

Networkology

**Splunk Cloud Administration
Managed Services**

Price List

Service Pricing Options

Splunk Cloud Administration Managed Services are provided as a fixed monthly managed service, with service tiers aligned to platform size, data-flow complexity and operational demand. Pricing is inclusive of business-as-usual administration and assurance activities as described in the service scope.

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Service Size	Typical Scope	Price Maximum (excl VAT)
Tier 1 - Core Administration	BAU Splunk Cloud administration Configuration management Health and capacity monitoring License usage oversight Minor configuration changes Incident investigation support (non-24/7)	£5,250
Tier 2 - Enhanced Administration & Assurance	Core Administration Service, plus: Proactive performance tuning Security and access control administration Change coordination and platform updates Regular service reviews Assurance against best practice	£12,300
Tier 3 – Advanced Administration & Optimisation	Core Administration and Advanced Services, plus: Advanced performance optimisation Ingestion and data efficiency oversight Advisory input on platform evolution Close alignment with cyber / observability use cases	£17,000

The applicable pricing band is agreed at order stage based on the customer's environment size and complexity.

Service Benefits

- Stable and well-managed Splunk Cloud environments
- Reliable data ingestion, search, and content operation
- Controlled support for evolving data sources, searches, and dashboards
- Reduced operational risk and unplanned disruption
- Consistent application of security and access controls
- Ongoing access to specialist Splunk expertise within defined service boundaries.

Service Exclusions

The Splunk Cloud Administration and Managed Service excludes:

- Significant or major platform redesign
- Large scale data on-boarding or migration programmes
- Incident response / SOC
- Out-of-hours unless explicitly agreed.