

DevOps and Cloud Services

Service Definition G-Cloud 15

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About MakeCloud

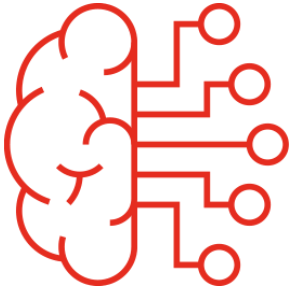
MakeCloud is a DevOps and cloud consultancy based in Harpenden, UK.

Although we are vendor-agnostic, we are proud of our partnerships. We are an AWS Partner, a Google Cloud Partner and a Datadog Implementation Partner.

Our team of professional cloud architects, engineers, and security professionals has years of experience across a wide range of technologies and industry verticals. There isn't much we haven't seen before, so we're likely to have already a battle-tested solution ready to go – no matter your challenge.



Our Approach



Pragmatic

We focus on the business value of our solutions, whether increasing agility, reducing costs, or improving security. We are not tied to any particular vendor or technology, so we can deliver efficient, effective technical solutions with tangible benefits.



Strategic

We are mindful that our DevOps and cloud solutions must fit into the bigger picture of your organisation's overall technical strategy and objectives. If you'd like help defining those objectives, we can help there, too.



Secure

We put security first, always. When delivering a solution, we don't take shortcuts that compromise the security of your cloud infrastructure, applications or data. We're passionate about building security into every level of your application architecture.

Our Partners

We partner with the world's leading technology platforms to ensure we deliver and advise on the best solutions to meet our individual clients' business needs.



Amazon Web Services (AWS)

As official AWS Partners, we cover all aspects of deploying and operating business-critical applications on AWS, helping businesses achieve high-performing, resilient, and efficient cloud environments.



Google Cloud

Partner

Google Cloud

Our Google Cloud-certified engineers have extensive experience helping start-ups deploy and scale their applications onto Google Cloud. Strong technical foundations empower businesses to reach their objectives faster and more efficiently.



DATADOG
PARTNER
NETWORK

Datadog

As certified Datadog implementation partners, MakeCloud can turbo-charge your implementation and ensure you quickly gain deep visibility into your applications, on premises or in the cloud.

Service Description

MakeCloud provides expert services to optimise and accelerate the adoption of DevOps and improve the value of the cloud. We work with companies to define a clear vision of what they want to achieve and produce a roadmap for how to get there. Our certified engineers have years of experience with a wide range of technologies and applications.

Our key services include environmental reviews, optimisation strategy, resource automation, cloud migration, security and compliance management.

MakeCloud provides DevOps support for tooling such as CI/CD pipelines, infrastructure-as-code, Terraform, Kubernetes, Helm, Docker, GitLab, Github, Jenkins, Puppet and Ansible. We also support monitoring and observability tools like Prometheus, New Relic or DataDog.

MakeCloud's services are available remotely or on-site.

Key Service Features

- CI/CD pipeline setup and optimisation for faster deployments.
- Infrastructure-as-code implementation using Terraform or similar tools.
- Kubernetes cluster provisioning, management, and production-readiness assurance.
- Helm chart creation and maintenance for Kubernetes applications.
- Docker containerisation and container lifecycle management support.
- GitLab/GitHub source code management and workflow integration.
- Jenkins configuration for continuous integration and delivery pipelines.
- Puppet/Ansible automation for configuration management and provisioning.
- Configuration of monitoring and alerts for your business-critical applications.

Key Service Benefits

- Increased cloud security.
- Faster time-to-market for new applications and features.
- Improved developer productivity and code quality assurance.
- Consistent, reproducible environments across development, staging, and production.
- Scalable infrastructure that adapts to dynamic workloads.
- Streamlined collaboration and code management workflows.
- Enhanced system monitoring and proactive incident resolution.
- Standardised configurations and reduced configuration drift risks.
- Optimised resource utilisation and cost efficiency measures.
- Knowledge transfer for long-term self-sufficiency and upskilling.

Tiered Service Levels

- Level 1: Technical Lead
- Level 2: Consultant
- Level 3: Director

Pricing Structure

MakeCloud's pricing for all G-Cloud 15 services will be structured on a time and materials charging model. It will be based on the applicable SFIA (Skills for the Information Age) rate card, which is available as a separate document published on G-Cloud 15, Digital Marketplace.

MakeCloud will work with you to ensure the level of support and team structure that will most benefit your company's needs and provide the greatest value in achieving your DevOps and Cloud objectives.

Security Procedures

MakeCloud takes security and compliance very seriously. We adhere to industry-leading best practice frameworks to help ensure environments are safe, secure, and scalable to meet business needs.

Our security procedures include:

- Staff screening for consultants and engineers.
- MakeCloud will obtain Government security clearance up to SC level for required projects.
- Secure working environment for all projects.
- Data will be handled according to GDPR standards.

On-boarding & Off-boarding

During the onboarding stage, a MakeCloud Consultant will be assigned and will provide consistent updates throughout the process to maintain clear communication, ensure project deliverables are met, and drive future development.

A MakeCloud Technical Lead will evaluate the current environment and assess areas for optimisation. Where required, MakeCloud will collaborate with existing engineering teams to ensure relevant knowledge is transferred to aid development and /or appoint a MakeCloud engineer to carry out the required services.

Our off-boarding process will include full knowledge transfer and operational best practice advice. MakeCloud will provide a full handover with all relevant IP and technical information transferred. The MakeCloud team will remain available to support future development and projects.

Why Choose MakeCloud?

MakeCloud is a team of cloud architects, engineers, and security professionals with years of experience in a wide range of technologies and industry verticals.

At MakeCloud, our mission is to help customers make DevOps & cloud their strategic advantage, resulting in greater efficiency, product quality and competitiveness.

- Vendor-certified engineers across a variety of applications
- Collaborative, pragmatic and business-focused consultants
- Vendor-agnostic
- Security and compliance come first, always.

Our DevOps and cloud engineers have years of experience with a wide range of technologies and application stacks. Our pragmatic approach means we can deliver real value quickly, no matter where you are on your DevOps or cloud journey.





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