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Overview

This document provides additional information regarding our Business Insights service which is a cloud-based web service and APIs, enabling access to detailed company information including full financial details.

Use the **FindBusinesses** method to find the company registration number for a company, then use the **GetBusinessFinancials** method to get all the details of that company.

We also provide a **Companies House API** enabling you to access basic company information.

GetBusinessFinancials

Base Information

Number	The company registration number
Name	The registered name of the company
Telephone	The main telephone number
Website	The main domain name for the company. Note that this will not include a subdomain such as "www.", or an http:// or https:// prefix
SIC Code	The main SIC Code
SIC Description	The description for the SIC Code
Company Type	A description of the type of company, e.g., "Private limited with Share Capital"
Annual Return Date	The date of the last annual return
Incorporation Date	The date of incorporation
Accounts Filing Date	The date of the last filed accounts
Latest Accounts Date	The date of the period covered by the last filed accounts

Ratings

Contains a list of credit ratings. Each entry in the list contains:

Date	The date from which the rating was active. The latest rating will be the first in the list
Score	The credit score. A score of 100 is perfect. Negative numbers can also be used to indicate special conditions such as the company being in liquidation. Any negative number should be used as an indication not to offer the company credit terms

Limits

Contains a list of recommended credit limits. Each entry in the list contains:

Date	The date from which the limit was active. The latest credit limit will be the first in the list
Monthly Limit	The recommended maximum credit limit to offer the company

Previous Names

Contains a list of names the company has previously been registered as. Each entry in the list contains:

Date	The date on which the name changed
Name	The Previous Name of the Company

Status History

Contains a list of events that have occurred within the company, e.g., accounts being filed. Each entry in the list contains:

Date	The date of the event
Name	A description of the event

Financials

Contains a list of financial information for recent accounting periods. Each entry in the list contains:

Period	The date range covered by this accounting period
Profit And Loss	Contains the P&L values declared for this period
Balance Sheet	Contains the balance sheet values declared for this period
Capital Reserves	Contains capital reserve information for this period
Miscellaneous	Contains additional information for this period
Ratios	Contains common accounting ratios based on the other information for this period

Directors

Contains a list of directors of the company. Each entry in the list contains:

Name	The name of the director, split into individual fields
Address	The address of the director. This may be their home or business address depending on how they have chosen to register with Companies House
Birth Date	The date of birth of the director
Nationality	The nationality of the director
Honours	Any honourific that should be appended to the director's name
Directorships	A list of all directorships, including this one, held by this director

Trading Addresses

Contains a list of known trading addresses for the company. Each entry in the list contains:

Address	The trading address of the company. This may be the same as the registered address
Telephone	The telephone number for the company at this address

Mortgages

Contains a list of mortgages for the company. Each entry in the list contains:

Mortgage Type	The type of mortgage
Created Date	The date the mortgage was created
Registered Date	The date the mortgage was registered
Satisfied Date	The date the mortgage was satisfied, if it has been
Status	The current status of the mortgage
Entitled Persons	A list of the people that have a claim on the mortgage
Amount Secured	The value of the mortgage, where published
Details	A text description of the mortgage

Mortgage Summary

Provides an overview of the mortgages of the company, with the following properties:

Outstanding	The number of outstanding mortgages
Satisfied	The number of satisfied mortgages

Shareholders

Contains a list of the shareholders of the company. Each entry in the list contains:

Name	The full name of the shareholder
Shares	A description of the shares held. This free-text value is parsed where possible into the additional properties below
Currency	The currency in which the shares are valued, derived from the Shares property
Title	The title of the shareholder, derived from the Shares property
Forename	The first name of the shareholder, derived from the Shares property
Middle Name	The middle name(s) of the shareholder, derived from the Shares property
Surname	The last name of the shareholder, derived from the Shares property
Name Suffix	Any additional name information from the shareholder, derived from the Shares property
Number Of Shares	The number of shares held, derived from the Shares property
Value	The value of each share, derived from the Shares property

