

Confidential

Generation Digital

Generation Digital is an award winning consultancy that helps teams reimagine how they work through the power of enterprise AI tools.

As certified partners of multiple AI Products we help organisations unlock the full potential of AI-powered workplace tools, turning everyday systems into engines of efficiency and growth.

- Award-Winning Platinum Solutions Partner
- Global Client Base across Enterprise and Public Sector
- Experts in AI-assisted work, Collaboration, and Change Management



HM Government
G-Cloud
Supplier

hello@gend.co
+44 020 3951 3986
www.gend.co

Essential Includes Fin AI Agent The customer support plan for individuals, startups, and small businesses. Priced from £35 per seat, per month KEY FEATURES INCLUDE ✓ Fin AI Agent - \$0.99 per resolution ✓ Messenger ✓ Shared Inbox and Ticketing system ✓ Pre-built reports ✓ Public Help Center	Advanced Includes Fin AI Agent Powerful automation tools and AI features for growing support teams. Priced from £95 per seat, per month EVERY ESSENTIAL FEATURE, PLUS ✓ Multiple team inboxes ✓ Workflows automation builder ✓ Round robin assignment ✓ Private and multilingual Help Center ✓ Includes 20 free Lite seats	Expert Includes Fin AI Agent Collaboration, security, and multibrand features for large support teams. Priced from £145 per seat, per month EVERY ADVANCED FEATURE, PLUS ✓ SSO & identity management ✓ HIPAA support ✓ Service level agreements (SLAs) ✓ Multibrand Messenger / Help Center ✓ Includes 50 free Lite seats	Already have a helpdesk? Fin AI Agent Use Fin with your current helpdesk including Zendesk, Salesforce, and more. Learn more Prices available upon request FEATURES INCLUDE ✓ Set up in under an hour on your current helpdesk ✓ Answers email, live chat, phone and more ✓ Customizable tone & answer length ✓ Takes action on external systems ✓ Hands off to agents in preferred Inbox
Fin AI Agent is included in all Intercom plans and can also be used with your current helpdesk. Fin is priced per resolution — meaning you only pay for the value it delivers. You'll only be charged once per conversation, even if Fin resolves multiple questions.			

All prices are quoted in GBP (£).

All pricing is based on annual billing.

Volume discounts may apply for Enterprise or high usage users.

Additional license types and pricing options are available upon request.