

Pricing – Sheetloom Service

1. Pricing Overview

This document describes the pricing model for the Sheetloom software-as-a-service offering. Pricing is transparent and suitable for UK public sector procurement through G-Cloud. All prices are indicative and agreed through a call-off contract or order form. Infrastructure and third-party data source costs are excluded unless explicitly stated.

2. Pricing Structure

Pricing consists of: - One-off onboarding and setup fees - Subscription-based service charges - Optional support and add-on services

3. One-Off Fees

3.1 Onboarding and Setup

Includes initial service onboarding, configuration, security setup, user access configuration, and guidance on template and data source integration.

Typical price range: £2,000 – £6,000 (one-off)

4. Subscription Charges

4.1 Core Sheetloom Service

Includes: - Access to the Sheetloom SaaS platform - Automated generation of spreadsheets from templates - Integration with supported data sources - Role-based access control and audit logging - Standard support (9x5)

Typical price range: £500 – £2,500 per month

Pricing depends on number of users, spreadsheet generation volume, data source integrations, and environment configuration.

4.2 Enhanced Support (Optional)

Enhanced support for business-critical use, including extended hours and priority response.

Typical price range: £500 – £1,500 per month

5. Optional Add-On Services

- Additional environment or tenant setup: **£1,000 per instance**
- Training and onboarding workshops (remote or onsite): **£1,000 per day**
- Bespoke integration support: **£1,200 per day**

- Named Technical Account Manager (TAM): **Quoted per engagement**

6. Exclusions

The following are not included unless agreed separately: - Third-party software licences - Data cleansing or transformation services - Bespoke spreadsheet or formula development - Underlying data source infrastructure costs

7. Price Review

Pricing may be reviewed annually or following material changes to service scope or usage. Any changes are agreed in advance with the customer.

8. Invoicing

- One-off fees invoiced on completion of onboarding
- Subscription charges invoiced monthly in arrears
- Any service credits applied in accordance with agreed service levels

9. Assumptions

- Sheetloom is provided as a multi-tenant SaaS
- The customer retains ownership of all data and spreadsheet outputs
- Prices exclude VAT unless stated otherwise