

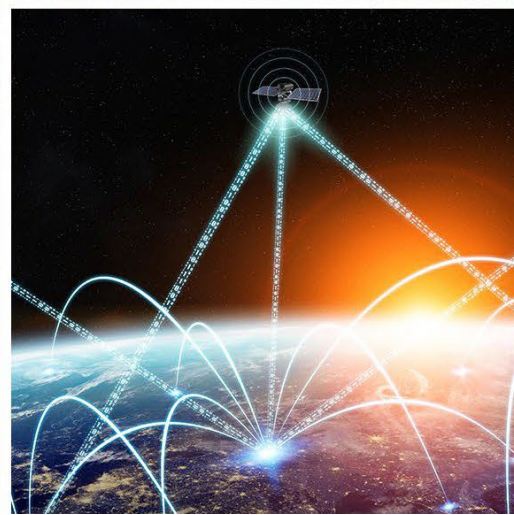
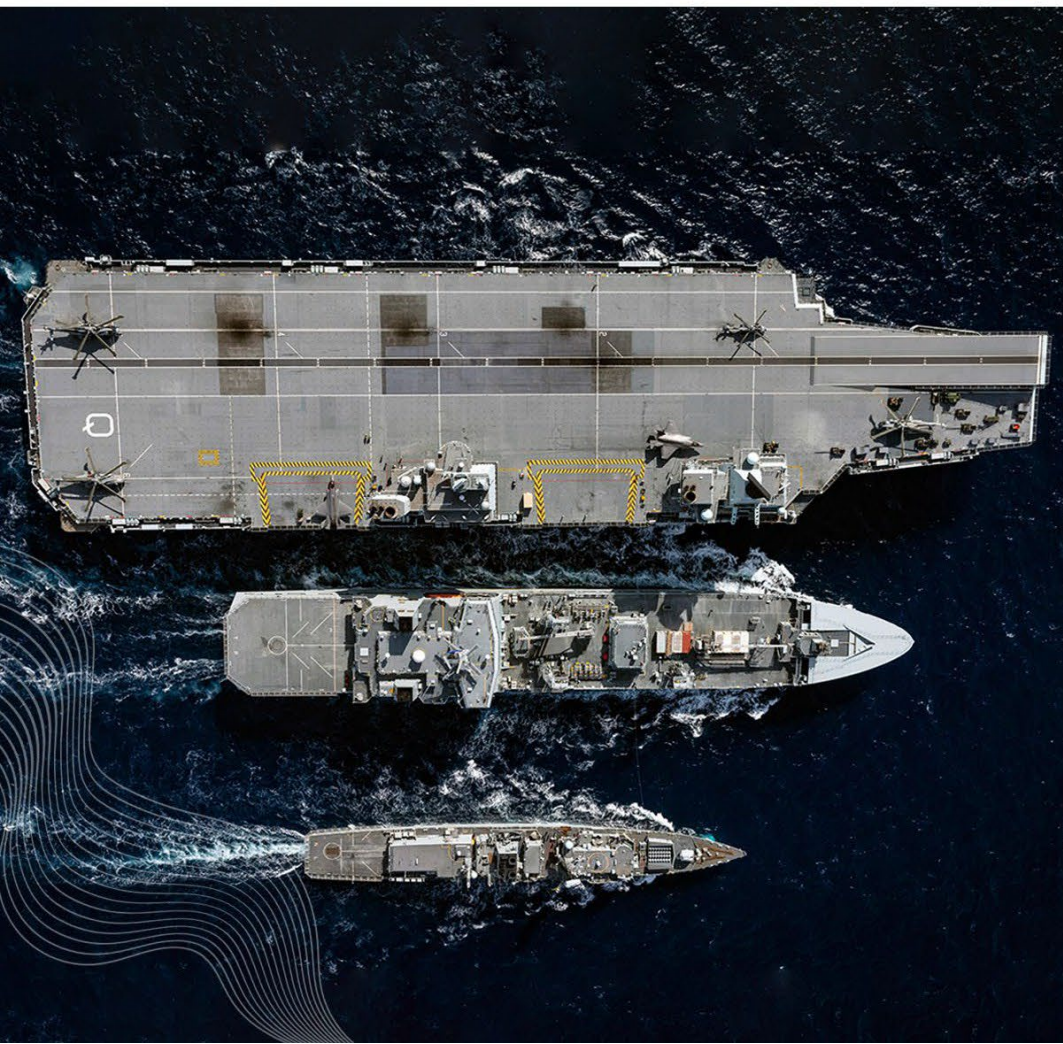
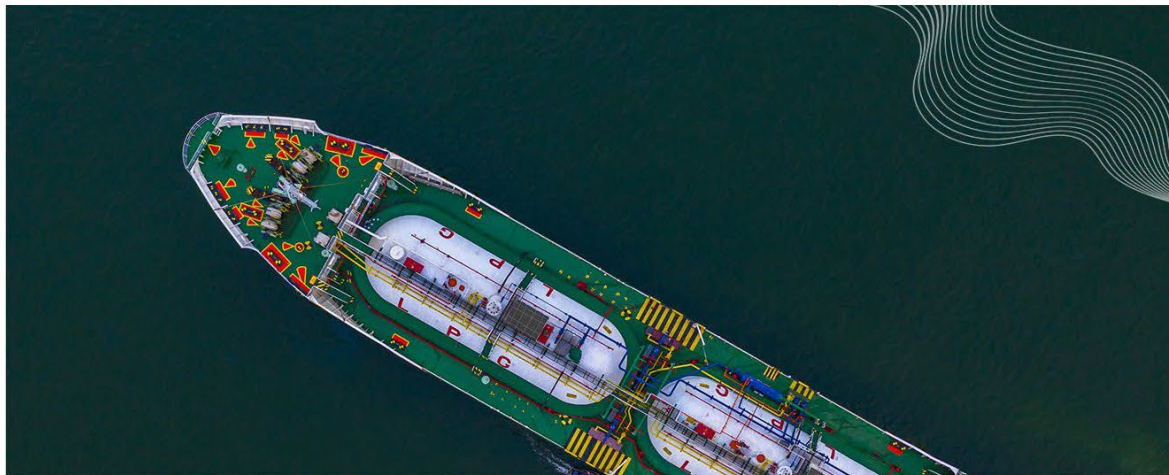
NSSLGlobal

