

Standard Pricing

All prices exclude VAT.

Annual Licence Fees (per patient, per year)

Package	Setup Fee	Annual Licence
Ardens Starter	£869	29p per patient
Ardens Plus	£1245	38p per patient
Ardens Pro	£1995	46p per patient

Special Services Pricing

Service Type	Setup Fee	Annual Licence
PCN Hubs, Community, OOH, UTCs, Pharmacies	£745	£619
Prisons, Detention, Asylum Centres	£745	£1,245
Care Homes (per ICB, unlimited homes)	£745	N/A
Hospices	£745	N/A
Group Reporting Units	N/A	N/A
Migration between clinical systems*	£595	

*Ardens do not cover SystmOne and EMIS Web costs

NHS Minimum Pricing

Where patient list sizes fall below minimum thresholds, the following minimum annual licence fees apply (before any applicable G-Cloud discounts):

Package	Minimum Annual Licence Fee
Starter	£1119
Plus	£1,369
Pro	£1,869

Discount Policy

Ardens may apply commercial discounts to the published G-Cloud pricing at the point of call-off. Discounts may be applied to reflect factors such as:

- contract length
- scale of deployment or population size
- group or multi-organisation purchases
- alignment with Ardens' standard commercial pricing

Any discounted pricing will be confirmed in writing as part of the order form or call-off contract. Discounts are discretionary, may vary by customer and procurement, and are not automatically applied.

Where discounts are applied, the agreed call-off pricing will take precedence over the published G-Cloud list price for the duration of the contract.

Notes and Definitions

- Per-patient charges are based on the latest NHS Digital list size at all points of invoicing.
- Setup fees cover administrative onboarding and initial training.
- Ongoing training is provided as part of the annual licence fee.
- Annual licence fees cover product development, updates, maintenance, and support.
- Pricing applies to organisations using EMIS Web or SystmOne, with feature availability dependent on system capabilities. See Service Definition Document for further details.

Included Features

Package	Starter	Plus	Pro
Users			
User accounts	Unlimited	Unlimited	Unlimited
Core Clinical Resources			
Clinical templates	✓	✓	✓
Data quality reports	✓	✓	✓
Patient recall support	✓	✓	✓
Safety alerts	✓	✓	✓
Medicines management resources	✓	✓	✓
Analysers including QOF and blood test due	✓	✓	✓
Localisation & Contract Support			
LCS reports, templates and alerts		✓	✓
LCS Essentials dashboard (via Ardens Manager, where licensed)		✓	✓
Local referral form management			✓
Local clinical pathways and guidelines			✓
Training & Enablement			
Access to Ardens Academy	✓	✓	✓
Bespoke training (subject to agreement)	✓	✓	✓