

# GreyNoise Intelligence – Cloud Software (SaaS)

## Service Overview

GreyNoise Intelligence is a cloud-based threat intelligence software platform that provides insight into internet-wide scanning activity and opportunistic threat behaviour. Delivered as licensed cloud software, the platform enables organisations to distinguish between benign background internet noise and activity that is relevant to their security posture.

The platform analyses large volumes of telemetry collected from the public internet to provide contextual intelligence that supports security monitoring, investigation, and prioritisation activities without requiring on-premise infrastructure.

## Platform Capabilities

- Cloud-based access to internet-wide threat intelligence data
- Identification and classification of mass scanning and reconnaissance activity
- Contextual enrichment of IP addresses with behavioural intelligence
- Differentiation between opportunistic background noise and targeted activity
- Query, search, and analysis of threat intelligence data
- Support for security operations and threat investigation use cases

## Threat Intelligence & Analysis

- Access to curated intelligence derived from global internet telemetry
- Classification of IP behaviour, intent, and prevalence
- Historical and real-time intelligence to support investigation workflows
- Contextual data to inform alert triage and prioritisation
- Reduction of false positives in security monitoring activities

## User Access & Administration

- Web-based access via standard browsers
- Role-based access control (RBAC) for managing user permissions
- Administrative controls for managing users and platform access
- Support for integration with identity providers for authentication

## Security & Compliance

- Encryption of data in transit and at rest
- Logical tenant separation within the cloud platform
- Configurable access controls and audit logging
- Support for UK GDPR-aligned data handling requirements
- Data residency options subject to selected deployment region

## Support for Integrations & Extensions

- APIs to enable integration with security platforms and tooling
- Support for enrichment of security events and alerts with GreyNoise Intelligence
- Compatibility with common security operations and analysis workflows

Development of bespoke integrations or custom automation beyond supported interfaces is not included as part of the software licence and is delivered separately where required.

## What the Software Enables

- Improved prioritisation of security alerts and investigations
- Reduced analyst time spent on benign or non-actionable activity
- Enhanced contextual understanding of external threat behaviour
- Better-informed decision-making within security operations
- More efficient use of security monitoring and response capabilities

## How the Software is used

GreyNoise Intelligence is used by organisations that require cloud-based access to external threat intelligence to support security monitoring and investigation activities. Users access the platform through a web interface or supported APIs to query intelligence, enrich security events, and inform operational decision-making using licensed functionality appropriate to their requirements.