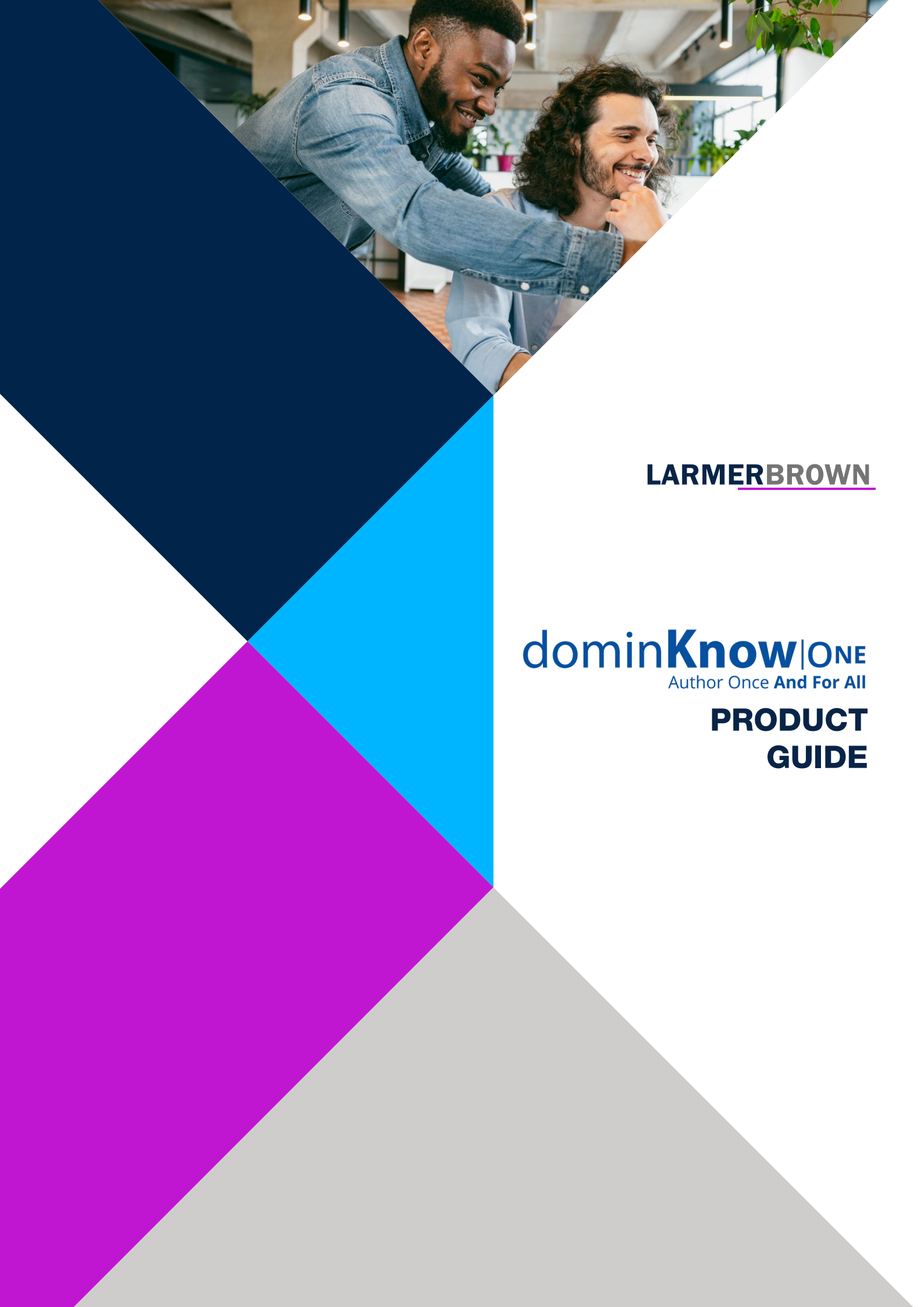




LARMERBROWN

dominKnow|ONE
Author Once And For All

**PRODUCT
GUIDE**



AN INTRODUCTION TO

domin**Know** | ONE

domin**Know** | ONE is a powerful, cloud-based content creation and knowledge management platform that enables your Content Authors to work collaboratively to easily create, share and reuse engaging content faster. The dynamic publishing service provides a full end-to-end solution enabling you to deploy training, information and knowledge to your employees, customers and stakeholders wherever they are, whenever they need it.



