

ClaimControl G-Cloud 15 Pricing

Price per named User: **£62** per user per month.

The price per named user includes:

- Multi-Factor Authentication
- Azure AD Single-Sign On
- Database & server storage encryption
- Google map integration – No credits required
- System upgrades
- MOJ Portal Integration
- On-going maintenance
- On-going support
- Weekly internal & external vulnerability scans (as well as immediate zero-day threat scanning)
- All servers, RAM & licencing

Onboarding Service Costs – One Off Costs

The following outlines the implementation process and associated costs.

	Description	Price
Account Setup	Implementation of the configuration from requirements gathering	£2,508
Historical Data Load – per flat file	Validation and data import of existing historical data – per flat file	£2,508
User Training	Training covering all aspects of ClaimControl	£1254
½ day Follow-on Training	One ½ day Follow-on training focussing on reporting and maximising benefit from the system, typically carried out 2-3 months after go-live	£0
Once a Month Insurer Upload of Financials and Status Update	Use our upload facility to automatically update all financial and statuses for all claims with data received from your insurers on a once a month basis.	£0
Annual Account Review	Meet with your account manager on an annual basis, to ensure you get the best out of using ClaimControl and obtain feedback for new features and releases.	£0
Training Webinars	These are carried out on the first Wednesday of every month and are free for all users to attend. They are recorded and sent out to all users who request a copy, or register / attend a webinar.	£0
	Total	£6,270

Optional Extras

	Description	One-Off Cost	Recurring Cost
Document and Image Module incl. Storage, Tagging + Viewer (Recommended for all accounts)	Ability to store and view all documents, images, video, and other files, includes intelligent fraud detection (includes 150GB of data storage)		£1,585
Additional Data Storage	Per 100GB		£450
API	Pass data from existing forms or systems directly into claims in the system	£3,762	£1,254
Automated Payment Files	Automatically pass payment data into your accounting system	£3,762	£1,254
BI Module	Integrate with your chosen BI solution to allow creation of your own unique dashboards and reports	£3,762	£1,254
Claim Portal (Standard)	Provides a claims portal for colleagues, schools or clients/subcontractors to be able to • View information about claims relating to them • View actions raised against them • Upload additional documents, photos and evidence to a claim • Raise notes against a claim for the claim handler For accounts with the e-FNOL the Claim Portal also allows the users to be able to raise a new claim. Price includes access for up to 50 users per Portal.		£1,108
Claim Portal (Enhanced)	Includes everything in the Claim Portal (Standard) PLUS access to search claims and do self-serve reporting. Price includes access for up to 50 users per Portal.		£1,477
Claim Portal (Premium)	Includes everything in the Claim Portal (Enhanced) PLUS the ability for users to update specific fields in claims relating to specific actions		£3,475

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	Price includes access for up to 50 user per Portal.		
GDPR Anonymisation and Deletion	Automatically anonymise and delete data to your exact GDPR rules and requirements		£559
Intelligent e-FNOL	FNOL Form bespoke to your specifications, white labelled with your colours, logo etc.	£2,377	
Motor / Driver Module & Inspections App	Store data on all vehicles, trailers and drivers + carry out daily checks on all vehicles via the app – more detailed information can be supplied as requested		£2,308
Property / Asset Module	Store data on all properties and assets and perform automatic premium allocation apportionment – more detailed information can be supplied as requested		£1,540

Example Costs for 6 User Account

Description	Initial One-Off Costs	Annual Recurring Costs
Account Set Up	£2,508	
Historical Data Load – per flat file	£2,508	
User Training	£1,254	
½ Day Follow-on Training	£0	
Once a Month Insurer Upload of Financials and Status Update		£0
Annual Account Review		£0
6 Users		£4,464
150GB Document and Image Storage + Viewer		£1,585
TOTAL	£6,270	£6,049

All prices exclude VAT

The system functionality and optional modules are continually being developed with feedback from our extensive list of public sector clients. Please contact us for a current and complete list of features and options.