



GCloud 15 Service Definition

Transformation Capability As A Service

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Service Description



Transformation Capability As A Service

Service Definition

End-to-end transformation capability building service embedding expertise, frameworks and tools to deliver sustainable change. We provide transformation strategy, change management, benefits realisation, programme delivery and skills transfer, establishing internal transformation competency through practical support, proven methodologies and hands-on coaching that enables your organisation to lead continuous improvement independently.

Features & Benefits

Features

- Transformation maturity assessment and capability development roadmap
- Change management framework design and implementation
- Benefits realisation methodology and tracking system establishment
- Transformation Centre of Excellence setup and operation
- Embedded transformation experts providing hands-on knowledge transfer
- Programme and portfolio management capability building
- Stakeholder engagement and communication strategy development
- Agile delivery methodology training and implementation
- Digital leadership development and coaching programs
- Continuous improvement culture embedding and sustainment

Benefits

- Build permanent internal transformation capability and expertise
- Reduce reliance on expensive external transformation consultants
- Accelerate change delivery through proven methodologies
- Increase transformation success rates with structured approach
- Achieve measurable benefits and return on investment
- Develop resilient, adaptable organisational culture
- Improve staff engagement and change readiness
- Enable continuous innovation and improvement cycles
- Ensure GDS-compliant service transformation delivery
- Create sustainable competitive advantage through change agility



02

About Us





About i10

We exist to help clients to be the best they can be.

Our ecosystem was established to unleash the power of data, digital and technology to help transform the UK public sector.

Introductions

Be Your Best

Our consulting engagements are all about outcomes.

You may need to improve, transform, digitalise, rationalise, maximise, grow, save, re-design, increase efficiency, become more effective, optimise, reduce risk, re-imagine the business or a function, increase security, improve organisational resilience, leverage cloud or reset your vision, mission, roadmap and/or strategy.

Whatever your outcome, we tailor our approach, using proven techniques and specialist experts to deliver real and lasting solutions to business issues and challenges, helping good clients to become even better.

2006

Almost 20 years

Transforming public sector clients

GDS

User-Centric

We use GDS-aligned techniques



Social Value

Making a real difference to clients and the community

**DD&T
P&P**

End to End Transformation

Covering People, Process, Technology, Data & Digital



Knowledge Transfer

Additional value through coaching & upskilling



Collaborative

Highly transparent, engaging and collaborative approach

i10 Ecosystem Overview

-  We specialise in all aspects of digital, data, technology, people, process and cultural transformation
-  We achieve this by using an ecosystem approach - giving our clients access to the very best experts & specialists (many of whom are SMEs)
-  It's about giving our clients what they need - working to your outcomes, not our own



i10 Ecosystem - Tech specialisms & partnerships





How we like to operate

-  Openly, transparently, collaboratively - we call it 'working out loud'
-  As an extension of your team - working to your ends and outcomes, not our own
-  Transferring knowledge and upskilling throughout - focusing on making a positive and lasting impact

We also offer our **Hive Mind** of experts - drawn from across our ecosystem - to work with you and solve your most complex challenges - in the right way for you. The Hive Mind comprises different expertise depending on the challenge to be solved, and leverages our broad and deep capability and experience in all aspects of transformation: digital, data, technology, people, process, cultural and structural

Hive Mind



Cloud Transformation

User-centric, agile delivery

Our services are aligned with:

- GDS Service Manual
- Technology Code of Practice
- HMG Cyber Security Principles
- Gov.uk
- NCSC Cloud Security Principles
- WCAG 2.1AA Accessibility Standards





BE YOUR BEST