THE BASICS



A Centralised Content Creation and Knowledge Management Platform

domin**Know** | ONE offers a complete solution that is easy to use and powerful for advanced users, with no programming required.

- Responsive Authoring
- Design Assistant
- Built-in Software Simulation Tool
- Central Library Loaded with Assets
- Advanced Accessibility Controls
- Real-time Collaboration
- Publish to Multiple Formats
- Multi-language SCORM
- Dynamic Publishing

Two Powerful Authoring Modes

With domin**Know** | ONE you can quickly create multiple types of learning content for use on any device. Bringing together traditional eLearning course development with powerful responsive authoring and built-in software simulation means that you need fewer tools to build more kinds of eLearning, faster.

The **Flow** mode within domin**Know** | ONE enables you to create multiple types of responsive content without sacrificing functionality and user experience. Automatically adapting content to every device, Flow creates truly responsive content, so you only need to author once for all devices.

A recent release introduces enhanced Flow layout tools, new visual authoring assistance and usability improvements designed to make building, structuring and maintaining responsive content faster and easier for authors.

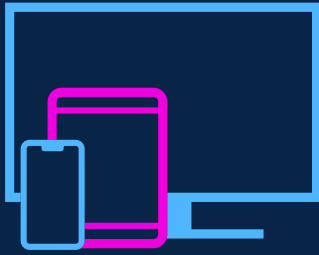
If your content doesn't need to be responsive, the **Claro** mode allows you to create traditional HTML5-based eLearning courses which will still adapt and scale to fit any size screen.

Software Simulation Tool

The powerful and responsive simulator app for Windows and Mac users known as **Capture** allows you to easily incorporate software simulations, screen captures and animated GIFs into your eLearning courses. You can edit the recorded Capture steps and add audio. Simply drag and drop your completed Capture recording onto your content page and set it to behave as an interactive step-by-step video or a list of guided steps.

KEY FEATURES

Rapid Authoring Features



Author Once, for All Devices

Whether you're new to content authoring, or highly experienced, domin**Know** I ONE combines quick-start abilities with advanced customisation making it the ideal content authoring tool for beginners to advanced authors. Recent enhancements further improve ease of use, helping authors build, structure and update content more efficiently with less manual effort.



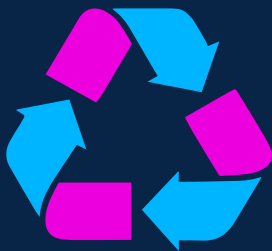
Themes, Templates & Stock Assets

Pre-created themes, templates, layouts and stock assets enable you to get started fast. Flow-specific authoring enhancements such as guided layout assistance, quick row creation, and drag-and-drop reordering help authors structure pages visually without needing technical expertise.

You can also quickly convert PowerPoint files into engaging eLearning courses. Your content can also incorporate audio narration, music, animations and interactive video.

Themes can be utilised to maintain brand consistency and enable you to update the appearance of multiple courses in one simple step. A central media library stores and tracks all your assets so any team member can share, re-purpose or re-use content easily.

The roll back feature allows you to revert to an earlier version of your content if needed and with everything automatically saved to the cloud, there is no worry about losing your content.



Share & Re-Use Resources

Interactive and Engaging Experiences

Powerful components, actions and triggers allow you to easily create engaging and interactive learning scenarios, with branching, navigation and conditions to build content that enables learners to take control of their learning path. Recent usability enhancements make setting up interactions faster and more intuitive, helping authors configure behaviour visually with less manual effort.

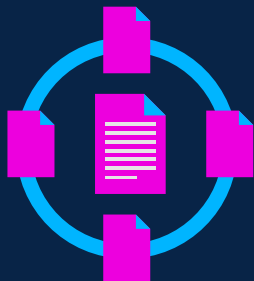
Variables enable you to create highly individualised interactions, track learner usage for custom events and even create scoring or awards for gamification.

Gather input from learners in a variety of ways and use this to give learners immediate feedback. Multiple question types are available which can also be randomised using question banks.

Learning projects can be customised to target different audiences by setting tags that determine what content is included for different learner roles, i.e. having specific pages available only to managers.



