage; with human judgment guiding ethical application.



Outcome-Focused Delivery

Not just plans or systems, but measurable business results. We own accountability end-to-end, adapting as needed to ensure promised outcomes are achieved.

Intelligent Transformation isn't a buzzword. It's the natural evolution of 25 years solving complex problems. It's how we ensure transformations don't just succeed, but keep yielding value into the future

