

Reliance

P R O T E C T

BODY WORN CAMERA SOLUTIONS



Introduction

Body Worn Cameras

Reliance Protect's body-worn video solutions enhance incident deterrence, live stream accelerated incident response decision making, provide powerful evidence capture, and give you full control and editing of your video recordings.



Deterrence

Increasingly, studies are showing that in various environments including NHS wards, retail, hospitality and public transport, wearing an overt body-worn camera greatly reduces the likelihood of verbal and physical assault against the wearer. It changes peoples' behaviour.



Full Control Over Your Video Footage

Video files are automatically uploaded and stored securely in the cloud for access via the secure, web-based VideoManager portal. VideoManager provides simple to use yet powerful video editing tools and tiered user access permission levels, extensive reporting, along with easy dashboard management of users, body-worn cameras, and video footage.



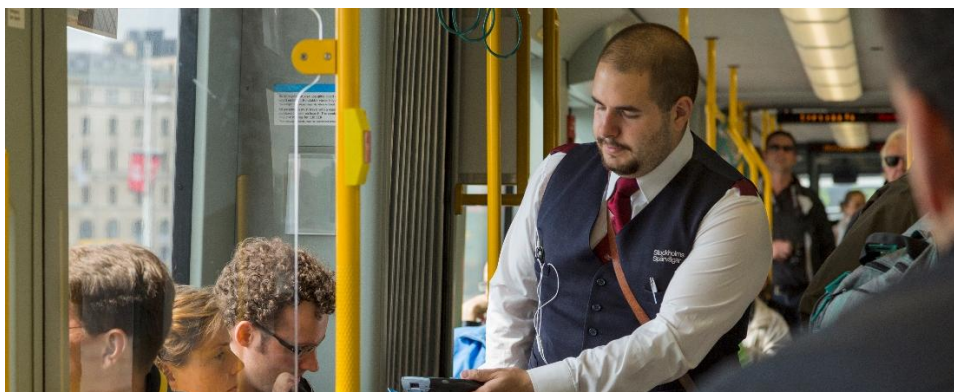
Ease of Use

The latest body-worn cameras are packed with technology, providing high definition video and audio recording, live stream options, RFID device assignment, WiFi & Bluetooth connectivity, and GPS. Despite such advanced capabilities, though, these cameras are small, lightweight and easy to use, with one-button-press recording and simple clothing attachments.



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Body Worn Cameras

Our award-winning devices and apps are at the heart of our services. We continuously develop our devices and apps to ensure they deliver market leading performance, are intuitive and easy to use, and are robust enough to withstand the toughest of environments.

VT100

The VT100 offers HD video recording in a simple, lightweight and easy to use design. Recording is via a simple button press, and it has a wide range of clothing attachments and clips.

The VT100 can be assigned to staff via RFID, often using existing staff ID cards, providing a full audit trail showing who has used the camera.



- 72g – lightweight design with multiple clip attachment options
- Size – 80mm x 51mm x 22mm
- Easy to use record buttons with LED and haptic feedback giving recording status
- Optional live video and audio streaming into our BS5979 Category II 24/7/365 Alarm Receiving Centre.
- Optional live video and audio streaming back into the customer organisation
- RFID assignment of device to staff through existing ID cards
- Automatic upload of video and audio via WiFi or networked charging dock
- Users cannot access encrypted video recordings via the camera
- Wide lens capture angle
- Single-camera or 14-camera charging dock accessory
- Excellent battery life with three-month standby
- Custom branded ID Card options

VB400

The VB400 offers the latest technologies including 1080p HD video, Bluetooth and WiFi connectivity, GPS, and supporting companion smartphone app.

The VB400 builds on the strengths of the VT series cameras with full integration into VideoManager, the secure online portal with cloud storage, and RFID camera assignment options.

Live stream via Wi-Fi and upload footage automatically via WiFi or ethernet. Great battery life enables for full shift recording with pre/post recording options.



- IP67 Rugged design for the toughest environments
- Configurable buttons with recording status LED and haptic feedback
- GPS location technology
- Bluetooth connectivity
- HD 1080p video
- Optional live video and audio streaming into our BS5979 Category II 24/7/365 Alarm Receiving Centre.
- Optional live video and audio streaming back into the customer organisation
- RFID assignment of devices to staff through existing ID cards
- Automatic upload of video and audio via WiFi or networked charging dock
- Wide lens capture angle
- Upto 12 hours recording on a single charge
- Pre/post incident record options
- Companion smartphone app option
- Peer assisted recording
- Size – 68mm x 89mm x 27mm

V200



Designed for customer-facing staff, with a focus on ease of use, simple buttons and clear LCD screen, outstanding battery life, all wrapped up in a sleek and compact design.

The V200 builds on the strengths of the VT100 with 1080p HD video, Bluetooth and WiFi connectivity. The V200 is our first camera to also have GoLive Audio 2-way communication.

The V200 is fully integrated into VideoManager, the secure online portal with cloud storage, and RFID camera assignment options.

Battery performance has been optimised with upto 9 hours recording time for full shift recording with pre/post recording options.

- Lightweight at only 122g
- IP54 Rugged design
- LCD status display
- Bluetooth connectivity
- HD 1080p video
- Optional live video and audio streaming into our BS5979 Category II 24/7/365 Alarm Receiving Centre.
- Optional live video and audio streaming back into the customer organisation
- RFID assignment of devices to staff through existing ID cards
- Wide lens capture angle
- Upto 9 hours recording on a single charge
- Pre/post incident record options
- Size – 82mm x 53.7mm x 28.2mm

V500

The V500 camera is the latest camera in the range and builds on the strengths of the VB400 but now offering LTE connectivity alongside 1080p HD video, Bluetooth and WiFi connectivity, GPS, and supporting companion smartphone app.

