Quorum Cyber

Service Description Privileged Identity Management G Cloud 15

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Service Overview

Background

Organisations increasingly struggle to control and govern privileged access within their estate. Legacy identity platforms reaching end of life, combined with over-permissioned accounts and standing administrative access, create significant security, audit, and compliance risks. Without effective governance, approval workflows, and visibility, privileged roles can be misused, increasing the likelihood and impact of security incidents.

Quorum Cyber's Solution

Quorum Cyber delivers a focused Microsoft Entra Privileged Identity Management (PIM) implementation that helps organisations securely control, monitor, and govern privileged access across Entra ID, Azure, and Microsoft 365.

The service leverages native Microsoft Entra PIM capabilities to replace standing administrative access with just-in-time (JIT) privilege elevation, ensuring users only receive elevated permissions when required and for a defined duration. Quorum Cyber works closely with stakeholders to align PIM with business, operational, and security requirements, ensuring privileged access supports productivity without increasing risk.

The engagement covers the assessment and optimisation of existing identity configurations, identification of high-risk privileged roles, and the implementation of approval workflows, alerting, and audit controls. Governance policies are defined to support internal users, faculty, and external identities, ensuring consistent and compliant access management across the organisation.

The service is delivered through a collaborative, consultancy-led approach that combines technical expertise with practical guidance. Rather than acting as a one-off configuration exercise, Quorum Cyber enables customers to operationalise Entra PIM effectively, embedding secure privileged access management into day-to-day identity and security operations.

Differentiators

- Security-first consulting approach: Delivered by specialists with deep experience in Microsoft security tooling and security operations requirements.
- Governance-led design: Focus on policy, approval, and auditability rather than purely technical configuration.
- Practical, enablement-focused delivery: Designed to upskill internal teams rather than create dependency on third parties.
- Aligned to Microsoft E5 and Entra ID P2 capabilities: Maximises value from existing Microsoft investments.
- Structured, repeatable methodology reduces risk and accelerates outcomes.

Service Features

- Assessment of existing Entra ID and PIM configurations, including privileged role usage
- Identification and scoping of high-risk privileged roles (e.g. Global Admin, Security Admin)
- Design and implementation of just-in-time (JIT) privileged access
- Approval workflows and escalation path configuration
- Privileged role alerting and audit logging enablement
- Entra PIM design and deployment documentation
- Knowledge transfer and administrator training workshops
- Project management, planning, and progress tracking

Service Benefits

- Reduced risk of excessive or misused privileged access
- Improved identity governance and audit readiness
- Enhanced visibility and control over privileged role usage
- Faster, safer administrative access through JIT workflows
- Stronger alignment with Zero Trust principles
- Increased confidence and capability of internal security and IT teams
- Better return on investment from Microsoft security tooling