



Enterprise Systems Implementation Support

Service Definition Document
CCS- G-Cloud 15



How we work

We provide digital change consultancy services, from initial strategy and scoping through vendor management, IT separation and integration to full project delivery.

SmartCo
Consulting



Enterprise Systems Implementation Support

Strategic cloud support providing holistic advisory and assurance support during the implementation of cloud-hosted enterprise systems. Delivered through a strategic partnership approach, the service supports buyers working with system integrators and software vendors while retaining delivery ownership.

Features

- ✓ Implementation governance and assurance
- ✓ Business process design and validation support
- ✓ Cloud solution and integration design review
- ✓ Data migration and cutover planning

Benefits

- ✓ Reduces delivery risk during enterprise system implementation
- ✓ Provides structured support through complex transformation programmes
- ✓ Improves coordination across technical and business teams
- ✓ Supports controlled mobilisation and deployment activities
- ✓ Accelerates issue resolution during implementation

Included

- ✓ Advisory and assurance support

Not included

- ✓ System build, configuration, managed services or hosting

