

Data8 Duplicare Pricing Document G-Cloud 15

Pricing Elements

Services Included

This document details the pricing for Data8 Duplicare.

Pricing Structure

Duplicare pricing is on an annual licence basis, based on the total number of CRM records (active accounts, contacts and leads).

The licence includes 1 production instance and any associated UAT/Sandbox's are included in the licence fee.

On-boarding costs

There are no additional costs for the On-boarding for this service unless in the unlikely event on-site training, installation or bespoke development is required which is charged at a rate of £1,200 per day and quoted in advance.

Off-boarding costs

There are no charges for Off-boarding, the service will cease to be live at the end of the contract, and no data is stored that will be required to be extracted.

On-going/License/Subscription Costs

There are no on-going License/Subscription Costs other than those defined in this document.

Training & Support

Our services are simple to install and use and we provide training and support by a combination of email, online meeting, or telephone free of charge

Support

All support which is carried out by email or telephone is provided free of charge, this includes support during any free of charge trial periods.

Pricing List

Licence Fees

The below illustrates the annual licence fee depending on the number of records in Microsoft Dynamics (active accounts, contacts and leads).

Maximum number of records	Annual Licence Fee
1,000,000	£15,500
2,500,000	£18,000
5,000,000	£23,000
5,000,000 +	£25,500

Included in the price.

- Software, Bugfixes and Upgrades
- Technical Support and Account Management
- One day of additional technical support to cover setup and help with configuration and rule building.
 - This can be split over several sessions.
- Guaranteed installation
- Access to extensive online technical support, materials, and video

Multi-Service Discount

Additional discounts are available as below:

- 2 services – 2.5% discount from all services purchase
- 3 or more services – 3.5% discount from all services purchased

Multi-Year Discount

If an Annual Licence is purchased, additional discounts are available where contracts are agreed for more than 12 months as below.

- 2 or more-year agreement – 2.5% discount for all years of the contract

Education Discount

An additional 5% discount is offered within the Education Sector.

All costs in this document exclude VAT.

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