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Crown
Commercial
Service

Service Definition Document for G-Cloud 15 RM1557.15 Lot 3 Cloud Support Maritime Communication Support Services



Service Definition Document for G-Cloud 15 – RM1557.15 - Lot 3 Cloud Support

Maritime Communication Support Services

What are NSSLGlobal Maritime Communication Support Services?

NSSLGlobal provide engineering connectivity support services for vessels and other government onsite locations both in the UK and overseas to ensure the enablement and optimisation of customer cloud applications and services.

Our Experience:

NSSLGlobal has worked with a range of MoD and Government Departments for nearly 50 years, providing subject matter expertise and developing innovative secure solutions. We work with UK Government/Defence and Private sector customers on CIS/C4ISTAR/C4ISR and deliver cloud support services CONEMPS, CONOPS, Concepts, Doctrine and delivery Information Management, ICT/CIS Infrastructure, communications and software solutions via remote Helpdesk, Service desk and Technical Guidance and Support (1st / 2nd / 3rd line) to Maritime, Air and Land environments.

We have significant experience in the organisation and technical challenges faced, in particular by vessels and remote locations, where communications are often limited in bandwidth and therefore optimisation of the onboard/onsite bearers is critical in order to ensure that customer cloud applications work quickly and cost effectively.

What we do:

NSSLGlobal provide expertise and configuration support to ensure secure efficient connectivity for customers private and public Cloud Applications. This can cover as required, the requirement capture, scoping, technical guidance, set-up, installation, migration, integration, testing and configuration support in order to optimise customer's Cloud Application over small and large data bearers. We can also provide service assurance consultants in both the safety and security environment.

The Service Features include:

- System Design and Assurance, Installation, Testing and Configuration Support
- Maritime Defence Sector
- Safety and Security Assurance Optimisation for Cloud Applications
- Train the Trainer and User Courses
- Enabling C4ISR Services

The Service Benefits include:

- 40 Years' experience in the Military/Maritime Sector
- 24/7/365 Support from the UK
- Security Cleared Personnel (SC & DV)
- UK/Overseas coverage – CONDO Technical Experts
- Health and Safety qualified engineers
- Reduces Application deployment time, risk and cost
- Ensures optimisation of customer private Cloud Applications
- Extensive knowledge of C4ISTAR and C4ISR cloud support requirements
- Enabling customers to procure easy-use secure cloud support services

General Enquiries:

Telephone: +44 (0) 1737 648 800
Email: enquiries@nsslglobal.com
VAT No.: GB 725 1519 48
Company Registration: 3879526 England

Support Desk:

Telephone: +44 (0) 1737 648 800
Email: support@nsslglobal.com
Web: www.nsslglobal.com

Benefits of an NSSLGlobal Solution:

- Independence - Truly independent advisors with no affiliation to product or software suppliers
- Breadth - Delivering support to Maritime, Air and Land Frontline Commands
- Operational Knowledge - Extensive MoD fixed/deployable CIS and C4ISTAR experience
- Requirements Based - Can develop systems IAW Information Exchange Requirements (IER)
- Worldwide - UK/overseas coverage – technical experts and CONDO accredited
- Flexible - Independent Information Security advice using its own team of Security and Safety Assurance Managers
- Comprehensive - Information Security, IA, IT Health Checks and testing services
- Experienced - 40 years' experience handling sensitive data in MOD/OGD
- Partnership - Collaborative relationship approach

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