

Cloud Connectivity & SD-WAN Services

Design, deployment and optimisation of cloud connectivity, SD-WAN and hybrid WAN solutions

Cloud Connectivity & SD-WAN Services provide specialist support to help organisations modernise wide-area connectivity and enable reliable, performant access to cloud and digital services. The service covers SD-WAN, hybrid WAN, and cloud edge connectivity, delivered across on-premises, cloud, and hybrid environments.

Buyers may select one or more service components under a single call-off, depending on their connectivity objectives and delivery scope.

SD-WAN Services

Design and deployment of software-defined WAN solutions to improve performance, resilience and control across distributed environments.

Typical activities include:

- SD-WAN architecture and design
- Site rollout and migration from legacy WAN solutions
- Policy definition, traffic steering and optimisation
- Resilience, failover and performance validation
- Documentation and operational handover

Hybrid WAN Services

Design and deployment of hybrid WAN architectures combining multiple connectivity types.

Typical activities include:

- Hybrid WAN design incorporating internet, private and cloud connectivity
- Deployment and migration support
- Performance and resilience optimisation
- Testing, documentation and handover

Cloud Edge & Connectivity Services

Design and deployment of connectivity services to support access to cloud platforms and SaaS applications.

Typical activities include:

- Cloud edge connectivity design
- Integration with public cloud environments
- Traffic routing and optimisation
- Validation and operational handover

Connectivity Assessment & Readiness Services

Assessment and planning services to support SD-WAN and cloud connectivity programmes.

Typical activities include:

- Existing WAN and connectivity assessment
- Readiness planning for SD-WAN or hybrid WAN migration
- Risk identification and mitigation planning
- Recommendations aligned to recognised best practice

Outcomes for Buyers

- Improved performance and resilience of wide-area connectivity
- Reduced reliance on legacy WAN solutions
- Better access to cloud and digital services
- Reduced risk during migration and rollout activities
- Clear documentation and operational readiness

NOTE: Security enforcement, access control, and Zero Trust policy are delivered under Secure Network & Identity Services.