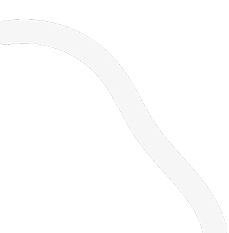
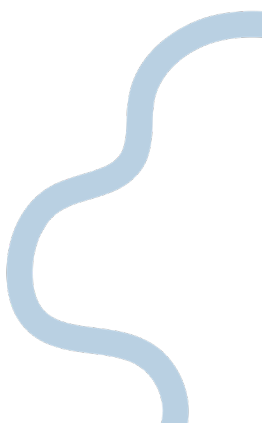




4 ROADS

ANY COMMUNITY TO
VERINT COMMUNITY
MIGRATION SERVICE

Terms and Conditions



1.1. Introduction

These Additional Supplier Terms apply to the provision of the Any Community to Verint Community Migration Services under the Crown Commercial Service (CCS) G-Cloud Framework. In the event of any conflict between these Additional Supplier Terms and the CCS G-Cloud Framework Agreement or Call-Off Contract, the CCS G-Cloud Framework Agreement and Call-Off Contract shall take precedence.

1.2. Service scope

These terms apply only to cloud support services to migrate data, content, and users from a external platform to Verint Community, as described in the published service definition. The service is time-limited and does not include software licensing, ongoing platform administration, bespoke software development, or infrastructure management.

1.3. Buyer responsibilities

Buyers are responsible for holding valid licences for Verint Community, providing appropriate access and credentials, and ensuring that data to be migrated is lawful and authorized.

1.4. Intellectual property and data ownership

All intellectual property rights for Verint Community remain with their respective licensors. Buyers retain ownership of all data and content migrated as part of the service.

1.5. Data protection and security

Buyer data is processed solely to deliver the migration service and in accordance with applicable data protection legislation and the CCS G-Cloud Framework Agreement. Data is not retained following completion. Access is restricted to authorized supplier personnel for the duration of the engagement.

1.6. Changes to scope

Any changes to the agreed migration scope or approach must be agreed with the buyer prior to implementation.

1.7. End of service

The service concludes once migration activities are completed and validated. No ongoing service is provided after completion unless separately agreed.

1.8. Governing terms

These Additional Supplier Terms are provided solely in support of the CCS G-Cloud Framework Agreement and do not introduce additional liability, payment, termination, or governing law terms.