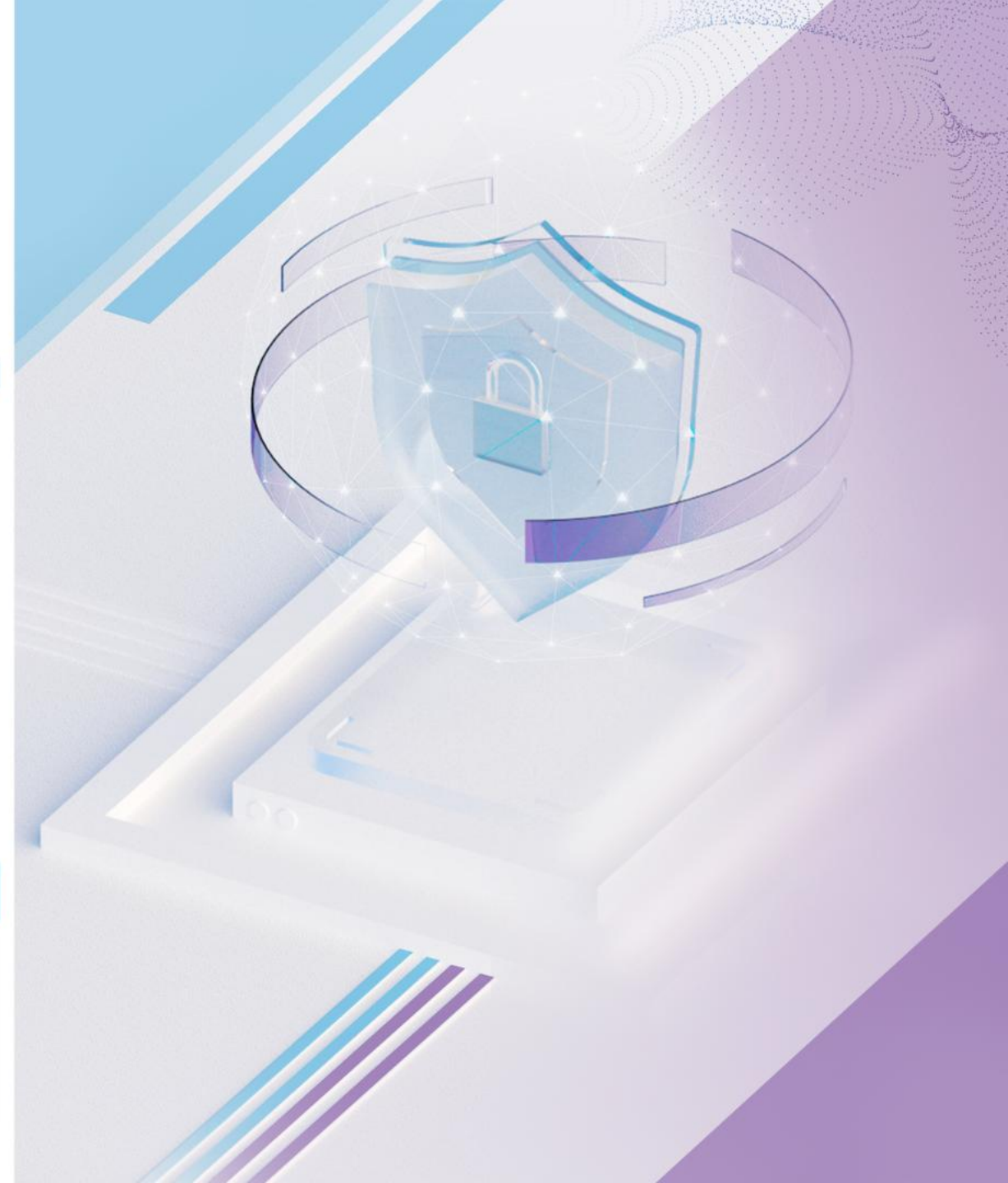


# Implementation Services

*Pricing document*

**1 JANUARY 2026**



# Our Managed Services Offering

| Our Offering                             | Silver                     | Gold                       | Platinum                   | Tailored              |
|------------------------------------------|----------------------------|----------------------------|----------------------------|-----------------------|
| Scope                                    | See vendors supported      | See vendors supported      | See vendors supported      | See vendors supported |
| Availability                             | 8x5 standard working hours | 8x5 standard working hours | 8x5 standard working hours | Up to 24/7            |
| Response Time (SLA)                      | Up to 4 hours (P1)         | Up to 30mn (P1)            | Up to 30mn (P1)            | Up to 15 min (P1)     |
| Incident Management & Advanced Expertise | ✓                          | ✓                          | ✓                          | Optional              |
| Advisory Services                        | ✓                          | ✓                          | ✓                          | Optional              |
| Vendor Management & Security Patching    | ✓                          | ✓                          | ✓                          | Optional              |
| Operational Services                     |                            | ✓                          | ✓                          | Optional              |
| Continuous Training                      |                            | ✓                          | ✓                          | Optional              |
| Application On-Boarding Factory          |                            | ✓ (5 apps)                 | ✓ (25 apps)                | Optional              |
| Change Management                        |                            |                            | ✓ (300 hours)              | Optional              |
| System Upgrade                           |                            |                            | ✓                          | Optional              |
| Organise and Lead BCDR tests             |                            |                            | ✓                          | Optional              |
| Pricing                                  | From £50,000               | From £110,000              | From £225,000              | Contact Us            |

# Rate Card

Please find below our current rate card for professional services on T&M basis should you require a scope extension.

| On-Shore (Europe)          |                                                                                                                       |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------|
| Senior Matter Expert (SME) | Senior (> 15 years) GBP 1,200 per day                                                                                 |
| Business Analyst (BA)      | Senior (> 5 years) GBP 800 per day<br>Intermediate (2-5 years) GBP 700 per day<br>Junior (< 2 years) GBP 600 per day  |
| Technical Consultant       | Senior (> 5 years) GBP 1050 per day<br>Intermediate (2-5 years) GBP 650 per day<br>Junior (< 2 years) GBP 450 per day |
| Off-Shore (South-Africa)   |                                                                                                                       |
| Senior Matter Expert (SME) | Senior (> 15 years) GBP 800 per day                                                                                   |
| Business Analyst (BA)      | Senior (> 5 years) GBP 500 per day<br>Intermediate (2-5 years) GBP 400 per day<br>Junior (< 2 years) GBP 250 per day  |
| Technical Consultant       | Senior (> 5 years) GBP 700 per day<br>Intermediate (2-5 years) GBP 450 per day<br>Junior (< 2 years) GBP 250 per day  |

# Contact us for more details

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