



**Generation
Digital**

Reimagine the enterprise with AI

Accelerate the speed of business with the Kore.ai Platform and our AI solutions for work, service, and process.

AI for Work →

Search across silos, automate workflows, orchestrate AI agents and govern with confidence enterprise-wide.

AI Agent

Of course, How would you like to proceed?

Reschedule your meeting

Search tasks

Summarise tasks

Send an email to Alex

Enter your prompt here



AI for Service →

Leverage generative AI innovation to empower customers and create differentiated service experiences.



Select



Select



Select

AI for Process →

Streamline knowledge-intensive business processes with autonomous AI agents and agentic workflows.



What sets Kore.ai apart

Speed



Faster time-to-value with our enterprise AI solutions and AI agent marketplace.

Control



The power of a standardized platform built for the demands of the enterprise.

Flexibility



Take control with seamless connection to any AI model, data source, enterprise app, or company infrastructure you need.

Deep capabilities



An agent platform with the depth to adapt to every interaction, workflow, behavior, and enterprise ecosystem it's deployed into.

Proven experience



We are an AI-first company that has built its technology and success hand-in-hand with global enterprise customers.

AI for Work

Connect to your business systems, understand your data and workflows, and activate agentic RAG search, to automate and orchestrate AI agents with precision.

🔍 Research on latest macroeconomic trends

🔗 Analyze John Doe's portfolio

Analyze current macroeconomic trends and their impact on John Doe's portfolio

Start

📄 Summarize the impact of the trends

✉️ Email the summary to

AI for Service

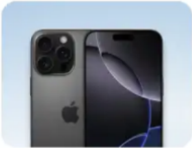
Reimagine quality service with AI agents who respond clearly in real time, while providing human agents with the necessary tools to handle inquiries with skill and confidence.



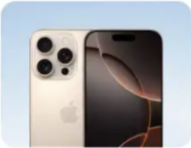
Can you help me find the latest mobile phones available



Of course! I'll be happy to recommend some options



iPhone 16 Pro



iPhone 16 Pro

AI for Process

Streamline business operations with autonomous AI agents that orchestrate complex workflows, optimize processes, and deliver measurable ROI at enterprise scale.



Banking agent



Email summarization



Sales demo



HR agent



Insurance agent



Summarization

Agent Marketplace

Pre-built industry solutions | 250+ agent and tool templates

AI for Banking | AI for Healthcare | AI for Retail | AI for IT | AI for HR | AI for Recruiting

Solutions

AI for Work

Custom AI agents

Enterprise search

Work orchestrator

Pre-built AI agents:
HR, IT, Recruiting

AI for Service

Custom AI agents

AI contact center

Agent assist

Pre-built AI agents:
Banking, Healthcare, Retail

AI for Process

Triggers, workflows &
AI Agents

Human-in-the-loop
reviews & approvals

Process monitoring
tools

Pre-built process
templates

kore.ai Agent Platform

Multi-agent orchestration

Multi-agent collaboration, Supervisor, Agent memory
(long & short term), Agent tools, Guided to full autonomy,
DialogGPT, Inter agent protocols (A2A etc.)

Search and data AI (Agent context)

100+ Connectors, Agentic retrieval augmented generation
(RAG), Knowledge graph + Multi-vector, Teachability

No-code + pro- code tools

No-code builders, SDKs, Pro-code extensions, Templates,
MCP Integrations

AI engineering tools

Prompt Studio, Evaluation Studio, Model Hub, Model
Factory

Observability

Agent tracing, Insights, Analytics, Monitoring events

AI safety, security, compliance + governance

Guardrails, RBAC, Versions,
Audit logs, Enterprise-grade
security, Compliance

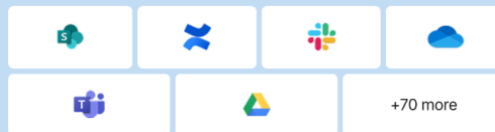


Enterprise data sources

Enterprise app integrations

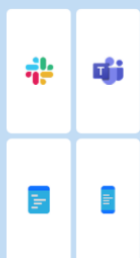


Unstructured data integrations



Enterprise integrations

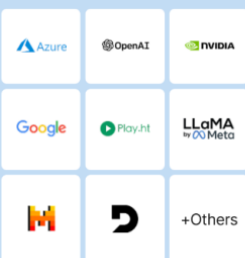
Channels



Contact centers



ASR, TTS, and AI models



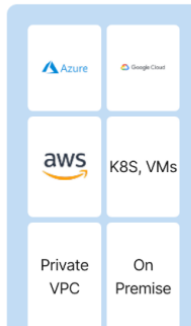
Tool / Dialog integrations

100+ Integrations

API hooks & SDKs

Assistant Chat

Cloud / Infra



Meet enterprise-grade governance, security, and compliance standards

Comprehensive encryption, advanced access controls, detailed audit logging, and robust reporting tools ensure responsible AI adoption.

Role management

Create and manage roles and permissions

12

Total roles

10

System roles

2

Custom roles

Role	Type	Description
Master Admin	Admin	Role for Process Application co-developers
Agent Admin	Admin	Users have complete control over agent v
Agent Manager	Editor	Users have access to all the permissions
Model Manager	Editor	Master administration role with full contr

Role-based access control (RBAC)

Control, manage, and govern access to AI model configuration and deployment with role-specific permissions. Ensure only authorized users can introduce, edit, or deploy models, maintaining strict governance, security, and compliance across teams.

Audit logs

Industry compliant

Event

Category

User Name

Agent API key created

Agent Management

R

Marcus Arcand

marc@kore.ai

Created API Key

Agent ID : a-c3d93662-8a9zzz-532f-b885-d46a82b690f7

User ID : u-7a4e5ff6-4s9-5e5cdsf-9bc4-acc8e47d3bdf

IP Address: 115.114.88.222

Description generator

Agent

R

Cooper Siphron

cooper@kore.ai

v1.0 fine tuned

Agent

R

Mira Torff

mira@kore.ai

SIT Environment

Environment

R

Cheyenne Culhane

cheyenne@kore.ai

Imported Guardrail

Guardrails

R

Talan Botosh

tala@kore.ai

Emerson Mann

Role-based access control (RBAC)

Audit logs

Maintain comprehensive, time-stamped logs of user activity and agentic AI application changes across your organization to ensure transparency, traceability, and regulatory compliance.

Industry compliant



Role-based access control (RBAC)

Audit logs

Industry compliant

The Kore.ai Agent Platform meets global enterprise security and compliance standards, ensuring data privacy, risk management, and regulatory compliance.

Platform capabilities

The Kore.ai Agent Platform gives technology leaders a secure, unified foundation to build, deploy, and manage AI agents at scale across any cloud or model. With built-in governance, observability, and hundreds of integrations, your team can accelerate enterprise AI adoption, maintain control, and deliver consistent business outcomes regardless of how complex your tech stack is.

Agent Platform Overview

Design, deploy, and orchestrate AI agents at enterprise scale.

Multi-Agent Orchestration

Enable intelligent multi-agent orchestration for seamless automation of complex workflows.

AI Engineering Tools

Accelerate innovation by connecting multiple models, fine-tuning prompts, and evaluating AI agents.

Search + Data AI

Retrieve accurate, real-time insights with agentic RAG, hybrid vector search, and customizable data pipelines.

No-code + Pro-code Tools

Build AI agents with visual drag-in-drop tools as well as easy-to-use pro-code inputs.

Observability

Gain deep visibility into agent performance through agent tracing, real-time analytics, and monitoring events.

