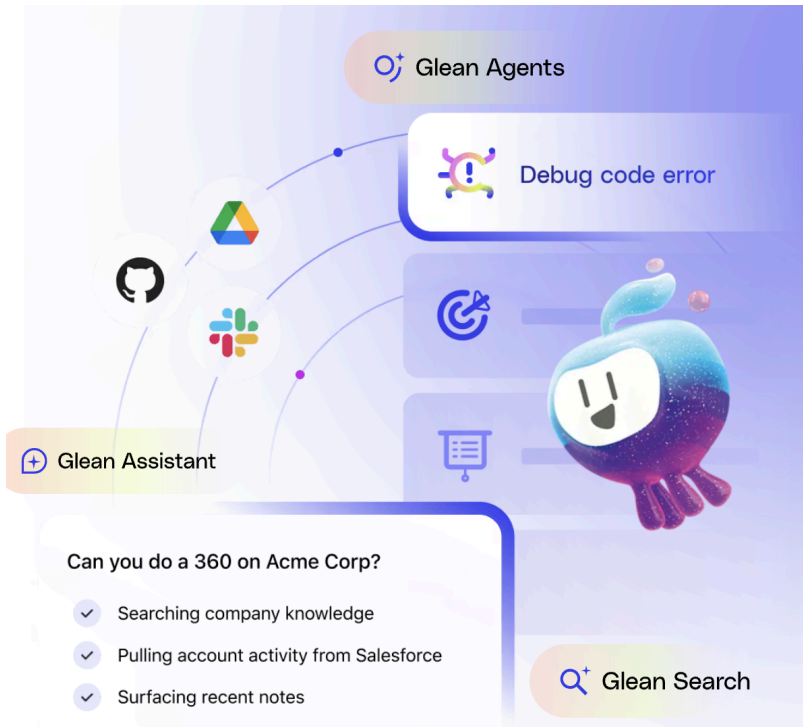




Generation Digital

Work AI that works for your team.

Give every employee an **AI Assistant** and **Agents** that put your company's knowledge to work.



 **Engineering**
Debug code

 **Customer Support**
Resolve incidents

 **Sales**
Review accounts

 **People**
New hire setup

 **IT**
Patch compliance

Any ideas what might be causing this latency spike in checkout?

▼ Show thinking • 10 sources

- ✓ Checking logs and recent deploys
 - Commit 3d21f87 — added async DB call in validateDiscount()
 - DEPLOY-823
- ✓ Reviewing related incidents
- ✓ Flagging performance regressions

Looks like this spike in checkout latency is tied to a recent code change in checkout-service.js. Right after the latest deploy to container-3, median latency jumped from 400ms to 1.8s.

There's also a note from Erin in Slack flagging a similar spike post-deploy last week. Want me to draft a message to the team that resolved this last time or prep a rollback plan?

→

Reimagine your everyday work with AI.



Find & understand information

- ✓ **Search** information, docs, and people
- ✓ **Explore** insights, research, and discoveries
- ✓ **Onboard** to new jobs and projects



Create & summarize content

- ✓ **Create** content, updates and deliverables
- ✓ **Summarize** docs, threads and meetings
- ✓ **Analyze** for insights and answers

