

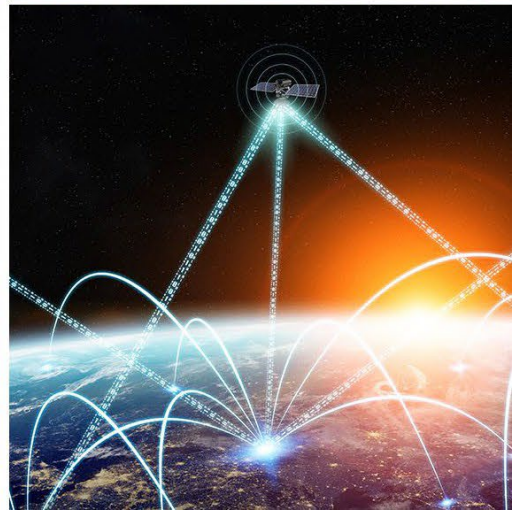
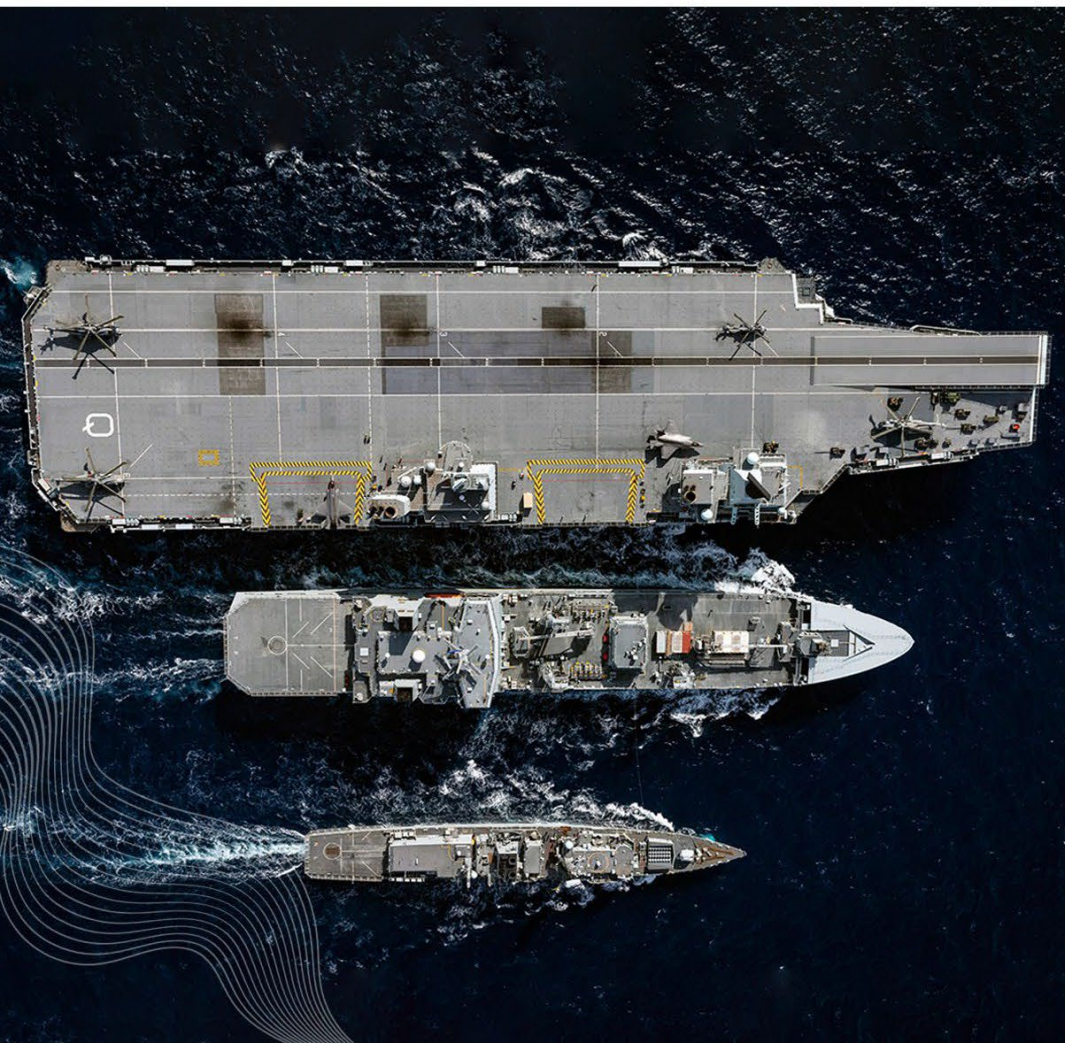
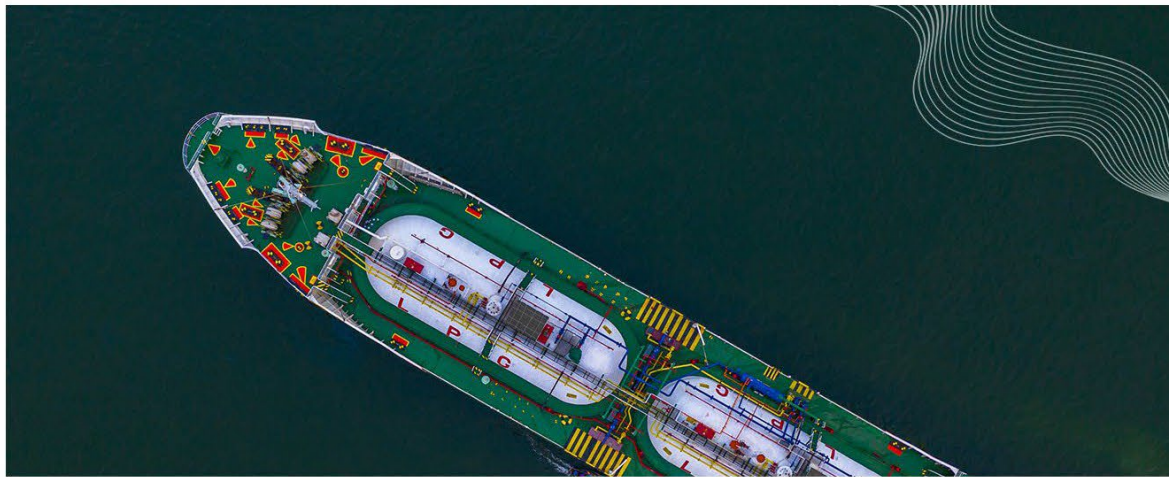
NSSLGlobal

