



Terms and Conditions: SAP Training and Enablement

1. Legal Framework

These terms and conditions are supplemental to the G-Cloud 15 framework agreement and the call-off contract. Scube (the supplier) provides these services in accordance with the professional standards required for public sector digital transformation.

2. Intellectual Property Rights

Scube retains ownership of its pre-existing training methodologies and templates. All custom training materials, manuals, and assets created specifically for the buyer under a statement of work shall become the property of the buyer upon full payment of the relevant milestones. The buyer is granted a perpetual, non-exclusive license to use these materials for internal training purposes.

3. Buyer Dependencies

The successful delivery of training is dependent on the buyer providing:

- Timely access to a stable SAP sandbox environment with representative training data.
- Release of staff members to attend scheduled training sessions.
- Approval of curriculum designs and training materials within five business days of submission.

4. Cancellation and Rescheduling

The buyer may reschedule a training workshop by providing five business days' notice without penalty. Cancellations or rescheduling with less than five business days' notice will incur a charge equal to fifty percent of the session fee to cover resource allocation costs.

5. Warranty and Limitation of Liability

Scube warrants that training will be delivered by qualified consultants with appropriate technical expertise. While we strive to ensure high levels of knowledge transfer, the supplier does not guarantee specific individual performance outcomes for participants. Total liability is capped in accordance with the provisions set out in the G-Cloud 15 call-off contract.



6. Confidentiality and Security

All training data and departmental information shared during workshops will be treated as confidential. Scube staff will adhere to the security protocols defined by the buyer, including the use of secure communication channels and the protection of any sensitive process information.