



Enterprise Systems Optimisation & Benefits Realisation

Service Definition Document
CCS- G-Cloud 15



How we work

We provide digital change consultancy services, from initial strategy and scoping through vendor management, IT separation and integration to full project delivery.

SmartCo
Consulting



Enterprise Systems Optimisation & Benefits Realisation

Holistic cloud support services to optimise adoption, performance and value from live enterprise applications. The service focuses on improving processes, user adoption and data quality to unlock sustained benefits and ROI.

Features

- Post-implementation optimisation assessment
- Process and workflow optimisation
- Adoption and usage analysis
- Benefits tracking and value assurance

Included

- Advisory optimisation and benefits support

Benefits

- Improves system adoption and effective usage
- Optimises workflows to reduce operational inefficiencies
- Increases value from existing enterprise investments
- Supports continuous improvement post implementation
- Enables measurable benefits realisation

Not included

- Ongoing operational or application support

