

Networkology
Cribl Cloud Administration
Services

Price List

Service Pricing Options

Cribl Cloud Administration Services are provided as a fixed monthly managed service, with service tiers aligned to platform size, data-flow complexity and operational demand.

Pricing is inclusive of business-as-usual administration and assurance activities as described in the service scope.

Cribl Cloud Administration Managed Services are provided as a fixed monthly service, with service tiers aligned to platform size and operational complexity. All services are delivered by SFIA-aligned Cribl specialists.

Service Size	Typical Scope	Price Maximum (excl VAT)
Tier 1 - Core Administration	Business-as-usual administration of Cribl Cloud solutions Configuration management for existing sources, destinations and pipelines Monitoring of platform health and basic performance indicators Support for minor configuration changes Incident investigation during business hours Operational documentation updates	£4,200
Tier 2 - Enhanced Administration & Assurance	All Core Administration services, plus: Proactive monitoring of throughput and pipeline performance Ongoing data routing and pipeline optimisation support Edge fleet administration and configuration oversight Security configuration and access control administration Coordination of platform updates and changes Regular service review and operational assurance	£8,900
Tier 3 – Advanced Administration & Optimisation	All Enhanced Administration & Assurance services, plus: Advanced performance and data-flow optimisation Oversight of data efficiency and routing effectiveness Advisory input on platform scaling and evolution Close alignment with data, cyber and observability use cases Priority access to specialist Cribl engineering support	£13,350

The applicable pricing band is agreed at order stage based on the customer's environment size and complexity.

Service Benefits

- Stable and well-managed Cribl Cloud environments
- Reliable data pipeline performance, with monitored sources & destinations
- Controlled and scalable storage (where applicable)
- Reduced operational risk and unplanned disruption
- Consistent application of security and access controls
- Ongoing access to specialist Cribl expertise within defined service boundaries.

Service Exclusions

The Cribl Cloud Administration and Managed Service excludes:

- Significant or major platform redesign
- Large Scale data on-boarding or migration projects
- Incident response / SOC
- Out-of-hours unless explicitly agreed.