

AWS Well-Architected Review

Service Definition G-Cloud 15

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Phillip Wigg | Director
phil@makecloud.com | (0) 203 637 8933
www.makecloud.com

Contents

About MakeCloud	2
Our Approach	3
Service Description (AWS WAR)	4
Key Service Features	5
Key Service Benefits	5
Pricing Structure	6
Security Procedures	6
On-boarding and Off-boarding	7
Why Choose MakeCloud	8
Contact Details	9

About MakeCloud

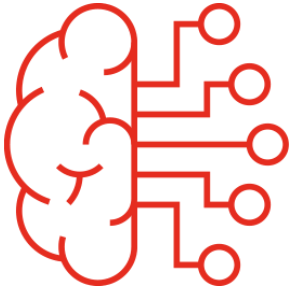
MakeCloud is a DevOps and cloud consultancy based in Harpenden, UK.

Although we are vendor-agnostic, we are proud of our partnerships. We are an AWS Partner, a Google Cloud Partner and a Datadog Implementation Partner.

Our team of professional cloud architects, engineers, and security professionals has years of experience across a wide range of technologies and industry verticals. There isn't much we haven't seen before, so we're likely to have already a battle-tested solution ready to go – no matter your challenge.



Our Approach



Pragmatic

We focus on the business value of our solutions, whether increasing agility, reducing costs, or improving security. We are not tied to any particular vendor or technology, so we can deliver efficient, effective technical solutions with tangible benefits.



Strategic

We are mindful that our DevOps and cloud solutions must fit into the bigger picture of your organisation's overall technical strategy and objectives. If you'd like help defining those objectives, we can help there, too.



Secure

We put security first, always. When delivering a solution, we don't take shortcuts that compromise the security of your cloud infrastructure, applications or data. We're passionate about building security into every level of your application architecture.

Service Description

MakeCloud provides expert services to optimise and accelerate the adoption of DevOps and improve the value of the cloud.

As an AWS Partner, MakeCloud can review your workloads to identify cost-saving opportunities, enhance security posture, improve performance, and ensure scalability to meet business demands. An AWS Well-Architected review evaluates a designated, business-critical workload against the six pillars of the Well-Architected Framework.

The review typically lasts three to four hours, plus additional time for documentation. It evaluates a designated, business-critical workload against the six pillars of the Well-Architected Framework: operational excellence, security, reliability, performance efficiency, cost optimisation, and sustainability.

After the review is completed, MakeCloud will provide a detailed report outlining any optimisation recommendations and identify security improvements tailored to your specific needs.

AWS recommends conducting a Well-Architected Review every 12-18 months to ensure that your architecture remains aligned with best practices, stays optimised for performance and cost, and maintains high security, reliability, and efficiency.

MakeCloud's services are available remotely or on-site.



Key Service Features

- Cloud infrastructure review aligned to the AWS Well-Architected Framework
- Identification of high-risk issues and remediation recommendations.
- Evaluates security posture against AWS recommended controls.
- Cost Optimisation, visibility of expenditure and cost-reduction recommendations.
- Performance efficiency, streamlining systems and identifying optimal use of resources.
- Delivers a prioritised AWS improvement plan to enhance workload resilience.
- Provides alignment with AWS governance and compliance standards.
- Produces a clear report of findings and architectural guidance.

Key Service Benefits

- Achieve operational excellence by improving processes and procedures.
- Mitigate risk and enhance security with best practices and controls.
- Save time through utilising an experienced AWS Partner.
- Reduce AWS costs and boost cloud efficiency.
- Improve reliability through improving distributed system designs and recovery planning.
- Enhance system monitoring and proactive incident resolution.
- Streamline allocation of resources to improve performance efficiency.
- Simplifies decision-making with transparent and actionable insights.
- AWS best practice knowledge transfer for upskilling teams.

Pricing Structure

MakeCloud's pricing for all G-Cloud 15 services will be structured on a time and materials basis charging model and will be based on the applicable SFIA (Skills for the Information Age) rate card, which is available as a separate document published on G-Cloud 15, Digital Marketplace.

MakeCloud will work with you to ensure the level of support and team structure that will be most beneficial for your company's needs and provide the greatest value in achieving your DevOps and Cloud objectives.

Security Procedures

MakeCloud takes security and compliance very seriously. We adhere to industry-leading best practice frameworks to help ensure environments are safe, secure, and scalable to meet business needs.

Our security procedures include:

- Staff screening for consultants and engineers.
- MakeCloud will obtain Government security clearance up to SC level for required projects.
- Secure working environment for all projects.
- Data will be handled according to GDPR standards.

On-boarding & Off-boarding

During the onboarding stage, a MakeCloud Consultant will be assigned and will provide consistent updates throughout the process to maintain clear communication, ensure project deliverables are met, and drive future development.

A MakeCloud Technical Lead will evaluate the current environment and assess areas for optimisation. Where required, MakeCloud will collaborate with existing engineering teams to ensure relevant knowledge is transferred to aid development and /or appoint a MakeCloud engineer to carry out the required services.

Our off-boarding process will include full knowledge transfer and operational best practice advice. MakeCloud will provide a full handover with all relevant IP and technical information transferred. The MakeCloud team will remain available to support future development and projects.

Tiered Service Levels

- Level 1: Technical Lead
- Level 2: Consultant
- Level 3: Director

Why Choose MakeCloud?

MakeCloud is a team of cloud architects, engineers, and security professionals with years of experience in a wide range of technologies and industry verticals.

At MakeCloud, our mission is to help customers make DevOps & cloud their strategic advantage, resulting in greater efficiency, product quality and competitiveness.

- Vendor-certified engineers across a variety of applications
- Collaborative, pragmatic and business-focused consultants
- Vendor-agnostic
- Security and compliance come first, always.

Our DevOps and cloud engineers have years of experience with a wide range of technologies and application stacks. Our pragmatic approach means we can deliver real value quickly, no matter where you are on your DevOps or cloud journey.





Philip Wigg | Director

E: phil@makecloud.com

T: +44 (0) 20 3637 8933

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