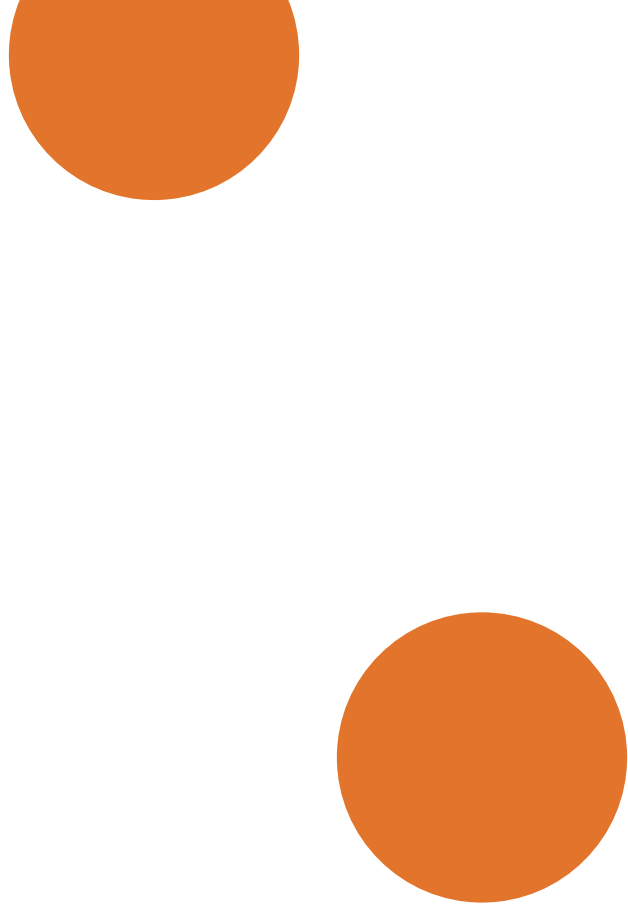




GCloud 15 **Service Definition** **Complex** **Transformation** **Programme Design,** **Support & Delivery**

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01

Service Description



Complex Transformation Programme Design, Support & Delivery Service Definition

End-to-end management of large-scale, multi-workstream transformation programmes requiring complex stakeholder coordination and system integration. We provide programme architecture, governance frameworks, delivery orchestration and assurance across interconnected projects. Our expertise ensures successful delivery of transformations involving multiple departments, suppliers and technologies whilst managing dependencies, risks and benefits realisation holistically.



Features & Benefits

Features

- Programme architecture and interdependency mapping
- Multi-supplier coordination and integration management
- Enterprise-wide governance framework establishment
- Portfolio management office setup and operation
- Complex stakeholder management across departments
- Risk and issue management at programme level
- Benefits dependency network and realisation tracking
- Cross-functional workstream orchestration and alignment
- Programme assurance and gateway reviews
- Strategic business change and transformation roadmapping

Benefits

- Reduce programme failure risk by 65%
- Deliver complex transformations on time and budget
- Align multiple workstreams to strategic objectives
- Achieve 95% benefits realisation tracking accuracy
- Break down departmental silos effectively
- Accelerate decision-making through clear governance
- Manage supplier dependencies preventing costly delays
- Ensure compliance across all programme elements
- Maintain service continuity during complex changes
- Create lasting transformation beyond technology deployment



02

About Us





About i10

We exist to help clients to be the best they can be.

Our ecosystem was established to unleash the power of data, digital and technology to help transform the UK public sector.

Introductions

Be Your Best

Our consulting engagements are all about outcomes.

You may need to improve, transform, digitalise, rationalise, maximise, grow, save, re-design, increase efficiency, become more effective, optimise, reduce risk, re-imagine the business or a function, increase security, improve organisational resilience, leverage cloud or reset your vision, mission, roadmap and/or strategy.

Whatever your outcome, we tailor our approach, using proven techniques and specialist experts to deliver real and lasting solutions to business issues and challenges, helping good clients to become even better.

2006

Almost 20 years

Transforming public sector clients

GDS

User-Centric

We use GDS-aligned techniques



Social Value

Making a real difference to clients and the community

**DD&T
P&P**

End to End Transformation

Covering People, Process, Technology, Data & Digital



Knowledge Transfer

Additional value through coaching & upskilling



Collaborative

Highly transparent, engaging and collaborative approach

i10 Ecosystem Overview

-  We specialise in all aspects of digital, data, technology, people, process and cultural transformation
-  We achieve this by using an ecosystem approach - giving our clients access to the very best experts & specialists (many of whom are SMEs)
-  It's about giving our clients what they need - working to your outcomes, not our own



i10 Ecosystem - Tech specialisms & partnerships





How we like to operate

-  Openly, transparently, collaboratively - we call it 'working out loud'
-  As an extension of your team - working to your ends and outcomes, not our own
-  Transferring knowledge and upskilling throughout - focusing on making a positive and lasting impact

We also offer our **Hive Mind** of experts - drawn from across our ecosystem - to work with you and solve your most complex challenges - in the right way for you. The Hive Mind comprises different expertise depending on the challenge to be solved, and leverages our broad and deep capability and experience in all aspects of transformation: digital, data, technology, people, process, cultural and structural

Hive Mind



Cloud Transformation

User-centric, agile delivery

Our services are aligned with:

- GDS Service Manual
- Technology Code of Practice
- HMG Cyber Security Principles
- Gov.uk
- NCSC Cloud Security Principles
- WCAG 2.1AA Accessibility Standards





BE YOUR BEST