



GCloud 15 Service Definition

Cloud Organisational Development & Change Management

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Service Description



Cloud Organisational Development & Change Management Service Definition

Comprehensive organisational transformation services enabling successful cloud adoption through people-focused change. We deliver change readiness assessments, stakeholder engagement, cultural transformation and benefits realisation. Our proven methodology addresses resistance, builds digital capabilities, embeds new ways of working and ensures sustainable transformation whilst maintaining service continuity and maximising employee engagement throughout the journey.

Features & Benefits

Features

- Organisational readiness and change impact assessments
- Stakeholder mapping, engagement and communication strategies
- Cultural transformation and digital mindset development
- Change resistance identification and mitigation planning
- Benefits realisation framework and tracking systems
- Leadership alignment and change sponsorship development
- Agile and DevOps culture adoption programs
- Employee engagement and change champion networks
- Operating model redesign for cloud environments
- Organisational resilience and adaptability building

Benefits

- Increase change success rates to over 85%
- Reduce transformation timeline by 40% through engagement
- Minimise productivity loss during transition periods
- Improve employee satisfaction and retention rates
- Accelerate cloud adoption through cultural alignment
- Achieve measurable benefits and ROI faster
- Build sustainable change capability within teams
- Reduce resistance through proactive engagement strategies
- Ensure service continuity throughout transformation journey
- Create adaptive culture for continuous improvement



02

About Us





About i10

We exist to help clients to be the best they can be.

Our ecosystem was established to unleash the power of data, digital and technology to help transform the UK public sector.

Introductions

Be Your Best

Our consulting engagements are all about outcomes.

You may need to improve, transform, digitalise, rationalise, maximise, grow, save, re-design, increase efficiency, become more effective, optimise, reduce risk, re-imagine the business or a function, increase security, improve organisational resilience, leverage cloud or reset your vision, mission, roadmap and/or strategy.

Whatever your outcome, we tailor our approach, using proven techniques and specialist experts to deliver real and lasting solutions to business issues and challenges, helping good clients to become even better.

2006

Almost 20 years

Transforming public sector clients

GDS

User-Centric

We use GDS-aligned techniques



Social Value

Making a real difference to clients and the community

**DD&T
P&P**

End to End Transformation

Covering People, Process, Technology, Data & Digital



Knowledge Transfer

Additional value through coaching & upskilling



Collaborative

Highly transparent, engaging and collaborative approach

i10 Ecosystem Overview

-  We specialise in all aspects of digital, data, technology, people, process and cultural transformation
-  We achieve this by using an ecosystem approach - giving our clients access to the very best experts & specialists (many of whom are SMEs)
-  It's about giving our clients what they need - working to your outcomes, not our own



i10 Ecosystem - Tech specialisms & partnerships





How we like to operate

-  Openly, transparently, collaboratively - we call it 'working out loud'
-  As an extension of your team - working to your ends and outcomes, not our own
-  Transferring knowledge and upskilling throughout - focusing on making a positive and lasting impact

We also offer our **Hive Mind** of experts - drawn from across our ecosystem - to work with you and solve your most complex challenges - in the right way for you. The Hive Mind comprises different expertise depending on the challenge to be solved, and leverages our broad and deep capability and experience in all aspects of transformation: digital, data, technology, people, process, cultural and structural

Hive Mind



Cloud Transformation

User-centric, agile delivery

Our services are aligned with:

- GDS Service Manual
- Technology Code of Practice
- HMG Cyber Security Principles
- Gov.uk
- NCSC Cloud Security Principles
- WCAG 2.1AA Accessibility Standards





BE YOUR BEST