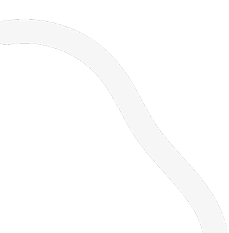
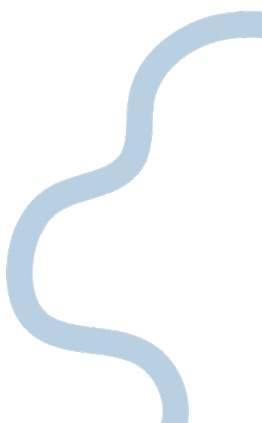




4 ROADS

VERINT COMMUNITY

Pricing



1. PRICING

Annual SaaS pricing for Verint Community based on page and API call volumes**. Pricing includes platform access and 5 hours a month standard business-hours support from 4 Roads. Optional implementation and onboarding services are available as listed below. Pricing shown is based on annual SaaS subscription rates. Contract duration is agreed at call-off in accordance with the G-Cloud framework.

Required Item	One Off price (ex VAT)
Community Enablement Package	£25,000
Usage tier (per month)	Annual price (ex VAT)
Up to 100,000	£38,000
Up to 150,000	£49,000
Up to 250,000	£60,000
Up to 500,000	£120,000

Excess page views beyond the current tier will be charged at a rate of 2 pence per request, with the option to change tiers on yearly basis. Buyers may move to a higher usage tier at the next annual renewal to avoid excess usage charges.

*** "Page Views" means any request for a URL that requires service via the Software. This includes, but is not limited to, the following: (i) content such as views to a blog, forum thread, etc.; (ii) files served out of the Verint media gallery; (iii) an RSS feed or request; and (iv) Web Services API call s. Static content, such as image and CSS files, are not considered for page views unless served out of the Verint media gallery*

1.1. Community Enablement Package

Basic Design, Configuration of 1 production environment, 2 days UAT support, 1 day Go-Live support

- 1 domain including configuration of Basic Theme using a Verint standard template for the following: Site Logo, Site Navigation, Font Style, Site Banner colour, Font Style & Sizing, Link colour, Widget header text colour, Search bar colour, mobile/tablet page optimization, and company favicon
- Use Verint standard widgets for User Profile Page, Registration Page, Email template header, Site Home Page, Footer, and Group Level Navigation.

- English language plus up to 1 other language, using the capabilities available within the Verint language pack.
- Up to 3 Verint standard page layouts
- Up to 5 groups
- Up to 10 Verint standard widgets
- Up to 5 Verint standard applications
- Up to 5 site-level roles
- Up to 5 Verint standard profile fields
- Up to 5 Verint standard achievements
- Ensure pages are configured to display on tablets and mobile devices
- Launch & support, day 1 launch support

1.2. Additional Services

1.2.1. Enhanced Custom Branding - £150,000

Configuration design plan and site branding and implementation working 1-on-1 with Customer Team to define a configuration design plan and implement Customer's Community branding experience for the Verint Community Platform. Totally unique solution using SaaS configuration changes.

1.2.2. SSO Integration OIDC or SAML - £2,000

Install and configure base SAML/OIDC plugin options with the SAML/OIDC information provided by Customer's IDP team. Includes support of Customer testing in Staging and Production environment for up to half (0.5) Day. Excludes any customizations required to make the plugins compatible with customers' IDP.

1.2.3. Developer Training - £6,000

This course consists of topics for the technical administration of Verint Community. It covers topics such as general site architecture, widget architecture, components of widget configuration, APIs, automation types, themes and embeddable. This is a one and a half (1.5) Day course, typically four (4) hour sessions across three (3) Days. This session is for up to ten (10) participants.

The course can be run remotely or in person, where the course is in person travel and subsistence costs will be applied.

1.2.4. Community Administrator Training - £3000

This training is highly recommended. This 1-day course consists of topics for the application administration of Verint Community. It covers topics such as themes, groups, blogs, forums, media galleries, gamification, and reporting. This session is for up to ten (10) participants.

The course can be run remotely or in person, where the course is in person travel and subsistence costs will be applied.

1.3. Notes

Pricing for this service is based on standard catalogue rates as published in this pricing document. Volume-based pricing or alternative pricing structures may be agreed at call-off stage, provided they remain consistent with the pricing methodology and transparency requirements of the G-Cloud framework. All prices are exclusive of VAT.