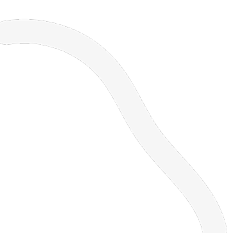
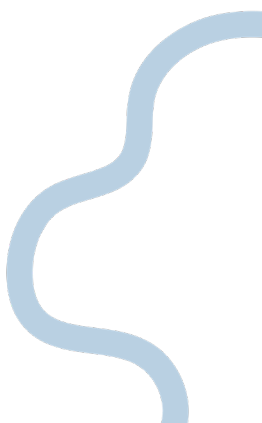




4 ROADS

VERINT KNOWLEDGE AUTOMATION BOT

Pricing



1. PRICING

Pricing for Verint Knowledge Automation Bot based on the number of named users and API usage and an initial enablement price. Prices include platform access and 5 hours a month of 4 Roads support.

Required Item	One Off Price (ex VAT)
Knowledge Management Automation Bot Enablement	£15,000
Interactions (per year)	Annual price (ex VAT)
Up to 500,000	£22,000
1,000,000	£44,000
2,000,000	£88,000
3,000,000	£176,000

Excess interactions beyond the current tier will be charged at a rate of 5 pence per interaction, with the option of changing tiers on yearly basis. Buyers may move to a higher usage tier at the next annual renewal to avoid excess usage charges. Excess interaction charges apply only where usage exceeds the contracted tier within a contract year.

1.1. Knowledge Management Automation Bot Enablement

- 1 Day User Testing Support
- English Language
- 1 Team or Team Role
- Knowledge Automation Bot Configuration for Included Verint KM UI
- 1 Spidered Content Source
- Basic Analytics / reporting
- UAT Support
- Go-Live support and 2 days hypercare
- Project Management

1.1.1. Assumptions

- Go-Live support limited to 1 Week

- Configuration of production Environment
- Standard reporting
- English language only
- Customer to configure add hoc and schedule reports
- Customer to configure all synonyms, stop words, additional languages, localise KM tag display names.

1.2. Notes

Pricing for this service is based on standard catalogue rates as published in this pricing document. Volume-based pricing or alternative pricing structures may be agreed at the call-off stage, provided they remain consistent with the pricing methodology and transparency requirements of the G-Cloud framework. All prices are exclusive of VAT.