Shareholder Summary

Provides an overview of shareholder information, with the following properties:

Share Capital	The Total Value of the shares
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Estimated Information

Provides estimates of key information where it is not declared, or the actual values where it is declared. Contains the following properties:

Employees	The estimated or actual number of employees in the company
Turnover	The estimated or actual turnover of the company

You can also get scanned images of the source documents using the `GetAvailableImageReports` method followed by the `GetImageReport` method. Further detail can be found here

<https://www.data-8.co.uk/resources/api-reference/businessinformation/getavailableimagereports/>

<https://www.data-8.co.uk/resources/api-reference/businessinformation/getimagereport/>

FindBusinesses

Status	Indicates whether the method call was successful, or if some error occurred. If the Success field is true, the other results described below can be used to get the results of the method. If Success is false, some error occurred in calling the method, such as the authentication failed, or the account is out of credits. The details of the error can be obtained from the Error Message field, and any other results should be ignored
Businesses	An array of basic business details which match the search criteria. Each item in the array has the following fields: Name - the full name of the company Address - the registered address of the company Company Number - the company registration number Last Accounts Filed - the date of the last accounts filed by the company Trading Address - the main trading address of the company

CompaniesHouse

Companies House information

Find company registration numbers to uniquely identify a company using the [FindCompanyByNameAndAddress](#) or [FindCompanyByNameOrPostcode](#) methods.

Once you have a company registration number, use the [GetCompanyDetails](#) method to retrieve the full information for the company, this method returns an object containing the following fields:

tatus	Indicates whether the method call was successful, or if some error occurred. If the Success field is true, the other results described below can be used to get the results of the method. If Success is false, some error occurred in calling the method, such as the authentication failed or the account is out of credits. The details of the error can be obtained from the ErrorMessage field, and any other results should be ignored
Result	A Companies House Result structure with the following fields holding the details of the requested company: • Company Name - the full company name as registered on Companies House • Company Number - the company registration number • Has Inconsistencies - populated where the company record has been marked up as having inconsistencies. • RegAddress_CareOfName - where the registered office address is indicated as 'Care of' this will be output along with any data held in 'Supplied Company Name' (max 100 characters); Where there is no 'Care of' or 'Supplied company Name' data present 'c/o' will be suppressed and return blank. • RegAddress_POBox - where the registered office address is indicated that PO Box data is present this will be output (max 10 characters) • RegAddress_AddressLine1 to RegAddress_AddressLine6 - contains the registered address for the company • CompanyCategory - the category of the company (Public Limited Company, Private Limited Company etc.) • CompanyStatus - the status of the company (Active, Dissolved etc.) • CountryOfOrigin - the country of origin • RegistrationDate - only supplied for companies which are NOT 0, SC, SE and ES prefixes • DissolutionDate - only supplied for dissolved companies which are incorporated in England, Wales or Scotland • IncorporationDate - only supplied for companies which are incorporated in England, Wales or Scotland • ClosureDate - only supplied for companies which are NOT incorporated in England, Wales or Scotland • Accounts_AccountRefDate - the date of the last submitted accounts • Accounts_NextDueDate - the date of the next due accounts • Accounts_Overdue - a flag to indicate whether the next accounts are overdue • Accounts_LastMadeUpDate - the Last Made Up date for the accounts • Accounts_AccountCategory - the type of accounts filed • Accounts_DocumentsAvail - details whether accounts are available • Returns_NextDueDate - the date of the next due returns