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Crown
Commercial
Service

Service Definition Document for G-Cloud 15 RM1557.15 Lot 3 Cloud Support Cloud Support Services & Connectivity & Optimisation Solutions



Service Definition Document for G-Cloud 15 – RM1557.15 - Lot 3 Cloud Support

Cloud Support, Connectivity & Optimisation Solutions

What are NSSLGlobal Cloud Support, Connectivity & Optimisation Solutions?

The NSSLGlobal Cloud Support Services, Cloud Connectivity and Optimisation solutions provide options for the upgrade, transition or migration of various customer legacy systems, gateways and remote sites in order to be able to benefit from Private and Public Cloud Applications alongside ongoing Cloud support activities.

Our Experience:

NSSLGlobal has worked with a range of MoD and Government Departments for nearly 50 years, providing subject matter expertise and developing innovative solutions. We work with UK Government/Defence customers on CIS/C4ISTAR/C4ISR and develop and deliver cloud support services CONEMPS, CONOPS, Concepts, Doctrine and deliver Information Management, ICT/CIS Infrastructure, communications and software solutions via our 24/7 Technical Service desk alongside Technical Guidance and engineering support to Maritime, Air and Land environments both remote and on site/vessels.

We have significant experience in the organisational and technical challenges faced in particular by vessels and remote locations where communications are often limited in bandwidth and therefore optimisation of the onboard/onsite bearers is critical in order to ensure that customer cloud applications work quickly and cost effectively.

The Service Features and Benefits include:

- Enabling customers to procure easy-to-use secure cloud support solutions for current and future CIS that includes Maritime and Land mobile sat-com and digital telecoms data bearers in JCDX, NSTN, BLACK, BLUE and RED Mission Systems.
- Extensive knowledge of C4ISTAR and C4ISR cloud support requirements.
- Communication Information Systems (CIS) Command, Control, Communications, Computers (C4) for cloud support.
- Cloud support services for Intelligence, Surveillance, Target Acquisition, Reconnaissance (ISTAR) and Security Assurance.
- Enabling, configuring and optimising Maritime and Military cloud support services.
- Cloud Support for High Grade Military Messaging and Communications and Information Security.
- Information Security, Cyber Security and Information assurance for cloud support.
- CIS Security, Secure Logistics and Database Management for cloud support.
- Network Routing for Maritime, Land and Air Cloud Services.
- Engineering, helpdesk and 24/ 7 technical and administrative support for cloud based Secure Video Conferencing and telecoms capabilities.
- JSP453 (formally JSP604) regulations expertise and SCIDA qualified engineers.
- Security Cleared Personnel (SC & DV).
- UK/Overseas coverage – CONDO Technical Experts.
- 24/7/365 Technical Support.
- Bearer and Cloud Service Connectivity.
- Augmented PNT Private Secure cloud gateway services for further resilience, accuracy and assurance as an additional overlay for deployed users.

General Enquiries:

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Email: enquiries@nsslglobal.com
VAT No.: GB 725 1519 48
Company Registration: 3879526 England

Support Desk:

Telephone: +44 (0) 1737 648 800
Email: support@nsslglobal.com
Web: www.nsslglobal.com

What we do:

We provide niche specialist solutions as well as expertise and configuration support to support secure efficient connectivity for customers private and public cloud applications and services. This includes various solutions for customer legacy systems that allows them to transition to cloud services and can also cover as required the requirement capture, scoping, technical guidance, set-up, installation, migration, integration, testing and configuration support in order to optimise customer's Cloud application over small and large data bearers. We can also provide service assurance consultants in both the safety and security environment.

All our engineers are security cleared personnel and for our government customers we also provide a 24/7/365 technical support, vessel and onsite engineering support as well as train the trainer and user courses.

Benefits of an NSSLGlobal Solution:

- Independence - Truly independent advisors with no affiliation to product or software suppliers.
- Breadth - Delivering support to Maritime, Air and Land Frontline Commands.
- Operational Knowledge - Extensive MOD fixed/deployable CIS and C4ISTAR experience.
- Requirements Based - Can develop systems IAW Information Exchange Requirements (IER).
- Worldwide - UK/overseas coverage – technical experts and CONDO accredited.
- Flexible - Independent Information Security advice using its own team of Security and Safety Assurance Managers.
- Comprehensive - Information Security, IA, IT Health Checks and testing services.
- Experienced - 40 years' experience handling sensitive data in MOD/OGD.
- Partnership - Collaborative relationship approach.

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