



Pricing – Desktop & Server Support

Pure Cloud Solutions

Product	Description	Term	Price
Licensing / Subscriptions	Variable and dependant on the requirement	Upfront / Monthly	£POA and subject to survey
Desktop & Server Support	Variable and dependant on the requirement	Upfront / Monthly	£POA and subject to survey
Core Managed IT Support (09:00 - 17:30)	A supported user is based on a mailbox that is used by a real person and includes: Hardware Support Software Support Moves, Adds & Changes Quarterly Business Reviews SLA Reports (upon request)	Monthly	Starting at £35/month/user
Advanced Managed IT Support (08:00 - 20:00)	A supported user is based on a mailbox that is used by a real person and includes: Hardware Support	Monthly	Starting at £45/month/user

MORE INFO: WWW.PURECLOUDSOLUTIONS.CO.UK

Pure Cloud Solutions Limited
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Registered in England No: 08033253
VAT No: 133702933

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	Software Support Moves, Adds & Changes Quarterly Business Reviews SLA Reports (upon request)		
Premium Managed IT Support (24/7)	A supported user is based on a mailbox that is used by a real person and includes: Hardware Support Software Support Moves, Adds & Changes Quarterly Business Reviews SLA Reports (upon request)	Monthly	Starting at £60/month/user
Consultancy & Professional Services	Professional services to design and implement the solution (weekday)	Upfront	Starting at £695/day (Level 1 engineer) to £2000/day (Architect)
Consultancy & Professional Services	Professional services to design and implement the solution (Saturday/OOH)	Upfront	£POA and subject to survey
Consultancy & Professional Services	Professional services to design and implement the solution (Sunday)	Upfront	£POA and subject to survey

*All professional services are subject to survey and requirement

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