



Ethics RM

Pricing Document G-Cloud 14

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Service

Provision of the cloud-based Research Ethics Review Management Solution software ("Ethics RM"), with user support and ongoing maintenance and updates to the platform.

Pricing

Annual Licence

The standard annual licence fee for Ethics RM is £40,000.

For small institutions with one administrator, up to 1000 submissions and 50 reviewers, licences start at £25,000.

Licence fee includes:

- Provision of live and test environments
- Hosting, data back-up, disaster recovery and business continuity services
- Implementation delivery (up to a maximum of 10 days)
- Service & Support Desk (for 1-2 administrators)
- Single sign-on
- API
- Ongoing system maintenance
- Software and new feature updates
- End of contract data extraction

Discounts

A 10% discount is available for customers who commit to supporting Infonetica as an 'Innovation Partner'. An Innovation Partner is an organisation that participates in regular feedback and review meetings with our Product Team to inform the roadmap for further development of software to empower the Research industry.

Additional Support Options

Expert **pre-implementation support** is available where customers require facilitation to map and document Pre-Award processes to inform configuration of their instance of the software.

This is charged at £1,800 per day and the total cost is dependent on the services required by the customer.

Onboarding support includes:

- Training and support for system administrators

- User documentation
- Data migration
- Internal communications process and content support to help embed the new system across the institution/organisation
- Additional implementation days over the 10 days included in the licence fee where requested/agreed

This is charged at £1,100 per day and the total cost is dependent on the services required by the customer.