



Research Due Diligence

Pricing Document G-Cloud 15

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Service

Provision of the cloud-based “Due Diligence” software solution for risk mitigation in collaborative research projects, with user support and ongoing maintenance and updates to the software.

Pricing

Annual Licence

The annual licence fee for the Due Diligence module is £30,000.

Licence fee includes:

- Provision of live and test environments
- Hosting, data back-up, disaster recovery and business continuity services
- Implementation support up to a maximum of 10 days
- Service & Support Desk
- Single sign-on
- API
- Ongoing system maintenance
- Software and new feature updates
- End of contract data extraction

Implementation and Onboarding

Export pre-implementation support is available where customers require facilitation to map, identify efficiencies / improvements and document optimal Due Diligence processes to inform configuration of their instance of the software.

This is charged at £1,800 per day and the total cost is dependent on the services required by the customer.

Onboarding support includes:

- Training and support for system administrators
- User documentation
- Data migration Internal communications process and content support to help embed the new system across the institution/organisation
- Additional implementation days over the 10 days included in the licence fee where requested/agreed

This is charged at £1,100 per day and the total cost is dependent on the services required by the customer.