LTE enables easier live streaming and video footage upload whilst out in the field. LTE always on connection also enables easier remote camera configuration, real time location tracking, and camera re-assignment.

The V500 is fully integrated into VideoManager, the secure online portal with cloud storage, and RFID camera assignment options.

Great battery life enables for full shift recording with pre/post recording options and the camera has a range of configurable button options to fit the most demanding user applications.



- IP67 Rugged design for the toughest environments
- Configurable buttons with recording status LED and haptic feedback
- LCD status display
- GPS location technology
- Bluetooth connectivity
- HD 1080p video
- Optional live video and audio streaming into our BS5979 Category II 24/7/365 Alarm Receiving Centre.
- Optional live video and audio streaming back into the customer organisation
- RFID assignment of devices to staff through existing ID cards
- Automatic upload of video and audio via LTE, WiFi or networked charging dock
- eSim included
- Wide lens capture angle
- Upto 12 hours recording on a single charge
- Pre/post incident record options
- Companion smartphone app option
- Peer assisted recording
- Size – 68mm x 89mm x 27mm

VideoManager

VideoManager is a powerful web-based software tool using cloud media storage

Compelling body-worn cameras are only half the story. To maximise the value that body-worn cameras bring, you need a powerful yet simple to use video management system to manage your video recordings, with a full suite of video editing tools, flexible user permission levels, and the ability to manage your inventory of camera assets.

VideoManager is a powerful web-based software tool using cloud media storage. This web-based back-office gives you complete control over your entire complement of body-worn cameras making the creation of evidence-ready footage fast, simple and secure.

VideoManager also allows the importing of videos from other camera systems so you can manage your entire static and mobile camera footage in one secure place.



Key Features

- Web-based, requiring no software downloads or installations
- Accessible via desktop, laptop, tablet or smartphone
- Advanced but easy-to-use video editing tools, with minimal training – redact or crop video, blur backgrounds, add text, zoom in, and mute sections of audio
- Your original video footage master copies are retained in secure storage
- Access controls allow users to be granted permission levels according to their roles
- Full audit trail of video editing and actions taken, for camera-to-courtroom accountability
- Live tracking of VB400 and V500 cameras
- Cloud storage that can scale with your needs



Alarm Receiving Centre

The hub of the service, our state of the art in-house Alarm Receiving Centre (ARC)

Pedigree

Our 24/7/365 in-house ARC has been monitoring lone working and at risk staff for many years. Our unique combination of alarm handling staff skills and expertise, mature and robust processes and systems, standards accreditation, performance levels and resilience of service were major factors in the Department of Health awarding Reliance Protect the contract as single supplier to deploy 30,000 personal safety devices to frontline community-based NHS staff in 2009.

Standards

Our ARC is accredited to all the key standards to ensure the highest levels of quality, performance and service resilience. BS5979 Category II is a key standard here. This standard covers the ARC infrastructure, resilience and business continuity systems and processes. This standard enables us to escalate a variety of security alarms to the Police via Unique Reference Numbers (URNs).



BS5979 CAT II



ISO14001



BS EN ISO 9001:2015 CERTIFICATION

We are one of the first ARCs in the UK to gain Echo Connected status. ECHO is an alarm transfer service facilitating greater effectiveness in police response to emergency alarms. It's a fully automated electronic alarm transmission service between ECHO-connected alarm receiving centres (ARCs) and the police for intruder and hold-up alarms.



Service Resilience

Our ARC has extensive resilience built into the facility from back up servers and telecoms infrastructure, to uninterrupted power supplies with back up generators.

Furthermore, our secondary back up ARC site can be operational within minutes if the primary ARC site is rendered inoperable. Testing of backup systems and secondary back up site is routinely tested as part of our standards and processes.

Our Staff

Our alarm handling operators are the best in the business. Staff go through extensive training both initially as part of their induction, and then ongoing as part of rigorous quality audit checks, group training and feedback initiatives. Their ability to quickly understand the dynamics of the situation and to action the appropriate response is crucial. Staff are supported by cutting edge alarm handling software that enables them to quickly and efficiently pick up alarms, access video and audio, communicate with the user, access and communicate with escalate contacts and the emergency services, and view real time location information.



Customers

Serving the Public Sector

We have over 400 contracts with NHS organisations across the UK



‘Over the last few years, in line with our community transformation agenda, we have increased to over 3,000 lone worker devices to keep our most at risk workers safe. This, coupled with the ongoing roll out of over 500 body worn cameras to frontline in-patient clinical teams, greatly supports our Violence Prevention and Reduction Strategy within the organisation.’

Head of Safety, Security and Resilience



Wider Public Sector



‘They have been extremely patient and supportive throughout our transition from another provider!’

Head of Governance and Quality



‘Great device, great service. The friendly, helpful team made the implementation process straightforward and painless’

Business Compliance Manager

‘Reliance Protect have been providing Bromford with a faultless personal safety solution to over 600 users for the last 5 years, ensuring our lone working field based lone workers are protected 24/7.’

Health & Safety Manager



‘We have been pleased with the quick response times from Reliance Protect. Their flexibility during the pandemic lockdowns was most helpful.’

Head of Income Generation



‘Reliance Protect work successfully in partnership with Derby Homes to provide lone worker support and protection for our employees.’

Health & Safety Manager





Protecting lone workers

Reliance Protect is the UK's most trusted and comprehensive lone worker protection service. Reliance Protect is trusted by major employers and organisations across a range of sectors and benefits its customers through a unique combination of technical expertise and operational capability, delivered by exceptional people.