

Pricing – Unified Communications as a Service (UCaaS)

Pure Cloud Solutions

Product	Description	Term	Price
YourCloud - UC Basic	For employees who simply need to make and receive calls. The classic PBX but with the stability and security of YourCloud, includes: Voicemail Phonebook (on phone) Call Handling (hold, transfer etc) IVR (Integrated Voice Recognition) ACD (Automatic Call Distribution) Time of Day Routing	Monthly	£POA and subject to customer specific requirements. Licensing is costed based on the customer's needs and the number of licences required.
YourCloud - UC Essential	For the company that wants to improve efficiency by enhancing its internal communication. With the UC Essential license you will have the ability to share documents, chat, call with a click and view the status of colleagues and geolocation. YourCloud Collaboration is ideal for multi-location offices and teams working on shared projects and	Monthly	£POA and subject to customer specific requirements. Licensing is costed based on the customer's needs and the number of licences required.

MORE INFO: WWW.PURECLOUDSOLUTIONS.CO.UK

Pure Cloud Solutions Limited
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	includes all basic features plus: UK Local / National / Mobile Calls Web Collaboration Click to Dial iPhone/Android App Live Presence Chat File Transfer Desktop Sharing Video Calling (internal) SMS Call Recording		
YourCloud - UC Business	In addition to the UC Essential features that allow you to streamline your daily processes (Collaboration and videoconferencing), your company can increase productivity by opening up your communication to the outside world. The PBX can be perfectly integrated with your CRM. In addition, WebRTC Kite opens up the flow of communication to the outside and connects your website to your offices: online visitors can contact the right person with a click and so can your employees, reducing the percentage of calls and contacts lost. A strategic advantage that allows businesses utilising the UC Business license to raise the lead conversion rate and increase sales by up to 52%. Includes all UC Essentials features	Monthly	£POA and subject to customer specific requirements. Licensing is costed based on the customer's needs and the number of licences required.

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	plus: WebRTC Kite (chat / call / video / desktop share from company website) External Video Conferencing Inbound / Outbound SMS Predictive Dialer Attendant Console Outlook Integration Agent Call Activity Logs		
YourCloud - UC Premium	All the advantages of the UC Business license plus the ability to control the performance and activity of your offices. YourCloud CDR-View and x-caracal provide you with all the data and statistics you need to measure your productivity and that of your employees. You'll be able to see trends, workloads, communication flows and results in real time so you can work out the best strategies to manage your activities and achieve your goals. Includes all the feature of the UC Business license plus: CDRView Contact Centre Management Voicemail Transcription ASR (automatic speech recognition) for 2 hours per month, per license Access to x-caracal dashboards	Monthly	£POA and subject to customer specific requirements. Licensing is costed based on the customer's needs and the number of licences required.

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YourCloud - X-Bees Basic		Monthly	£POA and subject to customer specific requirements. Licensing is costed based on the customer's needs and the number of licences required.
YourCloud - X-Bees Standard		Monthly	£POA and subject to customer specific requirements. Licensing is costed based on the customer's needs and the number of licences required.
YourCloud - X-Bees SuperBee		Monthly	£POA and subject to customer specific requirements. Licensing is costed based on the customer's needs and the number of licences required.
Agentic AI and other AI features	Agentic AI solutions automate decision making and actions across business workflows with minimal human input. AI solutions such as sales intelligence use real time data to improve forecasting, targeting, and conversion outcomes.	Monthly	£POA and subject to customer specific requirements.
Consultancy & Professional Services	Professional services to design and implement the solution (weekday)	Upfront	Starting at £695/day (Level 1 engineer) to £2000/day (Architect)
Consultancy & Professional Services	Professional services to design and implement the solution (Saturday/OOH)	Upfront	£POA and subject to survey.
Consultancy & Professional Services	Professional services to design and implement the solution (Sunday)	Upfront	£POA and subject to survey.

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All professional services are subject to survey and requirement.

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