



Electronic Patient Record (EPR) Optimisation Services

Service Definition Document
CCS- G-Cloud 15



How we work

We provide digital change consultancy services, from initial strategy and scoping through vendor management, IT separation and integration to full project delivery.

SmartCo
Consulting



Electronic Patient Record (EPR) Optimisation Services

Optimising an EPR ensures that the digital capabilities that have been implemented are used to deliver the intended outcomes and benefits, including staff experience, clinical safety, patient outcomes and service efficiency. It is often inadequately planned for, resulting in poor usability, staff and patient experience, and benefits delivery.

Features

- Expert support with user centred design.
- Infrastructure and process optimisation.
- Business change and training.
- Capability development.

Benefits

- Improve clinical documentation.
- Improve safety.
- Reduce unnecessary tests and prescribing errors.
- Better patient outcomes, staff experience, and service efficiency.
- Strategic Delivery Partner.

