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Cloud People & Skills Development

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Service Description



Cloud People & Skills Development

Service Definition

Comprehensive cloud skills development programme building technical and digital capabilities across your organisation. We deliver tailored training, certification pathways, hands-on workshops and continuous mentoring. Our approach combines classroom learning with practical application, ensuring teams gain confidence in cloud technologies whilst developing sustainable expertise aligned to roles, career progression and organisational objectives.



Features & Benefits

Features

- Skills gap analysis and competency assessments
- Role-based cloud certification training programmes
- Hands-on technical workshops and lab environments
- Digital literacy programmes for all staff
- Cloud Centre of Excellence team development
- Leadership development for digital transformation
- Mentoring and coaching from certified experts
- Apprenticeship and graduate programme design
- Learning management system and progress tracking
- Knowledge transfer through embedded expertise

Benefits

- Close critical cloud skills gaps within months
- Achieve 95% first-time certification pass rates
- Reduce external contractor dependency by 60%
- Improve staff retention through career development
- Accelerate cloud project delivery with skilled teams
- Build confidence in new technologies rapidly
- Create pipeline of cloud-ready talent internally
- Reduce recruitment costs for specialist roles
- Meet GDS capability requirements for services
- Enable innovation through empowered, skilled workforce



02

About Us





About i10

We exist to help clients to be the best they can be.

Our ecosystem was established to unleash the power of data, digital and technology to help transform the UK public sector.

Introductions

Be Your Best

Our consulting engagements are all about outcomes.

You may need to improve, transform, digitalise, rationalise, maximise, grow, save, re-design, increase efficiency, become more effective, optimise, reduce risk, re-imagine the business or a function, increase security, improve organisational resilience, leverage cloud or reset your vision, mission, roadmap and/or strategy.

Whatever your outcome, we tailor our approach, using proven techniques and specialist experts to deliver real and lasting solutions to business issues and challenges, helping good clients to become even better.

2006

Almost 20 years

Transforming public sector clients

GDS

User-Centric

We use GDS-aligned techniques



Social Value

Making a real difference to clients and the community

**DD&T
P&P**

End to End Transformation

Covering People, Process, Technology, Data & Digital



Knowledge Transfer

Additional value through coaching & upskilling



Collaborative

Highly transparent, engaging and collaborative approach

i10 Ecosystem Overview

-  We specialise in all aspects of digital, data, technology, people, process and cultural transformation
-  We achieve this by using an ecosystem approach - giving our clients access to the very best experts & specialists (many of whom are SMEs)
-  It's about giving our clients what they need - working to your outcomes, not our own



i10 Ecosystem - Tech specialisms & partnerships





How we like to operate

-  Openly, transparently, collaboratively - we call it 'working out loud'
-  As an extension of your team - working to your ends and outcomes, not our own
-  Transferring knowledge and upskilling throughout - focusing on making a positive and lasting impact

We also offer our **Hive Mind** of experts - drawn from across our ecosystem - to work with you and solve your most complex challenges - in the right way for you. The Hive Mind comprises different expertise depending on the challenge to be solved, and leverages our broad and deep capability and experience in all aspects of transformation: digital, data, technology, people, process, cultural and structural

Hive Mind



Cloud Transformation

User-centric, agile delivery

Our services are aligned with:

- GDS Service Manual
- Technology Code of Practice
- HMG Cyber Security Principles
- Gov.uk
- NCSC Cloud Security Principles
- WCAG 2.1AA Accessibility Standards





BE YOUR BEST