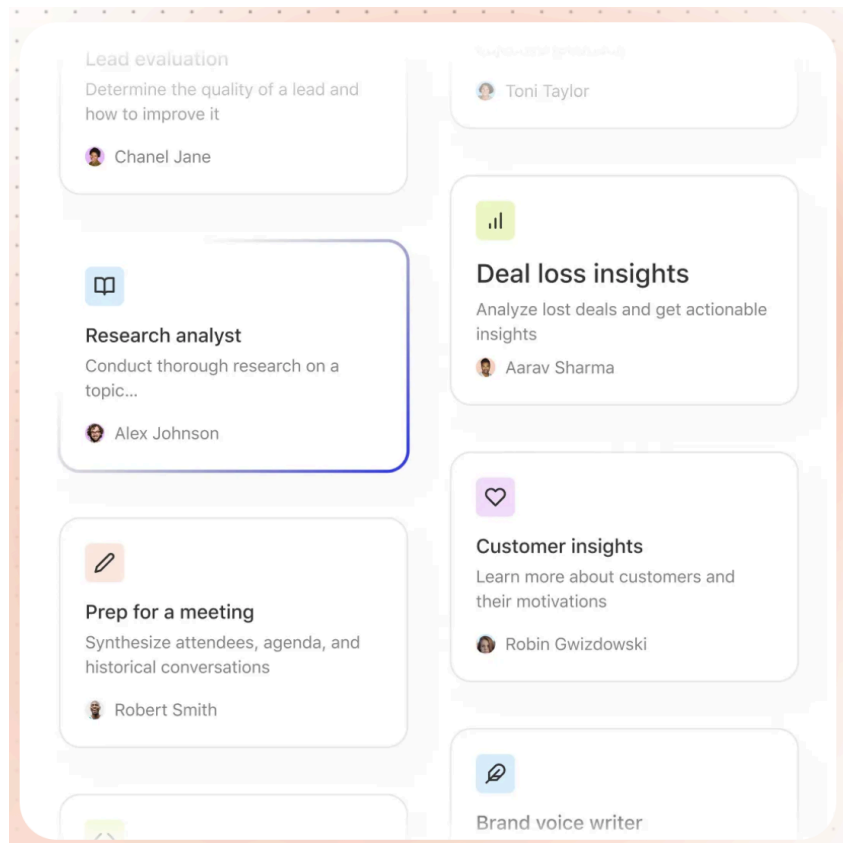


Automate your work

- ✓ **Communicate** with automatic responses
- ✓ **Automate** repetitive tasks and workflows
- ✓ **Orchestrate** departmental processes

 Glean Agents

Create powerful AI agents to automate work at scale.



 Glean Assistant

A personalized assistant that adapts to you.

Provide overview of recent conversations of Acme Corp with Frasier Automotive.

▼ Show thinking • 2 sources

✓ Searching company knowledge

✓ Find the most recent Slack conversations mentioning Acme's relationship

✓ Searching for answers from the web

Based on the information gathered from Slack conversations and Gong calls, here is an overview of Acme's relationship with Frasier Automotive:

Slack Conversations:

- Acme has had significant interactions with Frasier Automotive, particularly highlighted in a thread where Tony Smith mentioned a strong executive alignment with Frasier Automotive's CTO, Annie Taylor.
- Frasier Automotive has been involved in deep testing of Acme's applications. They are using it within their engineering organization but hope to use it within sales and support departments.

Gong Calls:

- In a call dated December 4, 2024, it was noted that Frasier Automotive data platform team was excited about using Acme. The team expressed interest in

 Glean Search

Find what you need, wherever it lives.

Q ai summarization

Anytime ▼

Who from ▼

What type ▼

My history

Notes - AI summarization kickoff

Robb Keens · Updated 3d ago

✦ Mentioned in 1 >

Thoughts on Generative AI in

Robb Keens · Updated 2h ago by Alain Vy

✦ Mentioned in 1 >

AI Answers - state of the product (3/6/23)

Robb Keens · Updated 3w ago by Mrinal Mohit

Found 24k results

Q All 24k

Confluence 323

Slack 53

Dropbox 9

Github 51

Gmail 10k

Notion 235

Stack Overflow 900

Meets the highest industry standards.



Soc 2 Type II Certified

The most comprehensive certification that our system is designed to keep our customers' sensitive data secure.



Secure encryption of data

All customer data is encrypted at rest with FIPS 140-2 validated crypto module utilizing AES 256 bit encryption. All data in transit is encrypted using TLS 1.2+.



HIPAA compliant

Customers' sensitive health information is maintained and secured in accordance with the Health Insurance Portability and Accountability Act (HIPAA) of 1996.



GDPR compliant

Customers' personal information is maintained and secured in accordance with the EU's General Data Protection Regulation (GDPR).



TX-RAMP Level 2 Certification

Glean meets the highest security standards set by the Texas Risk and Authorization Management Program (TX-RAMP) for handling confidential and regulated data in cloud-based services.



ISO 27001 certification

Gleans meets the standard of the leading global benchmark for information security management, ensuring consistent risk assessment, mitigation, and compliance.

Designed to protect your company's data.



Authenticated search

All Glean access requires authentication via your enterprise's identity provider. Leverage your existing SSO setup.



Indexing controls

Control what data Glean crawls and indexes. Prevent Glean from surfacing results for certain search terms.



Strict permissions enforcement

Glean only shows you the information you already have permission to access in the source application. If any permissions change, Glean's results reflect those changes immediately.



In sync with source applications

Content is always in sync with your source applications, so existing GDPR and CCPA processes work as they are.



Single tenant

All your data is only in your own VPC.



Hosting options

You choose whether you deploy Glean in your private cloud tenant, or leverage Glean's fully-managed SaaS experience.



Audit logging

Access comprehensive and configurable audit logging of your company's Glean usage. Export audit logs to your SIEM for monitoring and alerting.



Encryption of all data

All data is encrypted at rest using AES 256. All data is encrypted in transit using TLS 1.2+. Controls are in place to limit data exfiltration risks.



Sensitive content protection

Glean proactively scans 100+ data sources to detect and auto-hide accidentally overshared sensitive information.



AI security

Glean protects your agents from prompt injection attacks and jailbreak attempts (GCP).



Agent guardrails

Granular controls over who can create, edit, view, and share agents. Glean Agents respect user permissions – only seeing and acting on what the user can access.