



G-Cloud 15: Service Definition

About Polaris Software

Polaris Software is the chosen provider to every Home Office-approved force, as well as a range of major enforcement agencies. Our ecosystem spans asset management solutions that ensure compliance and reduce risk, road-enforcement back-office systems, online NDORS course bookings, leading to an improvement in road safety, making Polaris the trusted partner for agencies worldwide.

In the local authority sector, Polaris delivers fully digital solutions that transform the way local authorities manage parking permits and suspensions, highways and business licences, markets, and many more. Our solutions have proven to improve efficiency, streamline processes and increase revenue recovery. Polaris provides digital transformation solutions for local authorities across the UK, including several in London.

Why Polaris?

- Decades of experience (Polaris is comprised of 5 specialist software companies)
- Trusted provider to major enforcement and local government authorities across the world
- Excellent project management, implementation and support.
- Products built using the latest technology
- Security focused



Support & Training

- UK support 5 days a week
- Support via dedicated service portal
- E-mail and telephone support also available
- Full training provided during implementation process
- Service packages

Security & Data Protection

- UK/EU data hosting via MS Azure
- ISO 27001 / ISO 9001 / Cyber Essentials Plus

Contacts Us

sales@polarissoftware.com
+44 (0) 333 241 2205
www.polarissoftware.com

Full product details including technical and hardware requirements and an implementation timeline will be provided after a G-Cloud 15 call off contract is signed.

If you have any further questions, please contact us.

An overview of Chronicle

Chronicle Systems is Specialist Policing Capability Software to all Home Office Police Forces in England and Wales as well as non-Home Office forces and several National Agencies.

Managing the complex skill profiles of tens of thousands of Specialist Police Officers. which captures occupational and operational competency against defined skills sets in highly regulated environments. Supports strategic threat & risk assessment and ensures capacity and capability meets demand.

Access to Firearms and high value assets can be managed virtually or physically based on accreditation against a defined role or skill set.

Chronicle Systems is made up of the following modules:

Key features include:

- Management of specialist skills training and development
- Management of specialist and high value assets
- Real-time overview of accredited staff facilitating resource management
- Real-time automated approval for issue of assets
- Captures operational deployments and informs STRA reporting
- Fully configurable to match licencing and monitoring requirements of organisation
- Configurable real time notifications for exception reporting
- Full interface to HR/ERP systems available
- Full audit trail of transactional history
- Reporting and resource demand analysis functionality

Module	Description
Armoury Management	Manages the issuance, return, maintenance, and inventory of firearms and munitions via RFID, ensuring only authorised personnel access weapons, providing auditable histories, and full visibility of deployment and service status across locations. Integrates with Firearms, CED, or Public Order modules for compliance.
CED (Conducted Energy Device)	Oversees all training and compliance for Specially Trained Officers (STOs) authorised to carry CEDs (e.g., Tasers), supporting evidence of compliance, training records, and operational reporting. Includes automated reminders, competency tracking, integration with Use of Force reporting, and links to the Armoury module.
Driver Management & Collisions	Monitors training, certification, and operational readiness of police drivers. Tracks refresher needs, sends renewal alerts for licences/medical checks, and manages collision reporting from damage-only to forensic investigations, helping forces meet ISO accreditation and maintain compliance.
Dogs Module	Monitors training, certification, and operational readiness of police drivers. Tracks refresher needs, sends renewal alerts for licences/medical checks, and manages collision reporting from damage-only to forensic investigations, helping forces meet ISO accreditation and maintain compliance.

Full product details including technical and hardware requirements and an implementation timeline will be provided after a G-Cloud 15 call off contract is signed.

An overview of Chronicle

Module	Description
Firearms & Operations	Coordinates training, deployment, and competency tracking for officers involved in armed policing operations. Manages authorisations, training events, equipment usage, compliance, and integrates deeply with Armoury Management to ensure operational standards and policy adherence.
Public Order Module	Records, plans, and audits public order operations, including officer training status, deployments, asset use, and compliance with national and force-specific policies. Supports readiness, post-event reporting, and continuous skills tracking for public order officers.
PIP (Professionalising Investigation Programme)	Supports the management of investigator accreditation (PIP 1-4) and skill profiles. Tracks training, casework, and accreditation status, enabling compliance with national investigation standards.
Asset Cabinets	Controls and logs access to high-value non-firearm assets (e.g., specialist equipment, technology devices) in secure storage. Manages authorisations, assignment, and audit history to prevent loss and enhance availability.
Custody Module	Digitally manages detainee records, tracks welfare, and integrates with other Chronicle modules for case, evidence, and officer actions associated with custody events. Improves compliance and transparency in detainee management.
Drone Module	Tracks drone asset inventory, operator competencies, usage logs, permissions, and compliance for police drone operations. Linked to training modules and ensures national policy and safety requirements are met.
Search Module	Aids coordination of search operations (missing persons, evidence recovery). Records plans, deployments, officer skills, equipment, and post-operation reviews; ensures all search activity complies with national policy and audit requirements.