

Pricing – Millersoft Managed Apache Kafka Service

1. Pricing Overview

Pricing for the Millersoft Managed Apache Kafka Service is modular and transparent. Infrastructure costs are excluded unless stated.

2. One-Off Fees

2.1 Onboarding and Design

Architecture design, security review, and deployment planning. **£5,000 – £15,000**

2.2 Initial Deployment

Installation, configuration, and baseline hardening. **£10,000 – £30,000**

3. Monthly Managed Service

3.1 Core Managed Service

Operations, monitoring, patching, incident management, and standard support (9x5). **£2,500 – £9,000 per month** (depending on cluster size and complexity)

3.2 Enhanced Support (Optional)

24x7 support for production workloads. **£1,500 – £4,000 per month**

4. Optional Add-Ons

- Performance tuning and capacity planning: **£1,200/day**
- Security reviews and accreditation support: **£1,200/day**
- Major upgrades: **Quoted per engagement**
- Training and knowledge transfer: **£1,000/day**

5. Exclusions

Infrastructure, cloud charges, third-party licences, and data migration unless agreed.

6. Invoicing

Monthly charges invoiced in arrears. One-off fees invoiced on milestone completion. Prices exclude VAT.