



Research Flow

Pricing Document G-Cloud 15

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Service

Provision of the cloud-based “Research Flow” software solution for research grants and funding application management, with user support and ongoing maintenance and updates to the software.

Pricing

Annual Licence

The annual licence fee for Research Flow is £130,000.

Licence fee includes:

- Provision of live and test environments
- Hosting, data back-up, disaster recovery and business continuity services
- Implementation support up to a maximum of 18 days
- Service & Support Desk
- Single sign-on
- API
- Ongoing system maintenance
- Software and new feature updates
- End of contract data extraction

Additional Support Options

Expert **pre-implementation support** is available where customers require facilitation to map, identify efficiency improvements and document their Research Management processes to inform configuration of their instance of Research Flow.

This is charged at £1,800 per day and the total cost is dependent on the services required by the customer.

Onboarding support includes:

- Training and support for system administrators
- User documentation
- Data migration
- Internal communications process and content support to help embed the new system across the institution/organisation
- Additional implementation days over the 10 days included in the licence fee where requested/agreed

This is charged at £1,100 per day and the total cost is dependent on the services required by the customer.