Create Engaging Learning



Single Source Authoring

Create Any Type of Learning

With domin**Know** | ONE you can create more than just formal learning, and customise it however you wish:

- **Performance Support** - create job aids, knowledge bases, product guides and support portals, to provide learners with additional support on the job.
- **Microlearning** - Create infographics, interactive videos, games, comics, timelines, story views and pin boards.

domin**Know** | ONE enables you to create multiple types of content from a single source, and you can share and re-use each component of a learning program, saving you time and resources.



Collaborate in Real Time

Managing your Authoring Team

domin**Know** | ONE's adaptive workspaces can be changed to meet the needs of your authoring team, allowing you to give as much or as little access depending on an author's experience and requirements. Custom Administrator roles can also be set up.

Collaboration and Content Management

The built-in collaborative workflow and review features in domin**Know** | ONE allow you to track your learning projects for improved management and progress measurement. All team members can work simultaneously on the same project with functionality that allows you to see version history, who has made changes, as well as review and provide feedback.



Engage Reviewers, Anywhere

You can assign and manage authors and reviewers, as well as view, reply, add comments and resolve issues, all within the same interface. Set start and end dates for review and notify reviewers automatically. Reviewers can add comments to a page or specific element, which other reviewers can like or reply to.



Accessible Learning

Accessibility and Inclusive Design

domin**Know** | ONE fully supports WCAG 2.1/2.2 Level AA, Section 508 and WAI-ARIA standards. Recently enhanced intuitive controls make creating accessible content clearer and easier to manage allowing authors to focus on delivering high quality, inclusive learning experiences.



Simplified Translation

Translation and Localisation

Streamline and manage your multi-lingual course creation process, as well as user experience, by providing a single course with multiple languages and imagery contained within it. Set the language based on the learner's browser setting while allowing them to also switch languages to their preference.

domin**Know** | ONE simplifies the process of translating your eLearning courses, in three easy steps. Once your course is completed, simply export text as XML or Excel file then import translated course files back into domin**Know**. All languages are managed from a single course and domin**Know** pre-translates standard items like buttons into 50+ languages out-of-the-box. All right-to-left languages are supported within the same theme, with intelligent repositioning of elements that reflect right-to-left expectations.



Publishing

domin**Know** | ONE automatically generates xAPI statements for almost any action your learners take. This enables you to easily leverage better data from a wider range of learner experiences and connect to one or more Learning Record Stores (LRS) in a few simple steps.

Publish your eLearning as SCORM, xAPI, AICC, CMI5, Web or Print and use PENS for one-click uploading into your Learning Management System (LMS).



Dynamic Publishing

Streamline publishing and distribution with **Convey**, an optional solution that sits between domin**Know** | ONE and your LMS or LRS, to streamline content publishing. Convey hosts your content and makes it available to your LMS or LRS through the domin**Know** SCORM Stub package, which connects to your Convey hosted content. This saves time by allowing you to publish updates directly, ensuring learners have access to the most up-to-date content in the format they need it.



Secure UK Hosting

Hosting

Larmer Brown offers single or multi-tenancy, security approved UK hosting for domin**Know** | ONE. Our hosting solution is fully managed, providing dedicated, cutting-edge security from an ISO-accredited UK data centre. For our government and public sector clients, our hosting service has also achieved Cyber Essentials Plus certification and is available on the G-Cloud framework. This ensures the very highest standards of security, business continuity and peace of mind.

THE BENEFITS

- Author Once for All Devices
- Create Multiple Types of Learning Content
- Rapid Authoring with Pre-Created Templates
- Build and structure responsive layouts with guided Flow authoring tools
- Advanced Authoring with Powerful Pre-Built Components
- Refine page layouts using intuitive drag-and-drop controls
- Collaborate and Review in Real Time
- Share and Re-Use Resources
- Quickly Convert Existing PowerPoint and Import Word Content
- Extensive Media Library including Characters, Icons and Images
- Dynamic one-click publishing for faster updates to your LMS or LRS
- Deploy multiple formats including knowledge base for Performance Support
- Leverage Learner Data using xAPI

About Larmer Brown

Larmer Brown is the only UK, European and Middle East Reseller and Services Partner for dominKnow Learning Systems. We have offered the award-winning domin**Know** I ONE to support our clients' learning initiatives since 2012. Our services include single and multi-tenancy in country hosting, implementation and technical support, consultancy, training and content development, as well as customised Discovery Workshops.