Networkology

# Splunk SOAR Managed Services

## Price List

Networkology®

INNOVATIVE I UNIFIED I TRUSTED

# Service Pricing Options

Splunk SOAR Managed Services are delivered as a fixed monthly managed service, with service tiers aligned to automation complexity, number of playbooks, integrations and operational demand.

Pricing includes business-as-usual administration and assurance activities as described in the service scope.

| Service Size | Typical Scope | Price Maximum (excl VAT) |
|---|---|---|
| **Tier 1 - Core Administration** | Business-as-usual Splunk SOAR administration<br>Maintenance of existing playbooks and workflows<br>Administration of existing integrations<br>Monitoring of platform health and execution status<br>Support for minor playbook updates<br>Incident investigation at platform level (business hours)<br>Documentation updates | **£5,250** |
| **Tier 2 - Enhanced Administration & Assurance** | All Core ITSI Administration services, plus:<br>Proactive playbook tuning and optimisation<br>Integration health and reliability oversight<br>Access control and role administration<br>Change coordination and platform updates<br>Regular service review and assurance<br>Advisory support aligned to cyber operations use cases | **£12,300** |
| **Tier 3 – Advanced Administration & Optimisation** | All Enhanced Administration & Assurance services, plus:<br>Advanced playbook optimisation and lifecycle management<br>Oversight of automation effectiveness and failure handling<br>Advisory input on scaling and extending automation<br>Close alignment with XDR, threat intelligence and SOC processes<br>Priority access to specialist SOAR engineers | **£17,000** |

The applicable pricing band is agreed at order stage based on the customer's environment size and complexity.

**Service Benefits**
Stable and well-managed Splunk Core Platform and SOAR Premium application
Optimised playbooks aligned with security incident management processes
Improved response time and consistency
Reduced security and operational risk
Versatile and adaptable workflow engine for evolving response scenarios
Ongoing access to specialist Splunk expertise within defined service boundaries

**Service Exclusions**
The following activities are not included and may be delivered separately under published SFIA day rates or other service listings:

New SOAR platform implementation
Large-scale playbook development programmes
SOC operations or 24×7 incident response
Incident handling decision-making
Tool onboarding beyond agreed integrations
Major automation redesign

Networkology®
INNOVATIVE | UNIFIED | TRUSTED