- Returns_LastMadeUpDate - the Last Made Up date for the returns
- Returns_DocumentsAvail - details whether accounts are available
- Mortgages_MortgageInd - 3 possible values of 'No', 'LT300' (less than 300) and 'GE300' (greater than or equal to 300)
- Mortgages_NumMortgageCharges - total number of charges registered against the company
- Mortgages_NumMortgageOutstanding - total number of outstanding charges registered against the company
- Mortgages_NumPartSatisfied - total number of part-satisfied charges registered against the company
- Mortgages_NumSatisfied - total number of satisfied charges registered against the company
- SICCode1 to SICCode4 - details any SIC codes registered against the company
- LastFullMembersDate - the last full members date
- LastBulkShareDate - the last bulk share date
- WeededDate - only supplied where applicable. Indicates the date on which the Microfiche has been weeded
- HasUKEstablishment - 0 = No, 1 = Yes - indicates that an overseas company has registered a UK establishment name and address with Companies House (previously referred to as "Branch")
- HasAppointments - 0 = No, 1 = Yes - indicates that a company has company appointment details registered at Companies House
- InLiquidation - 0 = No, 1 = Yes - indicates that at some point during the company's life insolvency proceedings have taken place
- LimitedPartnerships_NumberGenPartners - only supplied where applicable (for LP and SL companies)
- LimitedPartnerships_NumberLimPartners - only supplied where applicable (for LP and SL companies)

Free Service Trials

We offer free trials to all potential buyers as below:

- 2,000 free credits for a period of 1 month

If on expiry of the credits or the 1-month period, there is the possibility that the trial may be extended by agreement between Data8 and the buyer.

A trial can be arranged in the following ways

- Telephone – 0151 355 4555
- Email – clientsuccess@data-8.co.uk
- By arranging at the following link - <https://www.data-8.co.uk/register/>

Live Demonstrations

Live demonstrations can be accessed on our website at the following links:

- **FindBusinesses** - [Find Business Demo](#)
- **Get Business Financials** - [Get Business Financials Demo](#)

Additional Integrations

We have a wide range of prebuilt integrations which include Microsoft Dynamics and Salesforce; additional information on these integrations can be found here: [Data8 Integrations](#)

Authentication

The JSON API also supports JWT authentication while the others support only username & password or API keys.

Business Continuity and Disaster Recovery

Data8 have built a highly available solution following industry best practice for both disaster recovery and business continuity. We have replicated our data centres, having two independent data centres that are corporately and geographically diverse.

Our procedures are driven by our ISO27001 system. We have policies on change management, capacity management, and redundancy planning. We have fully documented and tested business continuity plans. All of these are continually reviewed and improved through the ISO27001 program.

Service Availability

Requests from clients are automatically load-balanced across all the active data centres. If a data centre is detected as failed, it will quickly be removed from the DNS entry for `webservices.data-8.co.uk` so that clients stop sending requests to it and traffic is routed to an alternative data centre. We maintain live access to our uptime through a web page; at the time of writing this document, we have maintained 100% uptime for all services for the last 180 days.

<https://status.data-8.co.uk/>

Dashboard

All our clients benefit from access to a live dashboard to enable effective service monitoring, which provides the following:

- Number of Lookups used; can be displayed by day, country and display response type
- Number of Lookups remaining
- Estimated date of expiry
- Number of lookups used by day
- Country where the lookups have been utilised
- Authentication Type
- Protocol Type
- Referrer Domain
- API Key
- IP Address
- Application Name

Statistics can easily be downloaded and exported as a .csv type file to allow implementation in excel etc., or pre-configured reports can be built and sent periodically as agreed.

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Service Continuity

As defined in our Pricing Document, the service can be purchased through lookups on a credit-based lookup agreement. In the event that a credit-based agreement is purchased, we have a number of steps in place to ensure continuity of service including email notifications and automatic top-up of service credits at agreed costs.

Backup and Restore

The service does not store any Buyer data, the only information that is stored is the date and time of a request that is made to the service.

Technical Support

Technical support is provided free of charge by phone, email ticketing or live chat facility Monday to Friday between the hours of 09:00 and 17:30.

Maintenance

All applications are run in a load-balanced environment, so servers can be removed from the pool for servicing and application of updates without any interruption to the service. This is done on a rolling basis so there is no impact on service availability through regular planned maintenance.

Where service will be impacted through some larger change, customers will be notified via email and the changes will be made outside of working hours, typically at weekends.

Operating system patches are applied on a monthly basis, while updates to our own services are done continually.

After Sales Support

All our clients benefit from a dedicated Account Management team; within the team, dedicated individuals are assigned to pro-actively manage the requirements of our clients. Additional members of the team are trained to provide the required cover during any holiday and sickness periods. Our Account Management team communicate effectively with our clients, and their responsibilities include but are not limited to the following:

- Management of all aspects of services level agreements
- Providing advice on the most efficient and cost-effective way to deliver client requirements
- Dealing with new requests that occur during a contract
- Dealing with any client queries
- Ensuring all financial aspects are dealt with accurately
- Keeping clients informed of the progress of all work that is being processed, providing progress reports where appropriate
- Acting as the first point of contact for issue resolution
- Actively obtaining all information from clients which is required to deliver work effectively

Training

Our services are simple to install and use, and we provide User Documentation and training by a combination of email, telephone, and online meetings free of charge.

Methods of Purchase

There are several ways that our services can be purchased, these are detailed in the cost section of this document.

Implementation and On-boarding

Step 1 - Assess

Assess where the service is going to be implemented and advise the buyer of the most appropriate method of integration. We provide free consultation with potential buyers via email, telephone, live chat or online meeting.

The services can also be demonstrated free of charge with no obligation to buyers so they can see the full functionality and benefits of the service and have the opportunity to ask any additional questions. This is normally delivered via an online meeting at agreed dates and times.

All Service Documentation is made available on our website so buyers can access the appropriate documentation for their integration. We will provide any required assistance and advice regarding the most appropriate method of integration.

As we have a number of cost options which are detailed in this document, we will also at this stage, discuss and advise the buyer of the most cost-effective method to purchase the service.

Step 2 – Integrate / Free Trial

The Service can be integrated in a free trial environment. We will provide the following free of charge lookups for the service to enable the buyer to access the service:

- 2,000 lookups for a maximum period of 1 month

We will provide support free of charge throughout the trial period by email, telephone, live chat, technical helpdesk or online meeting.

The free trial can be set up here:

<https://www.data-8.co.uk/register/>

Step 3 – Confirm

Confirm the exact volume and services required. The details of which are subsequently provided on an Order Confirmation form by Data8 for approval by the buyer.

Step 4 – Ordering and Invoice Process

There are a number of ways that our buyers can purchase our services as follows:

Online Purchase

Buyers are able to purchase services online using our website. This involves initially registering on our site, which is a very straightforward process. Buyers are then able to select the services, which they require and review their purchase prior to final confirmation. Once the order is confirmed, the services are immediately made live, the invoice is sent electronically, and the On-Boarding process commences.

Order Confirmation Form

Buyers agree the exact detail for any services purchased, which we detail on a specific order form, which is sent to the buyer via email. Following acceptance of the order form, which is completed electronically, the services are immediately made live, and the invoice sent electronically.

Contract

A G-Cloud Call off Contract can be agreed, once this has been signed by both parties, the service will immediately be made available to the buyer.

Invoicing

We provide an electronic invoicing process; invoices can be sent via email to designated email addresses and they can contain information requested from the buyer such as the purchase order number.

Step 5 – Implementation

Services are implemented and the purchased number of credits or licenses added for each of the services for the time agreed. The credits can be activated within a maximum of 24 hours of the Order being confirmed.

Off-Boarding

Off-boarding occurs automatically at the end of the contract period. At this point, the buyer will not be able to access the services. There is no additional charge for off-boarding, when the agreement expires, the service will cease to operate. No user generated data is stored as part of the service that will need to be returned.

Termination

If lookups are purchased then the contract automatically terminates on expiry of the lookups or after 12 months, whichever is the sooner.

Alternative termination rights may be agreed with the buyer.

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